

Medicare Part C QIC Reconsideration Data for 2020

Annual Report of Part C QIC Activity on Appeals Received in 2020

4/23/2021

Notes on CMS Reconsideration Data

The enclosed reports reflect data on appeals conducted by Medicare's Part C Independent Review Entity for the period 2020. A brief description of the data follows:

Table 1

Table 1 displays the distribution of final reconsideration decisions, by the general service classification for the appeal.

Reconsideration cases are included in this table if the case was received at MAXIMUS Federal during 2020. The decisions that are contained in the table reflect MAXIMUS Federal's determination, including reopening decisions if applicable. Please note that updates for later levels of appeals are not reflected in these data (e.g., Administrative Law Judge hearings). At the national level, the impact of subsequent appeals is not great. But the reader should be aware that the appeal process allows for further actions not reflected herein.

Service is a global classification of the contested care, based on the dollar value of the most expensive service at issue. A not insignificant portion of cases involve multiple contested services. The classification of a case employed here is based on the plan's account of the major item of contested care.

The five outcomes of appeal presented in the table are *Recons Unfavorable* (uphold of the plan decision), *Recons Favorable* (overturn of the plan decision), *Recons Partly Favorable* (partial overturn of the plan decision), *Recons Dismissed* (dismissal of the appeal), and *Recons Withdrawn* (*withdrawal* of the appeal). Cases may be dismissed because MAXIMUS Federal does not have jurisdiction (e.g., in the instance where the enrollee is not eligible for benefits under a managed care plan) or because the appeal does not meet other requirements. The latter include appeals brought by representatives without a properly executed appointment of representative form, appeals brought by providers not under contract with the managed care organization without a properly executed Waiver of Liability form, or appeals in which there is no beneficiary liability. Withdrawn cases are valid appeals that have not been decided because a party to the appeal has requested that the appeal not go forward.

Table 2

The second table uses the same conventions as Table 1, substituting the CMS region responsible for oversight of the managed care organization for the service classification. Note that responsible region is the CMS regional office responsible for oversight, which may not be the physical region in which the plan resides.

Table 3

Table 3 presents the distribution of reconsideration decisions by service category within CMS region.

Table 4

Table 4 shows the distribution of appeals in 2020 by appeal priority and service category. Expedited appeals are those that must be completed within 72 hours of receipt of a valid request for appeal. Pre-service Part B drug appeals refer to denials of authorization of Part B drugs that do not meet the

requirements of expedited appeals. These Part B drug appeals must be completed within 7 days. The Pre-service Part B Drug appeal priority is new effective January 1, 2020. Standard Service appeals refer to denials of authorization (non-Part B drug) that do not meet requirements of expedited appeals. Standard Claim appeals are those related to denials of payment (i.e., after a service has been provided).

Table 5

Table 5 contains plan specific reconsideration data, sorted by CMS region. Note that the designation of a plan is really a specific contract with CMS. These include Medicare Advantage (MA) plans (coordinated care plans, Medical Savings Account (MSA) plans, and Private Fee-for-Service (PFFS) plans), Cost Contracts, Health Care Prepayment Plans (HCPPs), Demonstration Projects, and PACE plans.

What we commonly think of as a single managed care organization may have multiple contracts at a given time. This is particularly true of the large chain managed care organizations. In some cases such entities will have multiple contracts within a given region, as well as contracts in different regions.

Plans are included in Table 5 if the reconsideration was **received** during 2020, or if the plan had any members enrolled as of July of the year. Enrollment figures are those from the mid-year point (i.e., July). Use of the mid-year figure is an arbitrary convention, employed because many reconsiderations (namely all retrospective denials) lag by months the actual enrollment underlying the dispute.

Some plans with reconsiderations during 2020 may have no enrollment during that calendar period. These reconsiderations reflect prior enrollments in specific contracts, and point to the lag between enrollment and a conflict over care being represented in the reconsideration system. The contract in question may have been terminated or converted to a new contract.

Still other plans do have enrollment during 2020 but have no reconsiderations received during the same time frame. This may also be a reflection of the lag issue, as in the case of new contracts.

Table 5 presents a calculation of the rate of reconsideration per 1,000 members per year. This calculation is based on the sum of reconsiderations received during the year, divided by the mid-year enrollment, multiplied by 1000. The presentation of a rate allows the reader to compare activity across plans even though the plans have widely different enrollment.

The last section of Table 5 gives totals across all plans and regions. Hence the reader can obtain counts of appeals, enrolled beneficiaries, and aggregate data on the rate of appeals nationally and distribution of final decisions.

Table 5A

Table 5A contains information about appeals that are favorable or partly favorable to the appellant. The two categories are combined, and the sum is given, along with the percent of appeals that are overturned and the rate of overturns per 1,000 members. Data are presented by managed care contract within CMS Region.

Table 6

The final table contains comparable data to Table 5, but only on expedited appeals received during 2020.

TABLE 1
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2020, by Service

Appealed Service	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	27,174	23,284	85.68	1,218	4.48	144	0.53	2,498	9.19	30	0.11
2-Emergency Room	1,517	1,263	83.26	61	4.02	3	0.20	187	12.33	3	0.20
3-Inpatient Hospital	12,705	10,648	83.81	677	5.33	17	0.13	1,356	10.67	7	0.06
4-Clinic (Lab, X-ray)	17,714	14,534	82.05	1,188	6.71	64	0.36	1,479	8.35	449	2.53
5-Nursing Home Care	4,092	3,656	89.35	139	3.40	18	0.44	278	6.79	1	0.02
6-Therapies	2,074	1,708	82.35	116	5.59	10	0.48	236	11.38	4	0.19
7-Ambulance	3,455	2,935	84.95	103	2.98	2	0.06	413	11.95	2	0.06
8-Home Health Care	1,561	1,399	89.62	51	3.27	6	0.38	103	6.60	2	0.13
9-DME/Medical Supplies	13,378	12,346	92.29	324	2.42	30	0.22	671	5.02	7	0.05
10-OPD Mental Health	974	898	92.20	15	1.54	2	0.21	58	5.95	1	0.10
11-Hospice Care	685	671	97.96	8	1.17	0	0.00	6	0.88	0	0.00
12-Non-Medicare Benefit	20,889	17,061	81.67	737	3.53	122	0.58	2,948	14.11	21	0.10
TOTAL All Services	106,218	90,403	85.11	4,637	4.37	418	0.39	10,233	9.63	527	0.50

TABLE 2
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2020, by Region

Region	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
01: Boston	3,063	2,697	88.05	252	8.23	13	0.42	95	3.10	6	0.20
02: New York	10,498	8,900	84.78	691	6.58	58	0.55	838	7.98	11	0.10
03: Philadelphia	11,959	10,787	90.20	390	3.26	39	0.33	732	6.12	11	0.09
04: Atlanta	3,067	2,598	84.71	161	5.25	10	0.33	293	9.55	5	0.16
05: Chicago	12,013	9,886	82.29	732	6.09	64	0.53	1,316	10.95	15	0.12
06: Dallas	7,722	6,222	80.57	460	5.96	52	0.67	985	12.76	3	0.04
07: Kansas City	21,498	18,022	83.83	809	3.76	69	0.32	2,583	12.02	15	0.07
08: Denver	1,458	1,131	77.57	172	11.80	12	0.82	142	9.74	1	0.07
09: San Francisco	33,678	29,073	86.33	871	2.59	91	0.27	3,185	9.46	458	1.36
10: Seattle	1,262	1,087	86.13	99	7.84	10	0.79	64	5.07	2	0.16
TOTAL All Regions	106,218	90,403	85.11	4,637	4.37	418	0.39	10,233	9.63	527	0.50

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2020, by Region and Service

Region=01: Boston

Appealed Service	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	906	812	89.62	67	7.40	3	0.33	22	2.43	2	0.22
2-Emergency Room	94	91	96.81	1	1.06	1	1.06	1	1.06	0	0.00
3-Inpatient Hospital	212	139	65.57	50	23.58	0	0.00	23	10.85	0	0.00
4-Clinic (Lab, X-ray)	643	546	84.91	81	12.60	4	0.62	9	1.40	3	0.47
5-Nursing Home Care	136	128	94.12	7	5.15	0	0.00	1	0.74	0	0.00
6-Therapies	45	42	93.33	0	0.00	2	4.44	1	2.22	0	0.00
7-Ambulance	163	158	96.93	4	2.45	0	0.00	1	0.61	0	0.00
8-Home Health Care	24	23	95.83	0	0.00	0	0.00	0	0.00	1	4.17
9-DME/Medical Supplies	389	371	95.37	13	3.34	1	0.26	4	1.03	0	0.00
10-OPD Mental Health	30	28	93.33	1	3.33	0	0.00	1	3.33	0	0.00
11-Hospice Care	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
12-Non-Medicare Benefit	420	359	85.48	28	6.67	2	0.48	31	7.38	0	0.00
TOTAL All Services	3,063	2,697	88.05	252	8.23	13	0.42	95	3.10	6	0.20

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Region=02: New York

Appealed Service	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	2,582	2,220	85.98	162	6.27	20	0.77	179	6.93	1	0.04
2-Emergency Room	158	139	87.97	4	2.53	0	0.00	14	8.86	1	0.63
3-Inpatient Hospital	1,015	758	74.68	113	11.13	3	0.30	139	13.69	2	0.20
4-Clinic (Lab, X-ray)	1,447	1,089	75.26	195	13.48	7	0.48	151	10.44	5	0.35
5-Nursing Home Care	531	479	90.21	24	4.52	3	0.56	25	4.71	0	0.00
6-Therapies	429	377	87.88	27	6.29	2	0.47	22	5.13	1	0.23
7-Ambulance	446	400	89.69	12	2.69	0	0.00	34	7.62	0	0.00
8-Home Health Care	194	182	93.81	9	4.64	1	0.52	2	1.03	0	0.00
9-DME/Medical Supplies	1,113	1,039	93.35	32	2.88	5	0.45	37	3.32	0	0.00
10-OPD Mental Health	75	68	90.67	1	1.33	0	0.00	6	8.00	0	0.00
11-Hospice Care	21	20	95.24	1	4.76	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	2,487	2,129	85.61	111	4.46	17	0.68	229	9.21	1	0.04
TOTAL All Services	10,498	8,900	84.78	691	6.58	58	0.55	838	7.98	11	0.10

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Region=03: Philadelphia

Appealed Service	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	2,941	2,661	90.48	94	3.20	21	0.71	163	5.54	2	0.07
2-Emergency Room	225	217	96.44	3	1.33	0	0.00	4	1.78	1	0.44
3-Inpatient Hospital	3,079	2,915	94.67	73	2.37	1	0.03	90	2.92	0	0.00
4-Clinic (Lab, X-ray)	1,347	1,126	83.59	102	7.57	5	0.37	109	8.09	5	0.37
5-Nursing Home Care	573	527	91.97	15	2.62	1	0.17	30	5.24	0	0.00
6-Therapies	284	249	87.68	10	3.52	1	0.35	23	8.10	1	0.35
7-Ambulance	457	423	92.56	5	1.09	0	0.00	29	6.35	0	0.00
8-Home Health Care	130	118	90.77	4	3.08	0	0.00	8	6.15	0	0.00
9-DME/Medical Supplies	1,195	1,132	94.73	25	2.09	2	0.17	35	2.93	1	0.08
10-OPD Mental Health	125	113	90.40	1	0.80	0	0.00	11	8.80	0	0.00
11-Hospice Care	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	1,590	1,293	81.32	58	3.65	8	0.50	230	14.47	1	0.06
TOTAL All Services	11,959	10,787	90.20	390	3.26	39	0.33	732	6.12	11	0.09

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Region=04: Atlanta

Appealed Service	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	899	787	87.54	38	4.23	2	0.22	72	8.01	0	0.00
2-Emergency Room	62	59	95.16	1	1.61	1	1.61	1	1.61	0	0.00
3-Inpatient Hospital	255	221	86.67	18	7.06	0	0.00	16	6.27	0	0.00
4-Clinic (Lab, X-ray)	511	394	77.10	40	7.83	1	0.20	76	14.87	0	0.00
5-Nursing Home Care	86	76	88.37	7	8.14	1	1.16	1	1.16	1	1.16
6-Therapies	107	93	86.92	1	0.93	0	0.00	13	12.15	0	0.00
7-Ambulance	136	115	84.56	1	0.74	0	0.00	20	14.71	0	0.00
8-Home Health Care	29	26	89.66	2	6.90	0	0.00	1	3.45	0	0.00
9-DME/Medical Supplies	471	427	90.66	24	5.10	1	0.21	17	3.61	2	0.42
10-OPD Mental Health	15	13	86.67	0	0.00	0	0.00	2	13.33	0	0.00
11-Hospice Care	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	495	386	77.98	29	5.86	4	0.81	74	14.95	2	0.40
TOTAL All Services	3,067	2,598	84.71	161	5.25	10	0.33	293	9.55	5	0.16

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Region=05: Chicago

Appealed Service	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	2,954	2,455	83.11	186	6.30	22	0.74	287	9.72	4	0.14
2-Emergency Room	151	124	82.12	4	2.65	0	0.00	22	14.57	1	0.66
3-Inpatient Hospital	1,262	1,019	80.74	112	8.87	3	0.24	127	10.06	1	0.08
4-Clinic (Lab, X-ray)	1,509	1,115	73.89	188	12.46	9	0.60	197	13.06	0	0.00
5-Nursing Home Care	935	833	89.09	32	3.42	2	0.21	68	7.27	0	0.00
6-Therapies	312	262	83.97	15	4.81	2	0.64	32	10.26	1	0.32
7-Ambulance	316	259	81.96	14	4.43	1	0.32	42	13.29	0	0.00
8-Home Health Care	171	142	83.04	6	3.51	1	0.58	21	12.28	1	0.58
9-DME/Medical Supplies	1,579	1,388	87.90	35	2.22	6	0.38	149	9.44	1	0.06
10-OPD Mental Health	169	159	94.08	2	1.18	1	0.59	7	4.14	0	0.00
11-Hospice Care	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
12-Non-Medicare Benefit	2,649	2,125	80.22	138	5.21	17	0.64	363	13.70	6	0.23
TOTAL All Services	12,013	9,886	82.29	732	6.09	64	0.53	1,316	10.95	15	0.12

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Region=06: Dallas

Appealed Service	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	2,644	2,329	88.09	101	3.82	10	0.38	203	7.68	1	0.04
2-Emergency Room	114	87	76.32	11	9.65	0	0.00	16	14.04	0	0.00
3-Inpatient Hospital	957	739	77.22	74	7.73	3	0.31	141	14.73	0	0.00
4-Clinic (Lab, X-ray)	1,114	845	75.85	138	12.39	7	0.63	124	11.13	0	0.00
5-Nursing Home Care	307	279	90.88	4	1.30	0	0.00	24	7.82	0	0.00
6-Therapies	158	138	87.34	3	1.90	2	1.27	15	9.49	0	0.00
7-Ambulance	205	125	60.98	5	2.44	1	0.49	74	36.10	0	0.00
8-Home Health Care	167	147	88.02	7	4.19	2	1.20	11	6.59	0	0.00
9-DME/Medical Supplies	703	596	84.78	19	2.70	4	0.57	83	11.81	1	0.14
10-OPD Mental Health	112	110	98.21	1	0.89	0	0.00	1	0.89	0	0.00
11-Hospice Care	18	15	83.33	3	16.67	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	1,223	812	66.39	94	7.69	23	1.88	293	23.96	1	0.08
TOTAL All Services	7,722	6,222	80.57	460	5.96	52	0.67	985	12.76	3	0.04

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Region=07: Kansas City

Appealed Service	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	4,615	3,732	80.87	199	4.31	23	0.50	657	14.24	4	0.09
2-Emergency Room	461	351	76.14	27	5.86	0	0.00	83	18.00	0	0.00
3-Inpatient Hospital	3,845	3,263	84.86	92	2.39	2	0.05	486	12.64	2	0.05
4-Clinic (Lab, X-ray)	2,744	2,251	82.03	186	6.78	9	0.33	296	10.79	2	0.07
5-Nursing Home Care	579	502	86.70	21	3.63	4	0.69	52	8.98	0	0.00
6-Therapies	262	188	71.76	12	4.58	0	0.00	62	23.66	0	0.00
7-Ambulance	517	414	80.08	24	4.64	0	0.00	79	15.28	0	0.00
8-Home Health Care	335	299	89.25	13	3.88	1	0.30	22	6.57	0	0.00
9-DME/Medical Supplies	2,152	1,938	90.06	71	3.30	3	0.14	140	6.51	0	0.00
10-OPD Mental Health	160	144	90.00	2	1.25	1	0.63	12	7.50	1	0.63
11-Hospice Care	13	12	92.31	0	0.00	0	0.00	1	7.69	0	0.00
12-Non-Medicare Benefit	5,815	4,928	84.75	162	2.79	26	0.45	693	11.92	6	0.10
TOTAL All Services	21,498	18,022	83.83	809	3.76	69	0.32	2,583	12.02	15	0.07

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Region=08: Denver

Appealed Service	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	514	429	83.46	48	9.34	8	1.56	28	5.45	1	0.19
2-Emergency Room	10	5	50.00	2	20.00	0	0.00	3	30.00	0	0.00
3-Inpatient Hospital	169	92	54.44	50	29.59	0	0.00	27	15.98	0	0.00
4-Clinic (Lab, X-ray)	299	235	78.60	33	11.04	1	0.33	30	10.03	0	0.00
5-Nursing Home Care	53	46	86.79	6	11.32	0	0.00	1	1.89	0	0.00
6-Therapies	20	16	80.00	3	15.00	0	0.00	1	5.00	0	0.00
7-Ambulance	35	25	71.43	4	11.43	0	0.00	6	17.14	0	0.00
8-Home Health Care	7	4	57.14	0	0.00	1	14.29	2	28.57	0	0.00
9-DME/Medical Supplies	151	136	90.07	9	5.96	0	0.00	6	3.97	0	0.00
10-OPD Mental Health	12	11	91.67	0	0.00	0	0.00	1	8.33	0	0.00
11-Hospice Care	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	187	131	70.05	17	9.09	2	1.07	37	19.79	0	0.00
TOTAL All Services	1,458	1,131	77.57	172	11.80	12	0.82	142	9.74	1	0.07

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Region=09: San Francisco

Appealed Service	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	8,695	7,493	86.18	291	3.35	30	0.35	867	9.97	14	0.16
2-Emergency Room	219	172	78.54	5	2.28	1	0.46	41	18.72	0	0.00
3-Inpatient Hospital	1,821	1,428	78.42	88	4.83	5	0.27	298	16.36	2	0.11
4-Clinic (Lab, X-ray)	7,937	6,806	85.75	201	2.53	18	0.23	478	6.02	434	5.47
5-Nursing Home Care	847	746	88.08	18	2.13	7	0.83	76	8.97	0	0.00
6-Therapies	437	328	75.06	41	9.38	0	0.00	67	15.33	1	0.23
7-Ambulance	1,155	992	85.89	33	2.86	0	0.00	128	11.08	2	0.17
8-Home Health Care	500	454	90.80	10	2.00	0	0.00	36	7.20	0	0.00
9-DME/Medical Supplies	5,452	5,154	94.53	91	1.67	8	0.15	198	3.63	1	0.02
10-OPD Mental Health	255	232	90.98	6	2.35	0	0.00	17	6.67	0	0.00
11-Hospice Care	608	601	98.85	4	0.66	0	0.00	3	0.49	0	0.00
12-Non-Medicare Benefit	5,752	4,667	81.14	83	1.44	22	0.38	976	16.97	4	0.07
TOTAL All Services	33,678	29,073	86.33	871	2.59	91	0.27	3,185	9.46	458	1.36

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2020, by Region and Service

Region=10: Seattle

Appealed Service	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	424	366	86.32	32	7.55	5	1.18	20	4.72	1	0.24
2-Emergency Room	23	18	78.26	3	13.04	0	0.00	2	8.70	0	0.00
3-Inpatient Hospital	90	74	82.22	7	7.78	0	0.00	9	10.00	0	0.00
4-Clinic (Lab, X-ray)	163	127	77.91	24	14.72	3	1.84	9	5.52	0	0.00
5-Nursing Home Care	45	40	88.89	5	11.11	0	0.00	0	0.00	0	0.00
6-Therapies	20	15	75.00	4	20.00	1	5.00	0	0.00	0	0.00
7-Ambulance	25	24	96.00	1	4.00	0	0.00	0	0.00	0	0.00
8-Home Health Care	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
9-DME/Medical Supplies	173	165	95.38	5	2.89	0	0.00	2	1.16	1	0.58
10-OPD Mental Health	21	20	95.24	1	4.76	0	0.00	0	0.00	0	0.00
11-Hospice Care	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	271	231	85.24	17	6.27	1	0.37	22	8.12	0	0.00
TOTAL All Services	1,262	1,087	86.13	99	7.84	10	0.79	64	5.07	2	0.16

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2020, by Appeal Priority and Service

Priority=Expedited Appeal

Appealed Service	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partially Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	% of All Cases
1-Practitioner Services	2,880	2,506	87.01	268	9.31	17	0.59	89	3.09	0	0.00	2.6735
3-Inpatient Hospital	8,195	7,970	97.25	153	1.87	2	0.02	69	0.84	1	0.01	7.6074
4-Clinic (Lab, X-ray)	1,161	786	67.70	265	22.83	16	1.38	93	8.01	1	0.09	1.0778
5-Nursing Home Care	2,523	2,378	94.25	88	3.49	1	0.04	55	2.18	1	0.04	2.3421
6-Therapies	441	381	86.39	37	8.39	2	0.45	21	4.76	0	0.00	0.4094
7-Ambulance	430	419	97.44	9	2.09	0	0.00	2	0.47	0	0.00	0.3992
8-Home Health Care	403	364	90.32	19	4.71	3	0.74	17	4.22	0	0.00	0.3741
9-DME/Medical Supplies	2,051	1,910	93.13	93	4.53	1	0.05	47	2.29	0	0.00	1.9039
10-OPD Mental Health	20	17	85.00	2	10.00	0	0.00	1	5.00	0	0.00	0.0186
11-Hospice Care	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0.0009
12-Non-Medicare Benefit	3,925	3,610	91.97	227	5.78	11	0.28	76	1.94	1	0.03	3.6436
Priority	22,030	20,342		1,161		53		470		4		20.4504

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2020, by Appeal Priority and Service

Priority=Pre-Service Part B

Appealed Service	Recons 2020	Recons Unfavorable	% Favorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Dismissed	Recons Dismissed	% Withdrawn	Recons Withdrawn	% of All Cases
1-Practitioner Services	16	12	75.00	4	25.00	0	0.00	0	0.00	0	0.0149
6-Therapies	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.0009
9-DME/Medical Supplies	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.0019
12-Non-Medicare Benefit	2,461	2,196	89.23	149	6.05	2	0.08	113	4.59	1	2.2845
Priority	2,480	2,211		153		2		113		1	2.3022

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2020, by Appeal Priority and Service

Priority=Standard Service Denial

Appealed Service	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partially Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	% of All Cases
1-Practitioner Services	3,726	3,306	88.73	300	8.05	27	0.72	91	2.44	2	0.05	3.4588
2-Emergency Room	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	0.0009
3-Inpatient Hospital	326	143	43.87	16	4.91	0	0.00	167	51.23	0	0.00	0.3026
4-Clinic (Lab, X-ray)	1,452	1,077	74.17	291	20.04	5	0.34	77	5.30	2	0.14	1.3479
5-Nursing Home Care	106	86	81.13	6	5.66	0	0.00	14	13.21	0	0.00	0.0984
6-Therapies	544	501	92.10	17	3.13	3	0.55	21	3.86	2	0.37	0.5050
7-Ambulance	137	133	97.08	2	1.46	0	0.00	2	1.46	0	0.00	0.1272
8-Home Health Care	295	267	90.51	15	5.08	1	0.34	10	3.39	2	0.68	0.2738
9-DME/Medical Supplies	6,107	5,843	95.68	107	1.75	14	0.23	139	2.28	4	0.07	5.6691
10-OPD Mental Health	119	108	90.76	7	5.88	0	0.00	3	2.52	1	0.84	0.1105
11-Hospice Care	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00	0.0028
12-Non-Medicare Benefit	3,429	3,048	88.89	150	4.37	47	1.37	182	5.31	2	0.06	3.1831
Priority	16,245	14,514		911		97		708		15		15.0802

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2020, by Appeal Priority and Service

Priority=Standard Claim Denial

Appealed Service	Recons 2020	Recons Unfavorable	%	Recons Favorable	%	Recons Partially Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	% of All Cases
1-Practitioner Services	20,552	17,460	84.96	646	3.14	100	0.49	2,318	11.28	28	0.14	19.0784
2-Emergency Room	1,516	1,263	83.31	61	4.02	3	0.20	186	12.27	3	0.20	1.4073
3-Inpatient Hospital	4,184	2,535	60.59	508	12.14	15	0.36	1,120	26.77	6	0.14	3.8840
4-Clinic (Lab, X-ray)	15,101	12,671	83.91	632	4.19	43	0.28	1,309	8.67	446	2.95	14.0182
5-Nursing Home Care	1,463	1,192	81.48	45	3.08	17	1.16	209	14.29	0	0.00	1.3581
6-Therapies	1,088	825	75.83	62	5.70	5	0.46	194	17.83	2	0.18	1.0100
7-Ambulance	2,888	2,383	82.51	92	3.19	2	0.07	409	14.16	2	0.07	2.6809
8-Home Health Care	863	768	88.99	17	1.97	2	0.23	76	8.81	0	0.00	0.8011
9-DME/Medical Supplies	5,218	4,591	87.98	124	2.38	15	0.29	485	9.29	3	0.06	4.8439
10-OPD Mental Health	835	773	92.57	6	0.72	2	0.24	54	6.47	0	0.00	0.7751
11-Hospice Care	681	668	98.09	8	1.17	0	0.00	5	0.73	0	0.00	0.6322
12-Non-Medicare Benefit	11,074	8,207	74.11	211	1.91	62	0.56	2,577	23.27	17	0.15	10.2800
Priority	65,463	53,336		2,412		266		8,942		507		60.7692
	106,218	90,403		4,637		418		10,233		527		98.6020

TABLE 5 - 2020
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2020, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0137: COMMONWEALTH CARE ALLIANCE, INC.	25,125	14.77	371	287	77.36	68	18.33	1	0.27	15	4.04	0	0.00
H0477: SERENITY CARE, INC.	414	0.00	0	0	-	0	-	0	-	0	-	0	-
H0751: AETNA U.S. HEALTHCARE INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0809: MERCY LIFE, INC.	294	10.20	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1660: HARVARD PILGRIM HEALTH CARE INC.	8,991	39.26	353	318	90.08	31	8.78	1	0.28	3	0.85	0	0.00
H2218: HARBOR HEALTH SERVICES, INC.	454	0.00	0	0	-	0	-	0	-	0	-	0	-
H2219: FALLON COMMUNITY HEALTH PLAN	1,172	0.00	0	0	-	0	-	0	-	0	-	0	-
H2221: CAMBRIDGE PUBLIC HEALTH COMMISSION	414	0.00	0	0	-	0	-	0	-	0	-	0	-
H2222: ELEMENT CARE, INC.	946	0.00	0	0	-	0	-	0	-	0	-	0	-
H2225: COMMONWEALTH CARE ALLIANCE, INC.	11,237	8.54	96	76	79.17	12	12.50	0	0.00	8	8.33	0	0.00
H2230: BCBS OF MASSACHUSETTS HMO BLUE, INC.	47,146	1.36	64	59	92.19	3	4.69	0	0.00	1	1.56	1	1.56
H2256: TUFTS ASSOCIATED HEALTH MAINTENANCE ORGANIZATION	103,164	12.07	1,245	1,173	94.22	27	2.17	5	0.40	37	2.97	3	0.24
H2261: BCBS OF MASSACHUSETTS HMO BLUE, INC.	14,372	1.46	21	20	95.24	1	4.76	0	0.00	0	0.00	0	0.00
H3329: CENTERLIGHT HEALTHCARE, INC.	2,104	27.09	57	8	14.04	34	59.65	0	0.00	15	26.32	0	0.00
H3557: BLUE CROSS & BLUE SHIELD OF RHODE ISLAND	3,745	1.87	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H4105: PACE ORGANIZATION OF RHODE ISLAND	315	0.00	0	0	-	0	-	0	-	0	-	0	-
H4152: BLUE CROSS & BLUE SHIELD OF RHODE ISLAND	53,009	2.17	115	111	96.52	2	1.74	0	0.00	2	1.74	0	0.00
H5273: CAREPARTNERS OF CONNECTICUT, INC.	1,719	9.31	16	15	93.75	0	0.00	1	6.25	0	0.00	0	0.00
H6750: HARVARD PILGRIM HEALTH CARE OF NEW ENGLAND, INC.	9,722	39.40	383	340	88.77	35	9.14	1	0.26	6	1.57	1	0.26
H7419: TUFTS HEALTH PUBLIC PLANS, INC.	3,341	5.99	20	17	85.00	3	15.00	0	0.00	0	0.00	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	19,971	14.07	281	243	86.48	28	9.96	3	1.07	7	2.49	0	0.00
H9576: NEIGHBORHOOD HEALTH PLAN OF RHODE ISLAND	13,193	1.82	24	16	66.67	6	25.00	1	4.17	1	4.17	0	0.00
H9585: BOSTON MEDICAL CENTER HEALTH PLAN, INC.	1,313	4.57	6	4	66.67	1	16.67	0	0.00	0	0.00	1	16.67

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2020 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2020
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2020, and Distribution of Final
Decisions, by Region and Plan

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0034: HAMASPIK, INC.	0	-	0	0	-	0	-	0	-	0	-	0	-
H0354: CIGNA HEALTHCARE OF ARIZONA, INC.	54,083	6.71	363	314	86.50	20	5.51	1	0.28	27	7.44	1	0.28
H0423: METROPLUS HEALTH PLAN, INC.	7,601	1.71	13	6	46.15	1	7.69	0	0.00	6	46.15	0	0.00
H0439: CIGNA HEALTHCARE OF GEORGIA, INC.	26,668	5.51	147	134	91.16	5	3.40	2	1.36	6	4.08	0	0.00
H0672: CIGNA HEALTHCARE OF COLORADO, INC.	681	2.94	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1205: INTEGRA MLTC, INC	0	-	0	0	-	0	-	0	-	0	-	0	-
H1234: LIFE ST. FRANCIS	293	0.00	0	0	-	0	-	0	-	0	-	0	-
H1290: DEVOTED HEALTH PLAN OF FLORIDA, INC.	12,655	7.11	90	85	94.44	1	1.11	1	1.11	3	3.33	0	0.00
H1365: MARTIN'S POINT GENERATIONS ADVANTAGE, INC.	1,466	2.05	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1415: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	12,821	4.99	64	58	90.63	2	3.13	1	1.56	3	4.69	0	0.00
H1518: CATHOLIC HEALTH SYSTEM BUFFALO PACE	271	0.00	0	0	-	0	-	0	-	0	-	0	-
H1644: LONGEVITY HEALTH PLAN OF FLORIDA, INC.	404	4.95	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H1722: HEALTHFIRST HEALTH PLAN, INC.	0	-	0	0	-	0	-	0	-	0	-	0	-
H1777: CATHOLIC SPECIAL NEEDS PLAN, LLC	1,454	2.06	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H1991: HORIZON BLUE CROSS BLUE SHIELD OF NJ	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, INC.	15,326	7.24	111	99	89.19	4	3.60	0	0.00	8	7.21	0	0.00
H2168: VILLAGE SENIOR SERVICES CORPORATION	2,242	15.17	34	11	32.35	4	11.76	0	0.00	19	55.88	0	0.00
H2220: UPHAMS CORNER HEALTH COMMITTEE, INC.	247	0.00	0	0	-	0	-	0	-	0	-	0	-
H2223: ELDER SVC PLN/E BOSTON HEALTH CENTER	604	0.00	0	0	-	0	-	0	-	0	-	0	-
H2773: QUALITY HEALTH PLANS OF NEW YORK, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2879: MOLINA HEALTHCARE OF WISCONSIN, INC.	994	4.02	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H3154: HORIZON INSURANCE COMPANY	22,394	5.18	116	87	75.00	1	0.86	0	0.00	28	24.14	0	0.00
H3227: KALOS HEALTH, INC.	379	10.55	4	1	25.00	0	0.00	0	0.00	3	75.00	0	0.00
H3276: CONNECTICARE INSURANCE COMPANY, INC.	1,354	5.17	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3293: MMM OF FLORIDA, INC.	2,878	15.98	46	31	67.39	8	17.39	0	0.00	7	15.22	0	0.00
H3305: MVP HEALTH PLAN, INC.	33,839	10.79	365	330	90.41	31	8.49	1	0.27	2	0.55	1	0.27
H3321: LORETTO INDEPENDENT LIVING SERVICES, INC.	625	0.00	0	0	-	0	-	0	-	0	-	0	-
H3322: SENIOR CARE CONNECTION, INC.	285	0.00	0	0	-	0	-	0	-	0	-	0	-
H3330: HEALTH INSURANCE PLAN OF GREATER NEW YORK	115,895	4.25	492	376	76.42	15	3.05	1	0.20	99	20.12	1	0.20

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the
rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2020
divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2020
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2020, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3331: INDEPENDENT LIVING FOR SENIORS, INC.	699	0.00	0	0	-	0	-	0	-	0	-	0	-
H3335: EXCELLUS HEALTH PLAN, INC.	59,662	10.64	635	549	86.46	72	11.34	6	0.94	8	1.26	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS CORPORATION	5,659	12.37	70	65	92.86	4	5.71	1	1.43	0	0.00	0	0.00
H3347: ELDERPLAN, INC.	11,113	4.86	54	44	81.48	6	11.11	0	0.00	4	7.41	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	97,187	9.94	966	857	88.72	82	8.49	7	0.72	18	1.86	2	0.21
H3359: HEALTHFIRST HEALTH PLAN, INC.	195,326	3.24	633	526	83.10	14	2.21	4	0.63	87	13.74	2	0.32
H3362: INDEPENDENT HEALTH ASSOCIATION, INC.	60,664	15.38	933	875	93.78	36	3.86	2	0.21	19	2.04	1	0.11
H3384: HEALTHNOW NEW YORK INC.	45,953	2.42	111	97	87.39	11	9.91	1	0.90	2	1.80	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS' HEALTH PLAN, INC.	41,830	2.06	86	81	94.19	3	3.49	0	0.00	2	2.33	0	0.00
H3493: LIFE AT LOURDES, INC.	193	0.00	0	0	-	0	-	0	-	0	-	0	-
H3528: CONNECTICARE, INC.	46,311	7.38	342	303	88.60	25	7.31	5	1.46	9	2.63	0	0.00
H3949: BRAVO HEALTH PENNSYLVANIA, INC.	50,896	5.64	287	273	95.12	8	2.79	0	0.00	6	2.09	0	0.00
H4003: MMM HEALTHCARE, LLC	212,586	1.48	314	218	69.43	11	3.50	1	0.32	84	26.75	0	0.00
H4004: MMM HEALTHCARE, LLC	47,026	1.38	65	47	72.31	3	4.62	0	0.00	15	23.08	0	0.00
H4005: TRIPLE S ADVANTAGE, INC.	11,042	0.36	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4393: CATHOLIC MANAGED LONG TERM CARE, INC.	643	0.00	0	0	-	0	-	0	-	0	-	0	-
H4407: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	12,964	2.55	33	32	96.97	0	0.00	0	0.00	1	3.03	0	0.00
H4513: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	250,745	5.94	1,489	1,400	94.02	56	3.76	9	0.60	23	1.54	1	0.07
H4922: AGEWELL NEW YORK, LLC	935	41.71	39	34	87.18	0	0.00	0	0.00	5	12.82	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, INC.	5,025	1.39	7	4	57.14	3	42.86	0	0.00	0	0.00	0	0.00
H5126: OSCAR INSURANCE COMPANY	583	18.87	11	9	81.82	0	0.00	0	0.00	2	18.18	0	0.00
H5141: CLOVER INSURANCE COMPANY	51,592	7.11	367	209	56.95	57	15.53	1	0.27	100	27.25	0	0.00
H5410: HEALTHSPRING OF FLORIDA, INC.	54,875	4.32	237	226	95.36	7	2.95	0	0.00	4	1.69	0	0.00
H5526: HEALTHNOW NEW YORK INC.	15,132	1.85	28	18	64.29	9	32.14	0	0.00	0	0.00	1	3.57
H5528: GROUP HEALTH INCORPORATED	40	0.00	0	0	-	0	-	0	-	0	-	0	-
H5549: VNS CHOICE	3,087	6.80	21	9	42.86	2	9.52	0	0.00	10	47.62	0	0.00
H5577: MCS ADVANTAGE, INC.	178,209	1.49	265	251	94.72	1	0.38	0	0.00	13	4.91	0	0.00
H5591: MARTIN'S POINT GENERATIONS ADVANTAGE, INC.	47,762	2.45	117	92	78.63	11	9.40	1	0.85	13	11.11	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, INC.	13,588	13.39	182	128	70.33	19	10.44	2	1.10	33	18.13	0	0.00
H5774: TRIPLE S ADVANTAGE, INC.	124,112	0.68	85	72	84.71	5	5.88	1	1.18	7	8.24	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFORNIA	2,150	5.58	12	6	50.00	3	25.00	0	0.00	3	25.00	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2020 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2020
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2020, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5823: MOLINA HEALTHCARE OF WASHINGTON, INC.	10,007	9.39	94	57	60.64	12	12.77	0	0.00	25	26.60	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGAN, INC.	13,222	9.15	121	85	70.25	22	18.18	2	1.65	12	9.92	0	0.00
H5989: HEALTHFIRST HEALTH PLAN, INC.	107	140.19	15	1	6.67	9	60.00	1	6.67	4	26.67	0	0.00
H5991: HEALTH INSURANCE PLAN OF GREATER NEW YORK	8,343	0.72	6	3	50.00	0	0.00	0	0.00	3	50.00	0	0.00
H6334: NY HOTEL TRADES COUNCIL & HOTEL ASSOCIATION OF N	5,081	0.00	0	0	-	0	-	0	-	0	-	0	-
H6371: LUTHERAN SENIOR HEALTHCARE, INC.	114	0.00	0	0	-	0	-	0	-	0	-	0	-
H6596: FALLON HEALTH WEINBERG, INC.	128	0.00	0	0	-	0	-	0	-	0	-	0	-
H6776: ELDERSERVE HEALTH, INC.	219	9.13	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6887: INSPIRA HEALTH NETWORK LIFE, INC.	247	0.00	0	0	-	0	-	0	-	0	-	0	-
H6988: CENTERS PLAN FOR HEALTHY LIVING, LLC	1,149	90.51	104	79	75.96	16	15.38	0	0.00	8	7.69	1	0.96
H7020: CIGNA HEALTHCARE OF SOUTH CAROLINA, INC.	6,484	4.47	29	26	89.66	0	0.00	0	0.00	3	10.34	0	0.00
H7322: OSCAR HEALTH PLAN OF NEW YORK, INC.	1,117	22.38	25	20	80.00	3	12.00	0	0.00	2	8.00	0	0.00
H7522: MMM HEALTHCARE, LLC	1,540	0.65	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H7619: ATLANTICARE HEALTH SERVICES, INC.	76	13.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7678: MOLINA HEALTHCARE OF TEXAS, INC.	1,634	10.40	17	13	76.47	2	11.76	0	0.00	2	11.76	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	3,447	11.89	41	37	90.24	1	2.44	1	2.44	2	4.88	0	0.00
H7849: CIGNA HEALTH AND LIFE INSURANCE COMPANY	10,457	5.74	60	54	90.00	5	8.33	1	1.67	0	0.00	0	0.00
H7971: HORIZON INSURANCE COMPANY	1,251	2.40	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H7993: DEVOTED HEALTH PLAN OF TEXAS, INC.	5,487	7.11	39	33	84.62	1	2.56	3	7.69	2	5.13	0	0.00
H8010: CLOVER HMO OF NEW JERSEY, INC.	5,220	6.51	34	18	52.94	6	17.65	1	2.94	9	26.47	0	0.00
H8130: MOLINA HEALTHCARE OF FLORIDA, INC.	1,747	17.74	31	12	38.71	3	9.68	0	0.00	16	51.61	0	0.00
H8176: MOLINA HEALTHCARE OF SOUTH CAROLINA, INC.	899	7.79	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8298: HORIZON HEALTHCARE OF NEW JERSEY, INC.	13,590	3.53	48	16	33.33	3	6.25	0	0.00	29	60.42	0	0.00
H8457: LONGEVITY HEALTH PLAN OF NEW YORK, INC.	563	12.43	7	3	42.86	1	14.29	0	0.00	3	42.86	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	9,130	6.57	60	50	83.33	5	8.33	0	0.00	5	8.33	0	0.00
H8777: COMPLETE SENIOR CARE, INC.	124	0.00	0	0	-	0	-	0	-	0	-	0	-
H8800: TOTAL SENIOR CARE, INC.	132	0.00	0	0	-	0	-	0	-	0	-	0	-
H9066: VISITING NURSE ASSOCIATION OF CENTRAL NEW YORK	41	0.00	0	0	-	0	-	0	-	0	-	0	-
H9082: MOLINA HEALTHCARE OF NEW MEXICO, INC.	2,916	11.66	34	13	38.24	7	20.59	0	0.00	14	41.18	0	0.00

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H9095: LONGEVITY HEALTH PLAN OF OKLAHOMA, INC	418	2.39	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9323: ACUTE CARE HEALTH SYSTEM, LLC	128	0.00	0	0	-	0	-	0	-	0	-	0	-
H9460: CIGNA HEALTHCARE OF ST LOUIS, INC.	3,084	9.40	29	28	96.55	1	3.45	0	0.00	0	0.00	0	0.00
H9590: LONGEVITY HEALTH PLAN OF ILLINOIS, INC.	240	4.17	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	31,996	11.19	358	307	85.75	44	12.29	1	0.28	6	1.68	0	0.00
H9725: CIGNA HEALTHCARE OF NORTH CAROLINA, INC.	13,129	4.57	60	52	86.67	5	8.33	0	0.00	3	5.00	0	0.00
H9869: PARTNERS HEALTH PLAN, INC.	1,690	0.00	0	0	-	0	-	0	-	0	-	0	-
H9942: LONGEVITY HEALTH PLAN OF NEW JERSEY INSURANCE CO	337	2.97	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
R0802: MARTIN'S POINT GENERATIONS ADVANTAGE, INC.	5,301	1.51	8	6	75.00	1	12.50	0	0.00	1	12.50	0	0.00

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90091: UNITED MINE WORKERS OF AMERICA HLTH & RETIREMENT	46,111	0.85	39	36	92.31	1	2.56	0	0.00	2	5.13	0	0.00
H0523: AETNA HEALTH OF CALIFORNIA INC.	8,176	1.71	14	9	64.29	1	7.14	0	0.00	4	28.57	0	0.00
H0628: AETNA HEALTH OF OHIO INC.	6,045	1.82	11	8	72.73	0	0.00	0	0.00	3	27.27	0	0.00
H0819: SENIOR LIFE YORK, INC.	222	0.00	0	0	-	0	-	0	-	0	-	0	-
H1100: INNOVATION HEALTH INSURANCE COMPANY	711	5.63	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1109: AETNA HEALTH INC.(GA)	3,381	3.25	11	10	90.91	0	0.00	0	0.00	1	9.09	0	0.00
H1225: HOPKINS HEALTH ADVANTAGE, INC.	12,775	9.00	115	85	73.91	14	12.17	1	0.87	14	12.17	1	0.87
H1239: INNOVAGE VIRGINIA PACE-ROANOKE VALLEY, LLC	159	0.00	0	0	-	0	-	0	-	0	-	0	-
H1277: ALIGN SENIOR CARE, INC.	16	0.00	0	0	-	0	-	0	-	0	-	0	-
H1608: COVENTRY HEALTH AND LIFE INSURANCE COMPANY	192,600	2.16	416	370	88.94	9	2.16	2	0.48	35	8.41	0	0.00
H1609: AETNA HEALTH INC. (FL)	53,414	2.77	148	131	88.51	6	4.05	0	0.00	11	7.43	0	0.00
H1610: COVENTRY HEALTH CARE OF VIRGINIA, INC.	3,826	9.93	38	28	73.68	7	18.42	0	0.00	3	7.89	0	0.00
H1692: COVENTRY HEALTH CARE OF WEST VIRGINIA, INC.	7,377	1.90	14	13	92.86	0	0.00	0	0.00	1	7.14	0	0.00
H2056: AETNA BETTER HEALTH OF MICHIGAN INC.	2,923	2.05	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2064: GEISINGER COMMUNITY HEALTH SERVICES	317	0.00	0	0	-	0	-	0	-	0	-	0	-
H2109: THE JOHNS HOPKINS HEALTH SYSTEM CORPORATION	141	0.00	0	0	-	0	-	0	-	0	-	0	-
H2185: LIFEWORKS ADVANTAGE, LLC	752	0.00	0	0	-	0	-	0	-	0	-	0	-
H2386: APPALACHIAN AGENCY FOR SENIOR CITIZENS, INC.	95	0.00	0	0	-	0	-	0	-	0	-	0	-
H2537: SPIRITRUST LUTHERAN LIFE	100	0.00	0	0	-	0	-	0	-	0	-	0	-
H2563: OPTIMA HEALTH PLAN	6,397	5.63	36	24	66.67	6	16.67	1	2.78	5	13.89	0	0.00
H2663: COVENTRY HEALTH CARE OF MISSOURI, INC	71,806	2.16	155	131	84.52	10	6.45	0	0.00	13	8.39	1	0.65
H2825: MARY WASHINGTON HEALTH PLAN	1,536	5.21	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2829: INNOVATION HEALTH PLAN, INC.	5,793	4.32	25	21	84.00	1	4.00	0	0.00	3	12.00	0	0.00
H2937: SENIOR LIFE GREENSBURG, INC.	216	0.00	0	0	-	0	-	0	-	0	-	0	-
H2941: SENTARA LIFE CARE CORPORATION, INC	202	4.95	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2992: SENIORLIFE WASHINGTON, INC.	574	0.00	0	0	-	0	-	0	-	0	-	0	-
H3060: VIECARE BUTLER, LLC	189	0.00	0	0	-	0	-	0	-	0	-	0	-
H3146: AETNA BETTER HEALTH INC. (GA)	5,301	1.32	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H3152: AETNA HEALTH INC. (NJ)	49,227	3.62	178	163	91.57	2	1.12	1	0.56	12	6.74	0	0.00
H3192: AETNA HEALTH OF MICHIGAN INC.	2,530	1.58	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H3219: ALLINA HEALTH AND AETNA INSURANCE COMPANY	11,173	2.86	32	25	78.13	1	3.13	0	0.00	6	18.75	0	0.00
H3239: AETNA BETTER HEALTH, INC. (LA)	1,344	4.46	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3288: AETNA HEALTH AND LIFE INSURANCE COMPANY	134,671	3.29	443	425	95.94	4	0.90	1	0.23	12	2.71	1	0.23
H3312: AETNA HEALTH INC. (NY)	23,398	5.30	124	118	95.16	2	1.61	0	0.00	4	3.23	0	0.00
H3473: INNOVAGE VIRGINIA PACE-CHARLOTTESVILLE, LLC	182	0.00	0	0	-	0	-	0	-	0	-	0	-
H3597: AETNA HEALTH INC. (ME)	11,825	2.20	26	24	92.31	1	3.85	0	0.00	1	3.85	0	0.00
H3672: THE HEALTH PLAN OF WEST VIRGINIA, INC.	12,843	2.65	34	30	88.24	3	8.82	0	0.00	1	2.94	0	0.00
H3748: AETNA BETTER HEALTH OF WASHINGTON, INC.	20,836	1.10	23	20	86.96	1	4.35	0	0.00	2	8.70	0	0.00
H3800: PROVIDER PARTNERS HEALTH PLAN OF ILLINOIS	769	13.00	10	2	20.00	3	30.00	0	0.00	5	50.00	0	0.00
H3890: HOPKINS HEALTH ADVANTAGE, INC.	8,738	12.82	112	68	60.71	23	20.54	1	0.89	20	17.86	0	0.00
H3907: UPMC HEALTH PLAN, INC.	151,472	10.89	1,650	1,601	97.03	25	1.52	4	0.24	17	1.03	3	0.18
H3908: TRINITY HEALTH LIFE PENNSYLVANIA, INC.	409	0.00	0	0	-	0	-	0	-	0	-	0	-
H3909: QCC INSURANCE COMPANY	11,360	4.93	56	51	91.07	4	7.14	1	1.79	0	0.00	0	0.00
H3916: HIGHMARK SENIOR HEALTH COMPANY	151,356	4.39	664	617	92.92	20	3.01	3	0.45	24	3.61	0	0.00
H3917: PITTSBURGH CARE PARTNERSHIP, INC.	675	0.00	0	0	-	0	-	0	-	0	-	0	-
H3918: LIVING INDEPENDENCE FOR THE ELDERLY	545	0.00	0	0	-	0	-	0	-	0	-	0	-
H3919: ST. AGNES CONTINUING CARE CENTER	845	0.00	0	0	-	0	-	0	-	0	-	0	-
H3923: CAPITAL ADVANTAGE INSURANCE COMPANY	12,749	4.08	52	43	82.69	6	11.54	1	1.92	2	3.85	0	0.00
H3924: GEISINGER INDEMNITY INSURANCE COMPANY	21,524	1.21	26	24	92.31	2	7.69	0	0.00	0	0.00	0	0.00
H3925: PENNSYLVANIA PACE, INC.	211	0.00	0	0	-	0	-	0	-	0	-	0	-
H3928: AETNA HEALTH INC. (LA)	1,104	4.53	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3930: SPARTAN PLAN NY, INC.	108	0.00	0	0	-	0	-	0	-	0	-	0	-
H3931: AETNA HEALTH INC. (PA)	61,559	4.00	246	203	82.52	6	2.44	0	0.00	36	14.63	1	0.41
H3952: KEYSTONE HEALTH PLAN EAST, INC.	85,713	5.72	490	450	91.84	19	3.88	3	0.61	17	3.47	1	0.20
H3954: GEISINGER HEALTH PLAN	69,259	1.46	101	97	96.04	3	2.97	0	0.00	1	0.99	0	0.00
H3957: HIGHMARK CHOICE COMPANY	81,815	5.11	418	400	95.69	6	1.44	3	0.72	9	2.15	0	0.00
H3959: AETNA HEALTH INC. (PA)	104,318	2.10	219	203	92.69	5	2.28	0	0.00	11	5.02	0	0.00
H3962: KEYSTONE HEALTH PLAN CENTRAL, INC.	14,395	6.18	89	83	93.26	5	5.62	0	0.00	1	1.12	0	0.00

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H4093: PROVIDER PARTNERS HEALTH PLAN OF PENNSYLVANIA, I	747	10.71	8	2	25.00	2	25.00	0	0.00	4	50.00	0	0.00
H4227: VISTA HEALTH PLAN, INC.	9,815	9.58	94	77	81.91	4	4.26	2	2.13	11	11.70	0	0.00
H4236: SPARTAN PLAN VA, INC.	186	5.38	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4279: UPMC FOR YOU, INC	31,695	6.15	195	182	93.33	10	5.13	0	0.00	3	1.54	0	0.00
H4523: AETNA HEALTH INC. (TX)	32,194	9.63	310	286	92.26	4	1.29	0	0.00	20	6.45	0	0.00
H4711: COVENTRY HEALTH CARE OF NEBRASKA, INC.	9,203	3.26	30	29	96.67	0	0.00	0	0.00	1	3.33	0	0.00
H4778: SPARTAN PLAN VA, INC.	199	5.03	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4835: AETNA BETTER HEALTH OF OKLAHOMA INC.	13,617	2.86	39	38	97.44	1	2.56	0	0.00	0	0.00	0	0.00
H4906: C AND O EMPLOYEES' HOSPITAL ASSOCIATION	1,735	0.00	0	0	-	0	-	0	-	0	-	0	-
H4982: AETNA BETTER HEALTH OF CALIFORNIA INC.	9,938	2.82	28	27	96.43	0	0.00	0	0.00	1	3.57	0	0.00
H4999: THE LUTHERAN HOME FOR THE AGED	358	0.00	0	0	-	0	-	0	-	0	-	0	-
H5037: MOUNTAIN EMPIRE OLDER CITIZENS, INC.	87	0.00	0	0	-	0	-	0	-	0	-	0	-
H5106: HIGHMARK SENIOR SOLUTIONS COMPANY	4,580	5.02	23	22	95.65	0	0.00	0	0.00	1	4.35	0	0.00
H5302: AETNA HEALTH INC. (GA)	721	0.00	0	0	-	0	-	0	-	0	-	0	-
H5325: COVENTRY HEALTH CARE OF KANSAS, INC.	3,052	2.29	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00
H5337: AETNA BETTER HEALTH INC. (OH)	1,272	0.79	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5493: LIFE AT ST. FRANCIS HEALTHCARE, INC.	239	0.00	0	0	-	0	-	0	-	0	-	0	-
H5521: AETNA LIFE INSURANCE COMPANY	1,599,338	2.65	4,244	3,779	89.04	126	2.97	9	0.21	327	7.70	3	0.07
H5522: HEALTHASSURANCE PENNSYLVANIA, INC.	74,547	1.74	130	111	85.38	6	4.62	3	2.31	10	7.69	0	0.00
H5533: UPMC HEALTH NETWORK, INC.	8,857	7.68	68	66	97.06	1	1.47	0	0.00	1	1.47	0	0.00
H5593: AETNA HEALTH OF IOWA INC.	1,369	1.46	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5793: AETNA HEALTH INC. (CT)	9,645	2.90	28	24	85.71	2	7.14	0	0.00	2	7.14	0	0.00
H5812: GEISINGER INDEMNITY INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5902: SENIOR LIFE ALTOONA, INC.	376	0.00	0	0	-	0	-	0	-	0	-	0	-
H5932: GATEWAY HEALTH PLAN, INC.	46,690	5.16	241	227	94.19	4	1.66	0	0.00	10	4.15	0	0.00
H5978: SENIOR LIFE LEHIGH VALLEY, INC.	365	0.00	0	0	-	0	-	0	-	0	-	0	-
H6188: VIECARE ARMSTRONG, LLC	70	0.00	0	0	-	0	-	0	-	0	-	0	-
H6551: LIFE ST. MARY	251	0.00	0	0	-	0	-	0	-	0	-	0	-
H6832: ALIGN SENIOR CARE MI, LLC	173	0.00	0	0	-	0	-	0	-	0	-	0	-
H6959: ISNP VENTURES, LLC	483	0.00	0	0	-	0	-	0	-	0	-	0	-
H7119: PROVIDER PARTNERS HEALTH PLAN OF OHIO	0	-	0	0	-	0	-	0	-	0	-	0	-
H7123: UPMC HEALTH COVERAGE, INC.	800	12.50	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00

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H7149: AETNA HEALTH INC. (PA)	5,516	2.72	15	13	86.67	0	0.00	0	0.00	2	13.33	0	0.00
H7301: COVENTRY HEALTH CARE OF ILLINOIS, INC.	35,503	2.00	71	59	83.10	2	2.82	1	1.41	9	12.68	0	0.00
H7660: VIECARE BEAVER, LLC	461	0.00	0	0	-	0	-	0	-	0	-	0	-
H7802: SPARTAN PLAN VA, INC.	99	10.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8067: PROVIDER PARTNERS HEALTH PLAN, INC.	479	41.75	20	3	15.00	7	35.00	0	0.00	10	50.00	0	0.00
H8096: CENTRA HEALTH, INC.	240	0.00	0	0	-	0	-	0	-	0	-	0	-
H8597: AETNA BETTER HEALTH OF TEXAS INC.	2,438	5.33	13	12	92.31	1	7.69	0	0.00	0	0.00	0	0.00
H8604: THP INSURANCE COMPANY	1,457	0.69	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8649: AETNA HEALTH OF UTAH INC	7,669	3.39	26	24	92.31	1	3.85	0	0.00	1	3.85	0	0.00
H8655: INNOVAGE VIRGINIA PACE II, LLC	423	0.00	0	0	-	0	-	0	-	0	-	0	-
H8854: UNIVERSITY OF MARYLAND HEALTH ADVANTAGE, INC.	5,999	15.17	91	66	72.53	11	12.09	0	0.00	14	15.38	0	0.00
H9068: ALBRIGHT CARE SERVICES	219	0.00	0	0	-	0	-	0	-	0	-	0	-
H9153: WEST VIRGINIA SENIOR ADVANTAGE, INC.	532	1.88	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9190: GATEWAY HEALTH PLAN OF OHIO, INC.	-	-	10	2	20.00	0	0.00	0	0.00	8	80.00	0	0.00
H9207: HEALTH PARTNERS PLANS, INC.	14,697	6.40	94	87	92.55	4	4.26	1	1.06	2	2.13	0	0.00
H9408: VIBRA HEALTH PLAN, INC.	4,111	6.08	25	20	80.00	3	12.00	0	0.00	2	8.00	0	0.00
H9412: GEISINGER QUALITY OPTIONS, INC.	0	-	0	0	-	0	-	0	-	0	-	0	-
H9431: FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	12,150	3.21	39	33	84.62	2	5.13	1	2.56	3	7.69	0	0.00
H9830: INNOVAGE PENNSYLVANIA LIFE, LLC	701	0.00	0	0	-	0	-	0	-	0	-	0	-
H9877: VIRGINIA PREMIER HEALTH PLAN, INC.	8,457	1.89	16	10	62.50	2	12.50	0	0.00	4	25.00	0	0.00
R6694: AETNA LIFE INSURANCE COMPANY	3,945	3.80	15	14	93.33	0	0.00	0	0.00	1	6.67	0	0.00
S5601: SILVERSCRIPT INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
X0001: LIMITED INCOME NET PROGRAM	-	-	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00

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Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD OF ALABAMA	86,990	1.66	144	135	93.75	2	1.39	0	0.00	7	4.86	0	0.00
H0105: THE METHODIST OAKS	96	0.00	0	0	-	0	-	0	-	0	-	0	-
H0112: MORSE LIFE HOME CARE, INC.	639	0.00	0	0	-	0	-	0	-	0	-	0	-
H0154: VIVA HEALTH, INC.	49,379	2.86	141	133	94.33	3	2.13	0	0.00	5	3.55	0	0.00
H0320: WELLCARE OF TEXAS, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0839: VOANS SENIOR COMMUNITY CARE OF NORTH CAROLINA, I	174	5.75	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0982: SOLIS HEALTH PLANS, INC.	1,199	0.83	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1003: CIGNA HEALTHCARE OF FLORIDA, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1016: AVMED, INC.	24,093	2.37	57	45	78.95	3	5.26	0	0.00	8	14.04	1	1.75
H1026: HEALTH OPTIONS, INC.	-	-	6	2	33.33	0	0.00	0	0.00	4	66.67	0	0.00
H1035: FLORIDA BLUE MEDICARE, INC.	77,408	5.22	404	319	78.96	28	6.93	0	0.00	57	14.11	0	0.00
H1037: CHOICE CARE HEALTH PLAN	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1043: FLORIDA PACE CENTERS, INC.	824	0.00	0	0	-	0	-	0	-	0	-	0	-
H1074: PRUDENTIAL HLTH CARE PLAN, INC.	-	-	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS	38,374	7.37	283	244	86.22	6	2.12	1	0.35	32	11.31	0	0.00
H1264: WELLCARE OF TEXAS, INC.	-	-	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H1357: CAROLINA SENIORCARE	182	0.00	0	0	-	0	-	0	-	0	-	0	-
H1500: LIFE ST. JOSEPH OF THE PINES, INC.	272	0.00	0	0	-	0	-	0	-	0	-	0	-
H1533: STAYWELL SENIOR CARE, INC.	85	0.00	0	0	-	0	-	0	-	0	-	0	-
H1723: ABSOLUTE TOTAL CARE, INC.	4,166	5.28	22	8	36.36	2	9.09	1	4.55	11	50.00	0	0.00
H2120: SECURITYCARE OF TENNESSEE, INC.	44	90.91	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H2235: BAYCARE SELECT HEALTH PLANS, INC.	7,921	8.84	70	66	94.29	0	0.00	2	2.86	2	2.86	0	0.00
H2400: SIGNATURE ADVANTAGE, LLC	314	0.00	0	0	-	0	-	0	-	0	-	0	-
H2533: MOLINA HEALTHCARE OF SOUTH CAROLINA, INC.	4,147	9.16	38	30	78.95	4	10.53	0	0.00	4	10.53	0	0.00
H2624: CARE N' CARE INSURANCE COMPANY OF NORTH CAROLINA	351	0.00	0	0	-	0	-	0	-	0	-	0	-
H2758: BEHEALTHY FLORIDA, INC.	-	-	37	30	81.08	1	2.70	0	0.00	6	16.22	0	0.00
H2962: ULTIMATE HEALTH PLANS, INC.	7,417	8.76	65	58	89.23	3	4.62	0	0.00	4	6.15	0	0.00
H3259: VOLUNTEER STATE HEALTH PLAN	20,157	1.24	25	24	96.00	0	0.00	0	0.00	0	0.00	1	4.00
H3291: PRUITTHEALTH PREMIER, INC.	1,985	0.50	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H3361: WELLCARE OF NEW YORK, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3404: BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA	23,014	1.48	34	32	94.12	1	2.94	0	0.00	1	2.94	0	0.00
H3430: SUNCOAST PACE, INC.	316	0.00	0	0	-	0	-	0	-	0	-	0	-
H3449: BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA	46,000	1.28	59	57	96.61	2	3.39	0	0.00	0	0.00	0	0.00
H3777: EXPERIENCE HEALTH, INC.	1,106	5.42	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3942: ELDERHAUS INC.	126	0.00	0	0	-	0	-	0	-	0	-	0	-
H4053: PRISMA HEALTH-UPSTATE	68	0.00	0	0	-	0	-	0	-	0	-	0	-
H4074: MERCY LIFE OF ALABAMA	157	0.00	0	0	-	0	-	0	-	0	-	0	-
H4091: SIMPRA ADVANTAGE, INC.	3,326	0.00	0	0	-	0	-	0	-	0	-	0	-
H4140: DOCTORS HEALTHCARE PLANS, INC.	9,822	3.26	32	24	75.00	6	18.75	0	0.00	2	6.25	0	0.00
H4203: PRISMA HEALTH-MIDLANDS	255	0.00	0	0	-	0	-	0	-	0	-	0	-
H4235: SENIOR TOTAL LIFE CARE, INC.	229	0.00	0	0	-	0	-	0	-	0	-	0	-
H4326: PACE @ HOME, INC.	142	0.00	0	0	-	0	-	0	-	0	-	0	-
H4402: ALEXIAN BROTHERS COMMUNITY SERVICES	260	0.00	0	0	-	0	-	0	-	0	-	0	-
H4676: TROY HEALTH, INC.	266	7.52	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4714: PACE OF THE SOUTHERN PIEDMONT, INC.	171	0.00	0	0	-	0	-	0	-	0	-	0	-
H5434: BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	19,270	4.98	96	70	72.92	8	8.33	2	2.08	15	15.63	1	1.04
H5698: HARMONY HEALTH PLAN, INC.	-	-	6	0	0.00	0	0.00	0	0.00	6	100.00	0	0.00
H5934: HOPE HOSPICE AND COMMUNITY SERVICES, INC.	423	4.73	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5938: CAPITAL HEALTH PLAN	22,551	2.22	50	42	84.00	3	6.00	0	0.00	5	10.00	0	0.00
H6059: PACE OF GUILFORD AND ROCKINGHAM COUNTIES, INC.	221	0.00	0	0	-	0	-	0	-	0	-	0	-
H6306: FIRSTCAROLINACARE INSURANCE COMPANY	5,771	2.60	15	14	93.33	1	6.67	0	0.00	0	0.00	0	0.00
H6345: PRUITTHEALTH PREMIER NORTH CAROLINA, LLC	687	1.46	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H6351: LIBERTY ADVANTAGE, LLC	682	1.47	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6846: CAREPARTNERS REHABILITATION HOSPITAL, LLLP	188	0.00	0	0	-	0	-	0	-	0	-	0	-
H7165: BLUECROSS AND BLUESHIELD OF SOUTH CAROLINA	81	0.00	0	0	-	0	-	0	-	0	-	0	-
H7469: PACE PARTNERS OF NORTHEAST FLORIDA, INC.	0	-	0	0	-	0	-	0	-	0	-	0	-
H7917: BLUECROSS BLUESHIELD OF TENNESSEE, INC.	138,781	7.56	1,049	958	91.33	38	3.62	4	0.38	47	4.48	2	0.19
H8003: BLUECROSS AND BLUESHIELD OF SOUTH CAROLINA	12,276	0.98	12	9	75.00	1	8.33	0	0.00	2	16.67	0	0.00
H8064: FIRSTCAROLINACARE INSURANCE COMPANY	655	6.11	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H8146: SECURITYCARE OF TENNESSEE, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8213: SELECT HEALTH OF SOUTH CAROLINA, INC.	7,982	6.26	50	33	66.00	8	16.00	0	0.00	9	18.00	0	0.00
H8916: BEST CARE PARTNERS, INC.	93	21.51	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9266: PIEDMONT HEALTH SERVICES, INC.	306	0.00	0	0	-	0	-	0	-	0	-	0	-
H9808: CARE N' CARE INSURANCE COMPANY OF NORTH CAROLINA	15,475	4.39	68	62	91.18	5	7.35	0	0.00	1	1.47	0	0.00
H9870: UNIVERSITY HEALTH CARE, INC.	2,392	0.84	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	48,331	5.36	259	169	65.25	34	13.13	0	0.00	56	21.62	0	0.00

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Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0022: BUCKEYE COMMUNITY HEALTH PLAN, INC.	15,309	7.58	116	75	64.66	10	8.62	0	0.00	31	26.72	0	0.00
H0192: AMERIHEALTH MICHIGAN, INC.	2,789	13.62	38	22	57.89	4	10.53	0	0.00	12	31.58	0	0.00
H0281: MERIDIAN HEALTH PLAN OF ILLINOIS, INC.	7,409	5.26	39	20	51.28	4	10.26	0	0.00	15	38.46	0	0.00
H0336: HUMANA HEALTH PLAN, INC.	7,632	4.06	31	17	54.84	4	12.90	0	0.00	10	32.26	0	0.00
H0390: PACE OF SOUTHWEST MICHIGAN, INC.	202	0.00	0	0	-	0	-	0	-	0	-	0	-
H0422: UCARE HEALTH, INC.	541	3.70	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0480: MERIDIAN HEALTH PLAN OF MICHIGAN, INC.	4,907	7.74	38	34	89.47	3	7.89	1	2.63	0	0.00	0	0.00
H0544: BLUE CROSS OF CALIFORNIA	129,374	3.39	439	358	81.55	11	2.51	0	0.00	68	15.49	2	0.46
H0564: BLUE CROSS OF CALIFORNIA	-	-	6	4	66.67	0	0.00	0	0.00	1	16.67	1	16.67
H0735: UCARE MINNESOTA	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0838: UNIVERSAL CARE, INC.	47,094	0.64	30	19	63.33	2	6.67	0	0.00	9	30.00	0	0.00
H0927: HEALTH CARE SERVICE CORPORATION	18,514	9.51	176	135	76.70	32	18.18	4	2.27	5	2.84	0	0.00
H1119: TSG GUARD, INC.	405	4.94	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H1142: BRIGHT HEALTH INSURANCE COMPANY OF OHIO, INC.	427	9.37	4	0	0.00	1	25.00	0	0.00	3	75.00	0	0.00
H1310: COMPREHENSIVE SENIOR CARE CORPORATION	533	0.00	0	0	-	0	-	0	-	0	-	0	-
H1393: BRIGHT HEALTH INSURANCE COMPANY OF TENNESSEE	123	16.26	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1463: HEALTH ALLIANCE CONNECT, INC.	25,324	9.36	237	199	83.97	32	13.50	3	1.27	3	1.27	0	0.00
H1475: ILLINICARE HEALTH PLAN, INC.	212	0.00	0	0	-	0	-	0	-	0	-	0	-
H1607: ANTHEM INSURANCE COMPANIES, INC.	5,049	3.57	18	18	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1737: HEALTH ALLIANCE - MIDWEST, INC.	698	7.16	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1846: MOUNT CARMEL HEALTH INSURANCE COMPANY	683	0.00	0	0	-	0	-	0	-	0	-	0	-
H1894: AMERIGROUP WASHINGTON, INC.	3,230	6.50	21	16	76.19	1	4.76	0	0.00	4	19.05	0	0.00
H1947: COMMUNITY CARE HEALTH PLAN OF LOUISIANA, INC.	593	0.00	0	0	-	0	-	0	-	0	-	0	-
H1977: UPPER PENINSULA HEALTH PLAN, LLC	4,153	6.50	27	17	62.96	0	0.00	0	0.00	10	37.04	0	0.00
H2011: BRIGHT HEALTH INSURANCE COMPANY OF TENNESSEE	112	0.00	0	0	-	0	-	0	-	0	-	0	-
H2020: DELAWARE LIFE INSURANCE COMPANY	121	16.53	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2034: COMMUNITY CARE HEALTH PLAN, INC.	505	0.00	0	0	-	0	-	0	-	0	-	0	-
H2161: UPPER PENINSULA HEALTH PLAN, LLC	832	12.02	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00

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H2224: SENIOR WHOLE HEALTH, LLC	13,971	1.93	27	22	81.48	2	7.41	0	0.00	3	11.11	0	0.00
H2237: INDEPENDENT CARE HEALTH PLAN, INC.	8,658	8.66	75	59	78.67	6	8.00	0	0.00	10	13.33	0	0.00
H2288: BRIGHT HEALTH INSURANCE COMPANY OF NEW YORK	678	7.37	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H2318: PACE SOUTHEAST MICHIGAN	1,110	0.00	0	0	-	0	-	0	-	0	-	0	-
H2320: PRIORITY HEALTH	134,108	5.97	801	658	82.15	63	7.87	4	0.50	74	9.24	2	0.25
H2322: ALLIANCE HEALTH AND LIFE INSURANCE COMPANY	6,096	1.48	9	6	66.67	2	22.22	1	11.11	0	0.00	0	0.00
H2334: EON HEALTH, INC. (SC)	45	0.00	0	0	-	0	-	0	-	0	-	0	-
H2354: HEALTH ALLIANCE PLAN OF MICHIGAN	67,943	1.69	115	108	93.91	1	0.87	0	0.00	6	5.22	0	0.00
H2416: PRIMEWEST RURAL MN HEALTH CARE ACCESS INITIATIVE	1,893	1.58	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2417: ITASCA MEDICAL CARE	424	0.00	0	0	-	0	-	0	-	0	-	0	-
H2419: SOUTH COUNTRY HEALTH ALLIANCE	1,578	1.27	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H2422: HEALTHPARTNERS, INC.	4,097	0.98	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2425: BLUE PLUS	8,525	0.82	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2446: BLUE CROSS AND BLUE SHIELD OF MINNESOTA	197	0.00	0	0	-	0	-	0	-	0	-	0	-
H2456: UCARE MINNESOTA	13,688	1.61	22	16	72.73	2	9.09	0	0.00	4	18.18	0	0.00
H2458: MEDICA HEALTH PLANS	10,886	1.93	21	16	76.19	3	14.29	0	0.00	2	9.52	0	0.00
H2459: UCARE MINNESOTA	102,015	4.09	417	379	90.89	23	5.52	3	0.72	11	2.64	1	0.24
H2461: BLUE CROSS AND BLUE SHIELD OF MINNESOTA	43,679	0.55	24	23	95.83	0	0.00	0	0.00	1	4.17	0	0.00
H2462: GROUP HEALTH PLAN, INC. (MN)	5,726	1.22	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2506: AETNA BETTER HEALTH INC. (IL)	7,395	10.01	74	51	68.92	20	27.03	1	1.35	2	2.70	0	0.00
H2531: UNITEDHEALTHCARE COMMUNITY PLAN OF OHIO, INC.	14,930	2.21	33	27	81.82	0	0.00	1	3.03	5	15.15	0	0.00
H2591: HEALTH ALLIANCE - MIDWEST, INC.	338	2.96	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2593: AMERIGROUP TEXAS, INC.	112,976	2.13	241	193	80.08	7	2.90	1	0.41	40	16.60	0	0.00
H2678: MA DELIVERY INNOVATIONS, INC.	443	9.03	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H2835: THE CASCADE PACE, INC.	152	0.00	0	0	-	0	-	0	-	0	-	0	-
H2836: ANTHEM HEALTH PLANS, INC.	0	-	0	0	-	0	-	0	-	0	-	0	-
H2882: PACE CENTRAL MICHIGAN, INC.	52	0.00	0	0	-	0	-	0	-	0	-	0	-
H2926: PRIMEWEST RURAL MN HEALTH CARE ACCESS INITIATIVE	154	6.49	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2936: LIFECIRCLES	337	0.00	0	0	-	0	-	0	-	0	-	0	-

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H3071: COMMUNITY CARE ALLIANCE OF ILLINOIS, NFP	3,605	4.16	15	12	80.00	1	6.67	0	0.00	2	13.33	0	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	16,990	3.83	65	44	67.69	3	4.62	0	0.00	18	27.69	0	0.00
H3281: BRIGHT HEALTH INSURANCE COMPANY OF FLORIDA	284	3.52	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANCE, INC.	597	0.00	0	0	-	0	-	0	-	0	-	0	-
H3416: HEALTHPARTNERS UNITYPOINT HEALTH, INC.	1,976	2.53	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3447: HEALTHKEEPERS, INC.	111,443	3.73	416	358	86.06	11	2.64	0	0.00	47	11.30	0	0.00
H3471: HEALTH ALLIANCE NORTHWEST HEALTH PLAN	11,654	5.06	59	49	83.05	9	15.25	0	0.00	1	1.69	0	0.00
H3536: MATTHEW THORNTON HEALTH PLAN, INC.	2,943	2.38	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H3613: MCGREGOR PACE	523	0.00	0	0	-	0	-	0	-	0	-	0	-
H3653: PARAMOUNT CARE, INC.	16,519	5.75	95	84	88.42	5	5.26	0	0.00	6	6.32	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	225,862	2.90	656	583	88.87	16	2.44	1	0.15	54	8.23	2	0.30
H3660: SUMMACARE INC.	22,466	7.12	160	146	91.25	8	5.00	0	0.00	6	3.75	0	0.00
H3664: AULTCARE HEALTH INSURING CORPORATION	17,229	2.09	36	32	88.89	2	5.56	1	2.78	1	2.78	0	0.00
H3668: MOUNT CARMEL HEALTH PLAN, INC.	43,717	1.42	62	62	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3725: BRIGHT HEALTH INSURANCE COMPANY OF ILLINOIS	0	-	0	0	-	0	-	0	-	0	-	0	-
H4036: ANTHEM INSURANCE COMPANIES, INC.	31,737	3.28	104	80	76.92	8	7.69	1	0.96	15	14.42	0	0.00
H4118: THE WASHTENAW PACE	186	0.00	0	0	-	0	-	0	-	0	-	0	-
H4256: PACE NORTH, INC.	40	0.00	0	0	-	0	-	0	-	0	-	0	-
H4346: HMO COLORADO, INC.	16,911	6.33	107	89	83.18	0	0.00	1	0.93	17	15.89	0	0.00
H4497: MEDICAL MUTUAL OF OHIO	9,061	5.19	47	34	72.34	7	14.89	0	0.00	6	12.77	0	0.00
H4709: BRIGHT HEALTH INSURANCE COMPANY OF FLORIDA	137	29.20	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H4853: BRIGHT HEALTH COMPANY OF ARIZONA	1,763	22.12	39	10	25.64	3	7.69	0	0.00	26	66.67	0	0.00
H4875: PRIORITY HEALTH	44,726	7.11	318	253	79.56	23	7.23	4	1.26	36	11.32	2	0.63
H4882: HEALTHPARTNERS, INC.	22,829	1.10	25	20	80.00	1	4.00	0	0.00	4	16.00	0	0.00
H4909: ANTHEM INSURANCE COMPANIES, INC.	145,380	2.50	363	285	78.51	20	5.51	3	0.83	55	15.15	0	0.00
H5085: COMMUNITY PACE AT HOME, INC	61	0.00	0	0	-	0	-	0	-	0	-	0	-
H5124: FRANCISCAN ACO, INC.	238	0.00	0	0	-	0	-	0	-	0	-	0	-
H5209: CARE WISCONSIN HEALTH PLAN, INC.	2,160	5.09	11	7	63.64	3	27.27	0	0.00	1	9.09	0	0.00
H5211: SECURITY HEALTH PLAN OF WISCONSIN, INC.	51,179	4.98	255	221	86.67	30	11.76	1	0.39	2	0.78	1	0.39
H5212: COMMUNITY CARE, INC.	522	0.00	0	0	-	0	-	0	-	0	-	0	-
H5215: NETWORK HEALTH INSURANCE CORPORATION	63,459	3.47	220	155	70.45	40	18.18	3	1.36	22	10.00	0	0.00
H5232: PARAMOUNT CARE, INC.	0	-	0	0	-	0	-	0	-	0	-	0	-

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H5262: QUARTZ HEALTH PLAN CORPORATION	18,114	3.86	70	64	91.43	6	8.57	0	0.00	0	0.00	0	0.00
H5264: DEAN HEALTH PLAN, INC.	17,565	9.68	170	156	91.76	6	3.53	0	0.00	8	4.71	0	0.00
H5280: MOLINA HEALTHCARE OF OHIO, INC.	15,814	15.94	252	202	80.16	19	7.54	3	1.19	28	11.11	0	0.00
H5422: BLUE CROSS BLUE SHIELD HEALTHCARE PLAN OF GEORGI	8,507	6.11	52	40	76.92	2	3.85	0	0.00	8	15.38	2	3.85
H5427: FREEDOM HEALTH, INC.	77,382	5.93	459	401	87.36	3	0.65	0	0.00	55	11.98	0	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	52,028	2.42	126	122	96.83	3	2.38	0	0.00	1	0.79	0	0.00
H5454: CLEAR SPRING HEALTH OF ILLINOIS, INC.	70	0.00	0	0	-	0	-	0	-	0	-	0	-
H5471: SIMPLY HEALTHCARE PLANS, INC.	63,821	7.05	450	377	83.78	26	5.78	10	2.22	37	8.22	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	56,803	5.12	291	258	88.66	1	0.34	0	0.00	32	11.00	0	0.00
H5610: CARE RESOURCES	233	0.00	0	0	-	0	-	0	-	0	-	0	-
H5644: NETWORK HEALTH INSURANCE CORPORATION	296	0.00	0	0	-	0	-	0	-	0	-	0	-
H5703: SOUTH COUNTRY HEALTH ALLIANCE	522	3.83	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5746: AMERIGROUP COMMUNITY CARE OF NEW MEXICO, INC.	2,201	0.45	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5817: AMERIGROUP TEXAS, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5841: BRIGHT HEALTH INSURANCE COMPANY	304	3.29	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5854: ANTHEM HEALTH PLANS, INC.	28,502	7.09	202	178	88.12	7	3.47	1	0.50	16	7.92	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGAN	89,143	2.43	217	200	92.17	8	3.69	0	0.00	9	4.15	0	0.00
H5937: UCARE MINNESOTA	4,400	2.05	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5959: BLUE CROSS AND BLUE SHIELD OF MINNESOTA	95,090	2.85	271	219	80.81	24	8.86	1	0.37	27	9.96	0	0.00
H5992: SENIOR WHOLE HEALTH OF NEW YORK, INC.	134	0.00	0	0	-	0	-	0	-	0	-	0	-
H6080: MERIDIAN HEALTH PLAN OF ILLINOIS, INC.	7,518	39.24	295	275	93.22	11	3.73	0	0.00	9	3.05	0	0.00
H6121: BRIGHT HEALTH INSURANCE COMPANY OF ILLINOIS	0	-	0	0	-	0	-	0	-	0	-	0	-
H6140: WABASH MEMORIAL HOSPITAL ASSOCIATION	1,291	0.00	0	0	-	0	-	0	-	0	-	0	-
H6141: SIDNEY HILLMAN HC	466	0.00	0	0	-	0	-	0	-	0	-	0	-
H6142: UNION HEALTH SERVICES, INC.	1,935	0.00	0	0	-	0	-	0	-	0	-	0	-
H6379: CLEAR SPRING HEALTH (CO), INC.	259	3.86	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6396: CARESOURCE	3,944	32.20	127	91	71.65	8	6.30	0	0.00	28	22.05	0	0.00
H6672: EON HEALTH, INC. (GA)	258	3.88	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6723: MEDICAL MUTUAL OF OHIO	25,527	4.15	106	83	78.30	6	5.66	2	1.89	15	14.15	0	0.00
H6786: ANTHEM HEALTH PLANS OF MAINE, INC.	100	0.00	0	0	-	0	-	0	-	0	-	0	-

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H6787: VOANS SENIOR COMMUNITY CARE OF MICHIGAN, INC.	165	0.00	0	0	-	0	-	0	-	0	-	0	-
H6910: MOUNT CARMEL HEALTH PLAN OF IDAHO, INC.	661	1.51	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7172: AETNA BETTER HEALTH INC. (OH)	16,729	13.99	234	177	75.64	49	20.94	2	0.85	6	2.56	0	0.00
H7200: AMERIGROUP TENNESSEE, INC.	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PLANS NFP, INC.	14,082	4.90	69	64	92.75	2	2.90	1	1.45	1	1.45	1	1.45
H7330: ZING HEALTH, INC.	344	0.00	0	0	-	0	-	0	-	0	-	0	-
H7409: BRIGHT HEALTH COMPANY OF SOUTH CAROLINA, INC.	118	0.00	0	0	-	0	-	0	-	0	-	0	-
H7559: MAGELLAN COMPLETE CARE OF VIRGINIA, INC.	88	0.00	0	0	-	0	-	0	-	0	-	0	-
H7646: PHP MEDICARE	3,284	8.83	29	28	96.55	1	3.45	0	0.00	0	0.00	0	0.00
H7728: ANTHEM HEALTH PLANS OF NEW HAMPSHIRE, INC.	33,474	2.57	86	74	86.05	3	3.49	1	1.16	8	9.30	0	0.00
H7844: MOLINA HEALTHCARE OF MICHIGAN, INC.	12,051	11.12	134	102	76.12	19	14.18	0	0.00	13	9.70	0	0.00
H7853: BRIGHT HEALTH INSURANCE COMPANY	1,474	16.96	25	5	20.00	3	12.00	0	0.00	17	68.00	0	0.00
H8026: AETNA BETTER HEALTH OF MICHIGAN INC.	7,670	7.69	59	43	72.88	15	25.42	0	0.00	1	1.69	0	0.00
H8046: MOLINA HEALTHCARE OF ILLINOIS, INC.	8,032	13.94	112	90	80.36	9	8.04	2	1.79	11	9.82	0	0.00
H8170: AMERICA'S 1ST CHOICE OF SOUTH CAROLINA, INC.	404	2.48	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8280: BRIGHT HEALTH INSURANCE COMPANY OF ALABAMA, INC.	60	16.67	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8293: CLEAR SPRING HEALTH (VA), INC.	601	16.64	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8364: BRIGHT HEALTH INSURANCE COMPANY OF ALABAMA, INC.	11	90.91	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8379: PRIORITY HEALTH CHOICE, INC.	2,589	12.75	33	25	75.76	7	21.21	0	0.00	1	3.03	0	0.00
H8432: EMPIRE HEALTHCHOICE HMO, INC.	71,223	3.61	257	206	80.16	7	2.72	1	0.39	42	16.34	1	0.39
H8452: CARESOURCE	19,338	8.12	157	103	65.61	16	10.19	0	0.00	38	24.20	0	0.00
H8552: ANTHEM BLUE CROSS LIFE AND HEALTH INS COMPANY	8,925	3.03	27	20	74.07	2	7.41	1	3.70	4	14.81	0	0.00
H8769: GENESYS AMBULATORY HEALTH SERVICES, INC.	139	0.00	0	0	-	0	-	0	-	0	-	0	-
H8783: UCARE HEALTH, INC.	1,942	6.18	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8845: MAGELLAN COMPLETE CARE OF ARIZONA, INC.	14	0.00	0	0	-	0	-	0	-	0	-	0	-
H9065: AMH HEALTH, LLC	5,206	1.54	8	6	75.00	0	0.00	0	0.00	2	25.00	0	0.00
H9096: DEAN HEALTH PLAN, INC.	6,236	29.35	183	174	95.08	3	1.64	2	1.09	4	2.19	0	0.00
H9185: A&D CHARITABLE FOUNDATION, INC.	164	0.00	0	0	-	0	-	0	-	0	-	0	-
H9403: EON HEALTH, INC. (SC)	111	9.01	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H9487: MICHIGAN COMPLETE HEALTH, INC.	2,896	5.87	17	12	70.59	0	0.00	0	0.00	5	29.41	0	0.00
H9516: BRIGHT HEALTH INSURANCE COMPANY OF NEW YORK	96	10.42	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9525: COMPCARE HEALTH SERVICES INSURANCE CORPORATION	74,410	2.70	201	164	81.59	2	1.00	0	0.00	35	17.41	0	0.00
H9572: BCBS OF MICHIGAN MUTUAL INSURANCE COMPANY	501,276	1.67	837	688	82.20	29	3.46	3	0.36	117	13.98	0	0.00
H9589: EON HEALTH, INC. (GA)	163	0.00	0	0	-	0	-	0	-	0	-	0	-
H9712: HAP EMPOWERED HEALTH PLAN, INC.	4,647	13.56	63	3	4.76	0	0.00	0	0.00	60	95.24	0	0.00
H9834: QUARTZ HEALTH PLAN MN CORPORATION	2,200	3.64	8	6	75.00	2	25.00	0	0.00	0	0.00	0	0.00
H9842: SAINT JOSEPH PACE	178	0.00	0	0	-	0	-	0	-	0	-	0	-
H9861: RELIANCE HMO, INC.	417	4.80	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H9878: BRIGHT HEALTH INSURANCE COMPANY OF OHIO, INC.	228	0.00	0	0	-	0	-	0	-	0	-	0	-
H9952: MEDICA HEALTH PLANS	1,383	5.78	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H9954: ANTHEM INSURANCE COMPANIES, INC.	-	-	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00
R4487: ANTHEM INSURANCE COMPANIES, INC.	28,830	2.53	73	63	86.30	4	5.48	0	0.00	6	8.22	0	0.00
R5941: ANTHEM INSURANCE COMPANIES, INC.	18,964	2.43	46	37	80.43	3	6.52	0	0.00	6	13.04	0	0.00

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H0029: COORDINATED CARE OF WASHINGTON, INC.	0	-	0	0	-	0	-	0	-	0	-	0	-
H0062: SUPERIOR HEALTHPLAN COMMUNITY SOLUTIONS, INC.	2,674	2.99	8	6	75.00	0	0.00	0	0.00	2	25.00	0	0.00
H0088: WELLCARE HEALTH INSURANCE OF NEW YORK, INC.	127	7.87	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0111: WELLCARE OF GEORGIA, INC.	5,081	4.72	24	22	91.67	1	4.17	1	4.17	0	0.00	0	0.00
H0150: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0174: WELLCARE OF TEXAS, INC.	31,587	13.36	422	341	80.81	27	6.40	8	1.90	45	10.66	1	0.24
H0270: WELLCARE HEALTH INSURANCE COMPANY OF AMERICA	111	0.00	0	0	-	0	-	0	-	0	-	0	-
H0332: KS PLAN ADMINISTRATORS, LLC	37,613	5.08	191	184	96.34	3	1.57	0	0.00	4	2.09	0	0.00
H0351: HEALTH NET OF ARIZONA, INC.	8,436	5.22	44	30	68.18	4	9.09	0	0.00	10	22.73	0	0.00
H0562: HEALTH NET OF CALIFORNIA, INC.	93,250	3.37	314	230	73.25	24	7.64	1	0.32	59	18.79	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC.	8,939	20.81	186	155	83.33	2	1.08	1	0.54	28	15.05	0	0.00
H0724: BUCKEYE HEALTH PLAN COMMUNITY SOLUTIONS	2,221	5.40	12	8	66.67	2	16.67	0	0.00	2	16.67	0	0.00
H0908: BUCKEYE COMMUNITY HEALTH PLAN, INC.	1,086	6.45	7	4	57.14	2	28.57	0	0.00	1	14.29	0	0.00
H0913: WELLCARE HEALTH PLANS OF NEW JERSEY, INC.	11,732	6.22	73	57	78.08	6	8.22	0	0.00	10	13.70	0	0.00
H0969: WELLCARE HEALTH INSURANCE COMPANY OF NEW HAMPSHI	434	6.91	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H1032: WELLCARE OF FLORIDA, INC.	109,915	6.44	708	616	87.01	19	2.68	0	0.00	73	10.31	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	51,869	5.55	288	210	72.92	16	5.56	5	1.74	57	19.79	0	0.00
H1189: CHRISTUS HEALTH PLAN	3,929	13.23	52	43	82.69	3	5.77	0	0.00	6	11.54	0	0.00
H1248: LOUISIANA HEALTH SERVICE & INDEMNITY COMPANY	2,256	11.97	27	27	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1353: WELLCARE OF WASHINGTON, INC.	1,035	4.83	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1416: HARMONY HEALTH PLAN, INC.	77,720	7.12	553	429	77.58	11	1.99	1	0.18	112	20.25	0	0.00
H1436: ABSOLUTE TOTAL CARE, INC.	5,933	2.87	17	6	35.29	3	17.65	0	0.00	8	47.06	0	0.00
H1664: HOME STATE HEALTH PLAN, INC.	1,372	3.64	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1904: PACE GREATER NEW ORLEANS	159	0.00	0	0	-	0	-	0	-	0	-	0	-
H1914: WELLCARE HEALTH INSURANCE OF CONNECTICUT, INC.	2,035	1.97	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H2032: INSURANCE COMPANY OF SCOTT AND WHITE	2,396	8.76	21	12	57.14	6	28.57	1	4.76	2	9.52	0	0.00

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H2134: WESTERN SKY COMMUNITY CARE, INC.	366	0.00	0	0	-	0	-	0	-	0	-	0	-
H2162: WELLCARE OF NEW HAMPSHIRE, INC.	25	120.00	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2171: CARE N' CARE INSURANCE COMPANY, INC.	4,126	8.97	37	25	67.57	8	21.62	3	8.11	1	2.70	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PLAN	1,310	0.76	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2491: WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	21,305	9.11	194	172	88.66	4	2.06	0	0.00	18	9.28	0	0.00
H2722: VANTAGE HEALTH PLAN OF ARKANSAS, INC.	218	0.00	0	0	-	0	-	0	-	0	-	0	-
H2775: AMERICAN PROGRESSIVE LIFE & HLTH INS COMPANY OF	38,948	3.18	124	90	72.58	8	6.45	0	0.00	26	20.97	0	0.00
H2816: AMERICAN PROGRESSIVE LIFE & HLTH INS COMPANY OF	8,974	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2906: HOMETOWN HEALTH PLAN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2915: PENNSYLVANIA HEALTH & WELLNESS, INC.	4,797	3.13	15	12	80.00	0	0.00	0	0.00	3	20.00	0	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	17,272	3.24	56	39	69.64	8	14.29	0	0.00	9	16.07	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	42,936	13.00	558	452	81.00	87	15.59	4	0.72	15	2.69	0	0.00
H3206: PRESBYTERIAN INSURANCE COMPANY, INC.	2,357	11.03	26	19	73.08	5	19.23	0	0.00	2	7.69	0	0.00
H3328: THE NEW YORK STATE CATHOLIC HEALTH PLAN, INC.	51,791	6.74	349	232	66.48	32	9.17	1	0.29	84	24.07	0	0.00
H3499: COORDINATED CARE CORPORATION	964	4.15	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H3561: HEALTH NET COMMUNITY SOLUTIONS, INC.	18,785	3.25	61	43	70.49	0	0.00	0	0.00	18	29.51	0	0.00
H3706: GLOBALHEALTH, INC.	13,161	7.37	97	80	82.47	11	11.34	3	3.09	3	3.09	0	0.00
H3755: COMMUNITYCARE GOVERNMENT PROGRAMS, INC.	27,393	2.08	57	50	87.72	2	3.51	1	1.75	4	7.02	0	0.00
H3945: CIGNA HEALTH AND LIFE INSURANCE COMPANY	-	-	11	10	90.91	1	9.09	0	0.00	0	0.00	0	0.00
H4142: CHEROKEE NATION COMPREHENSIVE CARE AGENCY	172	0.00	0	0	-	0	-	0	-	0	-	0	-
H4198: COMMUNITYCARE GOVERNMENT PROGRAMS, INC.	1,770	3.39	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H4213: USABLE MUTUAL INSURANCE COMPANY	7,518	0.53	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H4305: TOTAL LIFE HEALTHCARE	208	0.00	0	0	-	0	-	0	-	0	-	0	-
H4454: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY	-	-	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4506: SELECTCARE OF TEXAS, INC.	56,975	8.16	465	408	87.74	9	1.94	0	0.00	48	10.32	0	0.00
H4517: AMARILLO MULTISVC CTR FR THE AGING INC	130	0.00	0	0	-	0	-	0	-	0	-	0	-
H4518: BIENVIVIR SENIOR HEALTH SERVICES	851	0.00	0	0	-	0	-	0	-	0	-	0	-
H4556: CONSOLIDATED ASSOC OF RAILROAD EMPLOYEES HC	1,873	0.00	0	0	-	0	-	0	-	0	-	0	-

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H4847: WELLCARE OF SOUTH CAROLINA, INC.	4,291	8.16	35	34	97.14	0	0.00	0	0.00	1	2.86	0	0.00
H4868: WELLCARE OF NEW YORK, INC.	36,986	9.06	335	272	81.19	6	1.79	2	0.60	54	16.12	1	0.30
H5087: WELLCARE OF CALIFORNIA, INC.	40,546	1.46	59	44	74.58	0	0.00	0	0.00	15	25.42	0	0.00
H5117: LOUISIANA HEALTHCARE CONNECTIONS, INC.	620	0.00	0	0	-	0	-	0	-	0	-	0	-
H5190: SUNSHINE STATE HEALTH PLAN, INC.	2,090	4.78	10	3	30.00	1	10.00	0	0.00	6	60.00	0	0.00
H5199: WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	2,369	2.53	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	406	0.00	0	0	-	0	-	0	-	0	-	0	-
H5294: SUPERIOR HEALTH PLAN, INC.	5,567	3.23	18	15	83.33	1	5.56	0	0.00	2	11.11	0	0.00
H5398: CENTENE VENTURE COMPANY KANSAS	404	0.00	0	0	-	0	-	0	-	0	-	0	-
H5430: ONECARE BY CARE1ST HEALTH PLAN OF ARIZONA INC.	3,068	13.36	41	31	75.61	1	2.44	0	0.00	9	21.95	0	0.00
H5439: HEALTH NET LIFE INSURANCE COMPANY	23,054	4.08	94	76	80.85	5	5.32	0	0.00	13	13.83	0	0.00
H5475: MERIDIAN HEALTH PLAN OF MICHIGAN, INC.	27,101	13.39	363	317	87.33	18	4.96	1	0.28	27	7.44	0	0.00
H5576: VANTAGE HEALTH PLAN, INC.	18,125	5.74	104	83	79.81	2	1.92	1	0.96	18	17.31	0	0.00
H5590: BRIDGEWAY HEALTH SOLUTIONS	11,631	2.84	33	24	72.73	7	21.21	0	0.00	2	6.06	0	0.00
H5656: SELECTCARE HEALTH PLANS, INC.	1,762	23.84	42	35	83.33	2	4.76	1	2.38	4	9.52	0	0.00
H5742: SHA, L.L.C	0	-	0	0	-	0	-	0	-	0	-	0	-
H5779: MERIDIAN HEALTH PLAN OF ILLINOIS, INC.	5,356	19.42	104	99	95.19	2	1.92	0	0.00	3	2.88	0	0.00
H5965: WELLCARE HEALTH INSURANCE COMPANY OF WASHINGTON	56	0.00	0	0	-	0	-	0	-	0	-	0	-
H6231: FRANCISCAN PACE, INC.	293	0.00	0	0	-	0	-	0	-	0	-	0	-
H6316: MISSOURI CARE, INCORPORATED	640	20.31	13	12	92.31	0	0.00	0	0.00	1	7.69	0	0.00
H6328: CARE N' CARE INSURANCE COMPANY, INC.	10,417	13.34	139	98	70.50	25	17.99	8	5.76	8	5.76	0	0.00
H6342: COMPLETE HEALTH WITH PACE	55	0.00	0	0	-	0	-	0	-	0	-	0	-
H6348: COORDINATED CARE CORPORATION	417	2.40	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6425: WASHINGTON REGIONAL MEDICORP	47	0.00	0	0	-	0	-	0	-	0	-	0	-
H6439: WELLCARE HEALTH PLANS OF ARIZONA, INC.	3,730	7.77	29	24	82.76	0	0.00	1	3.45	4	13.79	0	0.00
H6446: SILVERSUMMIT HEALTHPLAN, INC.	254	3.94	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6453: HMO LOUISIANA, INC.	15,782	10.84	171	163	95.32	5	2.92	0	0.00	3	1.75	0	0.00
H6550: SUNFLOWER STATE HEALTH PLAN, INC.	1,832	2.18	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H6801: GHS MANAGED HEALTH CARE PLANS, INC.	-	-	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OREGON	23,281	4.30	100	77	77.00	10	10.00	1	1.00	12	12.00	0	0.00
H6870: SUPERIOR HEALTH PLAN, INC.	9,192	3.37	31	20	64.52	3	9.68	0	0.00	8	25.81	0	0.00

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H6941: LIFE PACE	167	0.00	0	0	-	0	-	0	-	0	-	0	-
H6975: WELLCARE OF ALABAMA, INC.	61	49.18	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H7114: VALIR PACE FOUNDATION	231	0.00	0	0	-	0	-	0	-	0	-	0	-
H7115: MEMORIAL HERMANN HEALTH PLAN	5,330	18.57	99	66	66.67	14	14.14	0	0.00	19	19.19	0	0.00
H7173: PEACH STATE HEALTH PLAN, INC.	1,960	4.59	9	5	55.56	0	0.00	0	0.00	4	44.44	0	0.00
H7175: WELLCARE HEALTH INSURANCE OF NORTH CAROLINA, INC	1,265	2.37	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7323: WELLCARE NATIONAL HEALTH INSURANCE COMPANY	1,055	6.64	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H7326: WELLCARE OF SOUTH CAROLINA, INC.	6,801	1.47	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00
H7399: CENTENE VENTURE COMPANY ILLINOIS	438	11.42	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H7518: WELLCARE OF MISSOURI HEALTH INSURANCE COMPANY, I	143	0.00	0	0	-	0	-	0	-	0	-	0	-
H7833: UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.	4,862	1.44	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00
H8142: SCOTT AND WHITE HEALTH PLAN	25,934	9.87	256	207	80.86	15	5.86	1	0.39	32	12.50	1	0.39
H8189: MANAGED HEALTH SERVICES, WISCONSIN	1,499	4.00	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H8197: MOLINA HEALTHCARE OF TEXAS, INC.	11,762	14.11	166	123	74.10	20	12.05	4	2.41	19	11.45	0	0.00
H8225: CENTENE VENTURE COMPANY FLORIDA	1,020	3.92	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H8237: INSURANCE COMPANY OF SCOTT AND WHITE	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H8423: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	2,089	2.87	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8786: AMERIGROUP TEXAS, INC.	12,714	6.69	85	56	65.88	2	2.35	0	0.00	27	31.76	0	0.00
H9276: SUNSHINE HEALTH COMMUNITY SOLUTIONS, INC.	890	1.12	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9287: HEALTH NET COMMUNITY SOLUTIONS OF ARIZONA, INC.	2,511	2.79	7	5	71.43	1	14.29	0	0.00	1	14.29	0	0.00
H9364: WELLCARE OF MAINE, INC.	4,654	10.31	48	38	79.17	4	8.33	0	0.00	6	12.50	0	0.00
H9428: WELLCARE HEALTH INSURANCE OF TENNESSEE, INC.	36	0.00	0	0	-	0	-	0	-	0	-	0	-
H9455: HEALTH CHOICE UTAH, INC.	328	0.00	0	0	-	0	-	0	-	0	-	0	-
H9630: ARKANSAS HEALTH AND WELLNESS HEALTH PLAN, INC	24,222	2.15	52	40	76.92	3	5.77	1	1.92	8	15.38	0	0.00
H9699: HMO PARTNERS, INC.	5,134	0.97	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9730: WELLCARE HEALTH INSURANCE COMPANY OF KENTUCKY, I	22,259	7.14	159	139	87.42	3	1.89	1	0.63	16	10.06	0	0.00

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H9811: MAGNOLIA HEALTH PLAN, INC.	1,187	2.53	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9826: COMMUNITY HEALTH CHOICE TEXAS, INC.	0	-	0	0	-	0	-	0	-	0	-	0	-
H9998: LUBBOCK REGIONAL MENTAL HEALTH MENTAL RETARDATIO	161	0.00	0	0	-	0	-	0	-	0	-	0	-

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H0028: CHA HMO, INC.	337,269	4.75	1,602	1,393	86.95	46	2.87	5	0.31	155	9.68	3	0.19
H0216: PACE IOWA	369	2.71	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0292: HUMANA HEALTH PLAN OF OHIO, INC.	6,859	6.85	47	43	91.49	2	4.26	0	0.00	2	4.26	0	0.00
H0473: HUMANA INSURANCE COMPANY OF KENTUCKY	15,851	4.92	78	72	92.31	3	3.85	0	0.00	3	3.85	0	0.00
H0798: MEDICA COMMUNITY HEALTH PLAN	135	0.00	0	0	-	0	-	0	-	0	-	0	-
H1019: CAREPLUS HEALTH PLANS, INC.	158,795	3.78	601	575	95.67	10	1.66	0	0.00	15	2.50	1	0.17
H1036: HUMANA MEDICAL PLAN, INC.	509,144	4.72	2,405	1,954	81.25	94	3.91	5	0.21	351	14.59	1	0.04
H1352: BLUE-ADVANTAGE PLUS OF KANSAS CITY, INC.	7,318	10.11	74	63	85.14	7	9.46	0	0.00	4	5.41	0	0.00
H1406: HUMANA HEALTH PLAN, INC.	-	-	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H1468: HUMANA BENEFIT PLAN OF ILLINOIS, INC.	117,948	3.81	449	374	83.30	15	3.34	0	0.00	58	12.92	2	0.45
H1651: MEDICAL ASSOCIATES HEALTH PLAN, INC.	13,307	0.15	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1714: VIA CHRISTI HEALTHCARE OUTREACH FOR ELDERLY, INC.	201	0.00	0	0	-	0	-	0	-	0	-	0	-
H1716: HUMANA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN OF LOUISIANA, INC.	161,084	4.71	759	678	89.33	16	2.11	1	0.13	62	8.17	2	0.26
H2012: HUMANA HEALTH PLAN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2029: HUMANA INSURANCE OF PUERTO RICO, INC.	799	0.00	0	0	-	0	-	0	-	0	-	0	-
H2450: MEDICA INSURANCE COMPANY	83,527	0.80	67	60	89.55	3	4.48	2	2.99	1	1.49	1	1.49
H2463: HUMANA HEALTH PLAN OF TEXAS, INC.	5,353	5.23	28	23	82.14	1	3.57	0	0.00	4	14.29	0	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH, INC.	2,392	4.18	10	8	80.00	0	0.00	0	0.00	2	20.00	0	0.00
H2610: ESSENCE HEALTHCARE, INC.	64,252	8.82	567	501	88.36	47	8.29	2	0.35	17	3.00	0	0.00
H2649: HUMANA HEALTH PLAN, INC.	-	-	20	13	65.00	1	5.00	0	0.00	6	30.00	0	0.00
H2944: HUMANA INSURANCE COMPANY	3,822	10.73	41	23	56.10	5	12.20	0	0.00	13	31.71	0	0.00
H2949: HUMANA HEALTH PLAN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3170: SAPPHIRE EDGE, INC.	1,281	1.56	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3533: HUMANA HEALTH COMPANY OF NEW YORK, INC.	34,925	7.67	268	216	80.60	13	4.85	1	0.37	38	14.18	0	0.00
H3632: MEDICA COMMUNITY HEALTH PLAN	37	27.03	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4007: HUMANA HEALTH PLANS OF PUERTO RICO, INC.	28,435	0.67	19	17	89.47	0	0.00	1	5.26	1	5.26	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN OF GEORGIA, INC.	72,090	4.16	300	246	82.00	10	3.33	0	0.00	43	14.33	1	0.33
H4172: NHC ADVANTAGE, LLC	1,079	0.00	0	0	-	0	-	0	-	0	-	0	-

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H4461: CARITEN HEALTH PLAN INC.	120,729	2.75	332	281	84.64	9	2.71	0	0.00	42	12.65	0	0.00
H4623: HUMANA REGIONAL HEALTH PLAN, INC.	15,316	2.61	40	35	87.50	2	5.00	0	0.00	3	7.50	0	0.00
H4672: MEDICARE ADVANTAGE INSURANCE COMPANY OF OMAHA	1,027	8.76	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5178: HUMANA HEALTH PLAN, INC.	0	-	0	0	-	0	-	0	-	0	-	0	-
H5216: HUMANA INSURANCE COMPANY	1,597,098	4.99	7,964	6,702	84.15	305	3.83	32	0.40	923	11.59	2	0.03
H5256: MEDICAL ASSOCIATES CLINIC HEALTH PLAN	3,741	0.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5377: HUMANA MEDICAL PLAN OF PENNSYLVANIA, INC.	282	7.09	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5525: HUMANA BENEFIT PLAN OF ILLINOIS, INC.	129,656	4.24	550	450	81.82	21	3.82	0	0.00	79	14.36	0	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	411,735	3.67	1,511	1,225	81.07	43	2.85	4	0.26	238	15.75	1	0.07
H5822: MIDLAND CARE CONNECTION	264	0.00	0	0	-	0	-	0	-	0	-	0	-
H5970: HUMANA INSURANCE COMPANY OF NEW YORK	39,602	4.90	194	163	84.02	5	2.58	0	0.00	26	13.40	0	0.00
H6154: MEDICA HEALTH PLANS	1,595	4.39	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6502: MISSOURI VALLEY LIFE AND HEALTH INSURANCE COMPAN	7,724	17.22	133	106	79.70	16	12.03	3	2.26	8	6.02	0	0.00
H6609: HUMANA INSURANCE COMPANY	-	-	9	3	33.33	0	0.00	0	0.00	6	66.67	0	0.00
H6622: HUMANA WI HEALTH ORGANIZATION INSURANCE CORP	304,912	4.05	1,236	1,026	83.01	49	3.96	5	0.40	156	12.62	0	0.00
H6821: MUTUAL OF OMAHA MEDICARE ADVANTAGE COMPANY	1,336	23.95	32	29	90.63	2	6.25	0	0.00	1	3.13	0	0.00
H6859: HUMANA MEDICAL PLAN OF PENNSYLVANIA, INC.	-	-	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H7003: PACE NEBRASKA	194	41.24	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H7063: BLUECROSS BLUESHIELD KANSAS SOLUTIONS, INC.	1,117	3.58	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H7284: HUMANA HEALTH INSURANCE COMPANY OF FLORIDA, INC.	1,937	6.71	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7617: EMPHESYS INSURANCE COMPANY	0	-	0	0	-	0	-	0	-	0	-	0	-
H7621: HUMANA HEALTH PLAN OF CALIFORNIA, INC.	7,235	6.50	47	39	82.98	0	0.00	0	0.00	8	17.02	0	0.00
H8087: HUMANADENTAL INSURANCE COMPANY	28,119	4.34	122	104	85.25	8	6.56	0	0.00	10	8.20	0	0.00
H8145: HUMANA INSURANCE COMPANY	48,088	4.49	216	170	78.70	7	3.24	2	0.93	37	17.13	0	0.00
H8181: SAPPHIRE EDGE, INC.	1,727	1.74	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H8424: SIOUXLAND PACE, INC.	202	0.00	0	0	-	0	-	0	-	0	-	0	-
H8889: MEDICA HEALTH PLANS	26,618	2.07	55	49	89.09	4	7.27	1	1.82	1	1.82	0	0.00
H8908: HUMANA MEDICAL PLAN OF MICHIGAN, INC.	19,614	6.73	132	112	84.85	4	3.03	1	0.76	15	11.36	0	0.00

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H9070: COMBENEFITS INSURANCE COMPANY	33,356	4.77	159	126	79.25	7	4.40	0	0.00	26	16.35	0	0.00
H9438: BLUESTEM PACE, INC.	77	0.00	0	0	-	0	-	0	-	0	-	0	-
R0110: HUMANA INSURANCE COMPANY	23,989	5.00	120	101	84.17	3	2.50	1	0.83	15	12.50	0	0.00
R0865: HUMANA INSURANCE COMPANY	24,098	3.73	90	70	77.78	1	1.11	1	1.11	18	20.00	0	0.00
R0923: HUMANA INSURANCE COMPANY	6,950	5.32	37	27	72.97	2	5.41	0	0.00	8	21.62	0	0.00
R1390: HUMANA INSURANCE COMPANY	50,342	5.74	289	212	73.36	17	5.88	0	0.00	60	20.76	0	0.00
R1532: HUMANA INSURANCE COMPANY	5,812	4.65	27	24	88.89	0	0.00	0	0.00	3	11.11	0	0.00
R3392: HUMANA INSURANCE COMPANY	28,762	5.15	148	114	77.03	4	2.70	1	0.68	29	19.59	0	0.00
R3887: HUMANA INSURANCE COMPANY	9,228	3.79	35	29	82.86	0	0.00	0	0.00	6	17.14	0	0.00
R4182: HUMANA INSURANCE COMPANY	40,429	6.13	248	215	86.69	5	2.02	1	0.40	26	10.48	1	0.40
R4845: HUMANA INSURANCE COMPANY	6,323	7.75	49	37	75.51	5	10.20	0	0.00	7	14.29	0	0.00
R5361: HUMANA INSURANCE COMPANY	16,689	4.49	75	62	82.67	3	4.00	0	0.00	10	13.33	0	0.00
R5495: HUMANA INSURANCE COMPANY	6,573	3.50	23	15	65.22	3	13.04	0	0.00	5	21.74	0	0.00
R5826: HUMANA INSURANCE COMPANY	24,041	5.41	130	102	78.46	6	4.62	0	0.00	22	16.92	0	0.00
R7220: HUMANA INSURANCE COMPANY	6,724	4.91	33	25	75.76	2	6.06	0	0.00	6	18.18	0	0.00
R7315: HUMANA INSURANCE COMPANY	15,319	3.98	61	52	85.25	2	3.28	0	0.00	7	11.48	0	0.00
S5884: HUMANA INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0107: HEALTH CARE SERVICE CORPORATION	15,288	6.80	104	75	72.12	22	21.15	1	0.96	6	5.77	0	0.00
H0545: INTER VALLEY HEALTH PLAN, INC.	18,605	0.32	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H0605: TAKECARE OF COLORADO, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0613: TOTAL LONGTERM CARE, INC.	3,274	0.00	0	0	-	0	-	0	-	0	-	0	-
H0657: FRIDAY HEALTH PLANS OF COLORADO, INC.	651	0.00	0	0	-	0	-	0	-	0	-	0	-
H1181: NETWORK HEALTH INSURANCE CORPORATION	1,460	6.85	10	8	80.00	1	10.00	0	0.00	1	10.00	0	0.00
H1587: ARKANSAS SUPERIOR SELECT, INC.	1,239	13.72	17	8	47.06	1	5.88	0	0.00	8	47.06	0	0.00
H1666: HCSC INSURANCE SERVICES COMPANY	12,741	20.33	259	188	72.59	34	13.13	3	1.16	34	13.13	0	0.00
H1787: GOOD SAMARITAN INSURANCE PLAN OF SOUTH DAKOTA, I	313	0.00	0	0	-	0	-	0	-	0	-	0	-
H1924: PORT HOLDINGS, INC.	3,574	1.12	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H1994: SELECTHEALTH, INC.	42,949	5.22	224	204	91.07	6	2.68	1	0.45	13	5.80	0	0.00
H2392: KANSAS SUPERIOR SELECT, INC.	350	5.71	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H2701: NEW WEST HEALTH SERVICES	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2815: VOANS SENIOR COMMUNITY CARE OF COLORADO, INC	320	0.00	0	0	-	0	-	0	-	0	-	0	-
H3251: HEALTH CARE SERVICE CORPORATION	10,583	9.26	98	73	74.49	18	18.37	1	1.02	6	6.12	0	0.00
H3407: EL PASO FIRST HEALTH PLANS, INC.	0	-	0	0	-	0	-	0	-	0	-	0	-
H3467: PROCARE ADVANTAGE, LLC	489	4.09	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3708: OKLAHOMA SUPERIOR SELECT, INC.	318	0.00	0	0	-	0	-	0	-	0	-	0	-
H3822: HEALTH CARE SERVICE CORPORATION	26,312	7.79	205	164	80.00	20	9.76	2	0.98	18	8.78	1	0.49
H3979: GHS HEALTH MAINTENANCE ORGANIZATION, INC.	2,178	27.55	60	48	80.00	8	13.33	0	0.00	4	6.67	0	0.00
H4000: MEMORIAL HOSPITAL OF LARAMIE COUNTY	135	0.00	0	0	-	0	-	0	-	0	-	0	-
H4388: SECURITY HEALTH PLAN OF WISCONSIN, INC.	3,137	2.23	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4490: MISSOURI MEDICARE SELECT, LLC	137	7.30	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4652: UNION PACIFIC RAILROAD EMPLOYES HEALTH SYSTEMS	11,716	0.00	0	0	-	0	-	0	-	0	-	0	-
H5015: TEXAS INDEPENDENCE HEALTH PLAN, INC.	0	-	30	22	73.33	4	13.33	0	0.00	4	13.33	0	0.00
H5167: ROCKY MOUNTAIN HEALTH CARE SERVICES	704	0.00	0	0	-	0	-	0	-	0	-	0	-
H5608: DENVER HEALTH MEDICAL PLAN, INC.	4,882	9.01	44	28	63.64	3	6.82	1	2.27	12	27.27	0	0.00
H5613: MVP HEALTH PLAN, INC.	199	0.00	0	0	-	0	-	0	-	0	-	0	-
H7195: NORTHLAND PACE PROGRAM	166	0.00	0	0	-	0	-	0	-	0	-	0	-

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H7262: TRU COMMUNITY CARE	171	0.00	0	0	-	0	-	0	-	0	-	0	-
H7511: GOOD SAMARITAN INSURANCE PLAN OF NEBRASKA, INC.	631	1.58	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7779: AMERICAN HEALTH PLAN, INC.	685	1.46	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H8093: GEORGIA ASSURANCE, INC.	788	0.00	0	0	-	0	-	0	-	0	-	0	-
H8133: GHS INSURANCE COMPANY	4,165	36.25	151	131	86.75	12	7.95	0	0.00	8	5.30	0	0.00
H8492: DIGNITY CARE CORPORATION	86	0.00	0	0	-	0	-	0	-	0	-	0	-
H8554: GHS INSURANCE COMPANY	568	42.25	24	21	87.50	1	4.17	0	0.00	2	8.33	0	0.00
H8634: HEALTH CARE SERVICE CORPORATION	16,111	11.92	192	131	68.23	38	19.79	2	1.04	21	10.94	0	0.00
H8967: GOOD SAMARITAN INSURANCE PLAN OF NORTH DAKOTA, L	246	4.07	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H9706: HCSC INSURANCE SERVICES COMPANY	578	22.49	13	11	84.62	1	7.69	1	7.69	0	0.00	0	0.00
H9909: AMERICAN HEALTH PLAN OF MS, INC.	0	-	0	0	-	0	-	0	-	0	-	0	-

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Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0148: BLUE SHIELD OF CALIFORNIA PROMISE HEALTH PLAN	5,114	2.54	13	10	76.92	1	7.69	0	0.00	2	15.38	0	0.00
H0169: UNITEDHEALTHCARE OF THE MIDWEST, INC.	37,232	3.30	123	103	83.74	3	2.44	0	0.00	17	13.82	0	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	61,503	3.66	225	198	88.00	1	0.44	1	0.44	25	11.11	0	0.00
H0271: SYMPHONIX HEALTH INSURANCE, INC.	58,195	5.64	328	300	91.46	11	3.35	0	0.00	17	5.18	0	0.00
H0294: CARE IMPROVEMENT PLUS WISCONSIN INSURANCE COMPAN	27,532	3.41	94	83	88.30	0	0.00	0	0.00	11	11.70	0	0.00
H0302: MEDISUN, INC.	35,436	18.37	651	585	89.86	43	6.61	5	0.77	16	2.46	2	0.31
H0321: ARIZONA PHYSICIANS IPA, INC.	49,142	4.05	199	141	70.85	1	0.50	1	0.50	56	28.14	0	0.00
H0432: UNITEDHEALTHCARE OF ALABAMA, INC.	40,676	2.88	117	105	89.74	2	1.71	0	0.00	6	5.13	4	3.42
H0504: CALIFORNIA PHYSICIANS' SERVICE	89,902	4.65	418	370	88.52	13	3.11	0	0.00	35	8.37	0	0.00
H0524: KAISER FOUNDATION HP, INC.	1,240,292	0.68	845	770	91.12	29	3.43	1	0.12	45	5.33	0	0.00
H0542: ALTAMED HEALTH SERVICES CORPORATION	2,116	0.00	0	0	-	0	-	0	-	0	-	0	-
H0543: UHC OF CALIFORNIA	374,114	1.75	653	573	87.75	14	2.14	1	0.15	63	9.65	2	0.31
H0571: CHINESE COMMUNITY HEALTH PLAN	5,061	3.16	16	11	68.75	1	6.25	0	0.00	4	25.00	0	0.00
H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE ORGANIZATION	9,695	5.05	49	44	89.80	3	6.12	1	2.04	1	2.04	0	0.00
H0609: PACIFICARE OF COLORADO, INC.	341,598	2.29	781	657	84.12	22	2.82	5	0.64	89	11.40	8	1.02
H0624: UNITEDHEALTHCARE INSURANCE COMPANY	12,720	6.68	85	78	91.76	3	3.53	0	0.00	4	4.71	0	0.00
H0630: KAISER FOUNDATION HP OF CO	110,256	0.93	102	86	84.31	7	6.86	0	0.00	9	8.82	0	0.00
H0710: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	41,716	8.46	353	318	90.08	12	3.40	6	1.70	17	4.82	0	0.00
H0755: OXFORD HEALTH PLANS (CT), INC.	149,524	5.33	797	708	88.83	4	0.50	3	0.38	75	9.41	7	0.88
H0934: PACIFIC PACE, LLC	58	0.00	0	0	-	0	-	0	-	0	-	0	-
H1045: PREFERRED CARE PARTNERS, INC.	211,974	4.89	1,036	935	90.25	14	1.35	0	0.00	66	6.37	21	2.03
H1111: UNITEDHEALTHCARE OF GEORGIA, INC.	14,011	4.92	69	56	81.16	2	2.90	0	0.00	6	8.70	5	7.25
H1170: KAISER FOUNDATION HP OF GA, INC.	31,674	0.85	27	25	92.59	1	3.70	0	0.00	1	3.70	0	0.00
H1230: KAISER FOUNDATION HP, INC.	33,030	0.09	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1278: HARKEN HEALTH INSURANCE COMPANY	27,989	2.75	77	71	92.21	1	1.30	0	0.00	5	6.49	0	0.00
H1286: UNITEDHEALTHCARE OF OREGON, INC.	20,438	1.91	39	33	84.62	1	2.56	0	0.00	5	12.82	0	0.00

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H1375: UNITEDHEALTHCARE COMMUNITY PLAN OF CALIFORNIA, I	711	5.63	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1426: VITALITY HEALTH PLAN OF CALIFORNIA, INC.	11,679	1.97	23	19	82.61	2	8.70	0	0.00	2	8.70	0	0.00
H1537: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	2,104	3.33	7	4	57.14	0	0.00	0	0.00	1	14.29	2	28.57
H1544: LA COAST PACE, LLC	0	-	0	0	-	0	-	0	-	0	-	0	-
H1659: UNITEDHEALTHCARE INSURANCE CO OF THE RIVER VALLE	5,019	2.39	12	10	83.33	0	0.00	0	0.00	1	8.33	1	8.33
H1693: FAMILY HEALTH CENTERS OF SAN DIEGO	36	0.00	0	0	-	0	-	0	-	0	-	0	-
H1889: UNITEDHEALTHCARE OF FLORIDA, INC.	1,010	3.96	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1944: UNITEDHEALTHCARE OF NEW ENGLAND, INC.	76,440	3.62	277	229	82.67	3	1.08	0	0.00	38	13.72	7	2.53
H1961: PEOPLES HEALTH, INC.	82,737	2.78	230	215	93.48	11	4.78	0	0.00	4	1.74	0	0.00
H2001: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	1,305,744	5.10	6,659	5,711	85.76	159	2.39	16	0.24	667	10.02	106	1.59
H2150: KAISER FNDN HP OF THE MID-ATLANTIC STS	11,650	1.12	13	6	46.15	0	0.00	0	0.00	7	53.85	0	0.00
H2172: KAISER FDTN HLTH PLAN OF THE MID-ATLANTIC STATES	73,947	1.73	128	96	75.00	5	3.91	0	0.00	27	21.09	0	0.00
H2226: UNITEDHEALTHCARE INSURANCE COMPANY	19,280	1.66	32	21	65.63	6	18.75	0	0.00	5	15.63	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE COMPANY	302,107	3.00	905	783	86.52	18	1.99	4	0.44	79	8.73	21	2.32
H2241: GOLDEN STATE MEDICARE HEALTH PLAN	8,277	9.54	79	66	83.54	4	5.06	0	0.00	9	11.39	0	0.00
H2247: UNITEDHEALTHCARE COMMUNITY PLAN, INC.	4,933	6.69	33	30	90.91	0	0.00	0	0.00	3	9.09	0	0.00
H2292: OXFORD HEALTH INSURANCE, INC.	9,119	3.73	34	32	94.12	0	0.00	0	0.00	2	5.88	0	0.00
H2406: UNITEDHEALTHCARE INSURANCE COMPANY	140,816	3.69	520	458	88.08	8	1.54	3	0.58	37	7.12	14	2.69
H2577: CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	25,564	2.23	57	52	91.23	2	3.51	0	0.00	2	3.51	1	1.75
H2582: ROCKY MOUNTAIN HEALTH MAINTENANCE ORGANIZATION	1,103	4.53	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H2793: IMPERIAL INSURANCE COMPANIES INC.	873	9.16	8	6	75.00	1	12.50	0	0.00	1	12.50	0	0.00
H2802: UNITEDHEALTHCARE OF THE MIDLANDS, INC.	250,087	3.71	929	804	86.54	3	0.32	1	0.11	104	11.19	17	1.83
H2931: HEALTH PLAN OF NEVADA, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2986: STANFORD HEALTHCARE ADVANTAGE	4,651	6.02	28	28	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3113: OXFORD HEALTH PLANS (NJ), INC.	51,712	3.73	193	150	77.72	2	1.04	0	0.00	41	21.24	0	0.00
H3132: AHF MCO OF FLORIDA, INC.	1,531	0.00	0	0	-	0	-	0	-	0	-	0	-
H3164: AMERICHoice OF NEW JERSEY, INC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3237: HEALTH NET COMMUNITY SOLUTIONS, INC.	8,978	3.34	30	25	83.33	3	10.00	0	0.00	2	6.67	0	0.00
H3307: OXFORD HEALTH PLANS (NY), INC.	55,097	6.33	349	280	80.23	2	0.57	0	0.00	64	18.34	3	0.86
H3379: UNITEDHEALTHCARE OF NEW YORK, INC.	33,238	4.36	145	128	88.28	0	0.00	0	0.00	16	11.03	1	0.69
H3387: UNITEDHEALTHCARE OF NEW YORK, INC.	106,874	6.15	657	550	83.71	4	0.61	0	0.00	103	15.68	0	0.00
H3418: UNITEDHEALTHCARE INSURANCE COMPANY OF NEW YORK	15,927	2.26	36	34	94.44	0	0.00	0	0.00	1	2.78	1	2.78
H3442: UNITEDHEALTHCARE INSURANCE COMPANY OF ILLINOIS	21,097	2.46	52	48	92.31	0	0.00	1	1.92	1	1.92	2	3.85
H3464: UNITEDHEALTHCARE OF ARKANSAS, INC.	17,000	2.94	50	42	84.00	0	0.00	0	0.00	8	16.00	0	0.00
H3517: HUMBOLDT SENIOR RESOURCE CENTER, INC.	185	0.00	0	0	-	0	-	0	-	0	-	0	-
H3563: GARY AND MARY WEST SENIOR SERVICES, INC.	59	0.00	0	0	-	0	-	0	-	0	-	0	-
H3572: AHF MCO OF GEORGIA, INC.	28	0.00	0	0	-	0	-	0	-	0	-	0	-
H3749: UNITEDHEALTHCARE OF OKLAHOMA, INC.	30,671	2.71	83	73	87.95	2	2.41	0	0.00	7	8.43	1	1.20
H3794: CARE IMPROVEMENT PLUS WISCONSIN INSURANCE COMPAN	14,424	2.77	40	36	90.00	1	2.50	0	0.00	3	7.50	0	0.00
H3805: UNITEDHEALTHCARE OF OREGON, INC.	155,437	1.25	195	168	86.15	2	1.03	1	0.51	24	12.31	0	0.00
H3815: ALIGNMENT HEALTH PLAN	63,327	4.64	294	265	90.14	6	2.04	0	0.00	23	7.82	0	0.00
H3832: HAWAII MEDICAL SERVICE ASSOCIATION	36,471	1.23	45	38	84.44	5	11.11	2	4.44	0	0.00	0	0.00
H3887: UNITEDHEALTHCARE OF THE MIDWEST, INC.	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4089: UNITEDHEALTHCARE OF LOUISIANA, INC.	-	-	19	18	94.74	0	0.00	0	0.00	1	5.26	0	0.00
H4094: OPTIMUM CHOICE, INC.	1,166	13.72	16	11	68.75	0	0.00	0	0.00	5	31.25	0	0.00
H4514: UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.	34,799	5.12	178	164	92.13	2	1.12	0	0.00	12	6.74	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF TEXAS, LLC	97,758	2.30	225	206	91.56	1	0.44	1	0.44	16	7.11	1	0.44
H4590: UNITEDHEALTHCARE BENEFITS OF TEXAS, INC.	287,561	1.11	320	286	89.38	3	0.94	0	0.00	30	9.38	1	0.31
H4604: UNITEDHEALTHCARE OF UTAH, INC.	87,294	1.95	170	146	85.88	3	1.76	0	0.00	21	12.35	0	0.00
H4931: BANNER - UNIVERSITY CARE ADVANTAGE	15,560	9.70	151	129	85.43	16	10.60	4	2.65	2	1.32	0	0.00
H4937: CALIFORNIA PHYSICIANS' SERVICE	40	0.00	0	0	-	0	-	0	-	0	-	0	-
H4961: ALIGNMENT HEALTH PLAN	470	0.00	0	0	-	0	-	0	-	0	-	0	-
H5008: UNITEDHEALTHCARE INSURANCE COMPANY	65,038	6.04	393	342	87.02	8	2.04	0	0.00	43	10.94	0	0.00
H5050: KAISER FOUNDATION HEALTH PLAN OF WASHINGTON	95,088	6.31	600	571	95.17	16	2.67	3	0.50	10	1.67	0	0.00
H5140: BLUE CROSS AND BLUE SHIELD ARIZONA, INC.	426	25.82	11	10	90.91	1	9.09	0	0.00	0	0.00	0	0.00
H5172: COMMUNITY HEALTH GROUP	6,459	1.08	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the
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divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2020
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2020, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5253: UNITEDHEALTHCARE OF WISCONSIN, INC.	604,442	4.35	2,629	2,345	89.20	36	1.37	5	0.19	186	7.07	57	2.17
H5322: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	34,115	6.01	205	163	79.51	6	2.93	0	0.00	36	17.56	0	0.00
H5355: IEHP HEALTH ACCESS	28,900	15.02	434	404	93.09	22	5.07	1	0.23	7	1.61	0	0.00
H5386: SHARP HEALTH PLAN	5,008	8.39	42	33	78.57	3	7.14	0	0.00	6	14.29	0	0.00
H5403: ON LOK SENIOR HEALTH SERVICES	1,392	0.00	0	0	-	0	-	0	-	0	-	0	-
H5405: CENTER FOR ELDER INDEPENDENCE	698	0.00	0	0	-	0	-	0	-	0	-	0	-
H5406: SUTTER VALLEY HOSPITALS	360	0.00	0	0	-	0	-	0	-	0	-	0	-
H5420: MEDICA HEALTHCARE PLANS, INC.	44,053	5.24	231	193	83.55	5	2.16	0	0.00	23	9.96	10	4.33
H5425: SCAN HEALTH PLAN	216,121	4.46	964	865	89.73	47	4.88	4	0.41	47	4.88	1	0.10
H5433: ORANGE COUNTY HEALTH AUTHORITY	1,431	13.28	19	18	94.74	0	0.00	0	0.00	1	5.26	0	0.00
H5435: UNITEDHEALTHCARE INSURANCE COMPANY	13,460	10.92	147	94	63.95	8	5.44	1	0.68	44	29.93	0	0.00
H5496: IMPERIAL HEALTH PLAN OF CALIFORNIA, INC.	3,611	7.75	28	21	75.00	5	17.86	1	3.57	1	3.57	0	0.00
H5580: MERCY CARE	16,154	5.88	95	82	86.32	5	5.26	0	0.00	7	7.37	1	1.05
H5587: HEALTH CHOICE ARIZONA, INC.	8,332	19.32	161	109	67.70	9	5.59	1	0.62	41	25.47	1	0.62
H5629: COMMUNITY ELDERCARE OF SAN DIEGO	811	0.00	0	0	-	0	-	0	-	0	-	0	-
H5652: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	5,050	2.57	13	11	84.62	0	0.00	0	0.00	2	15.38	0	0.00
H5852: AIDS HEALTHCARE FOUNDATION	668	2.99	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5928: BLUE SHIELD OF CALIFORNIA PROMISE HEALTH PLAN	55,038	4.20	231	195	84.42	7	3.03	1	0.43	28	12.12	0	0.00
H5943: SCAN HEALTH PLAN	1,495	7.36	11	3	27.27	4	36.36	0	0.00	4	36.36	0	0.00
H5945: PROMINENCE HEALTHFIRST	11,359	8.89	101	67	66.34	15	14.85	2	1.98	16	15.84	1	0.99
H5969: ALOHACARE	1,950	2.56	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6053: SANTE FE EMPLOYEES HOSPITAL ASSOCIATION	796	0.00	0	0	-	0	-	0	-	0	-	0	-
H6079: TOTAL LONGTERM CARE, INC.	734	0.00	0	0	-	0	-	0	-	0	-	0	-
H6229: BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN, INC.	4,412	4.76	21	15	71.43	2	9.52	0	0.00	4	19.05	0	0.00
H6526: UNITEDHEALTHCARE OF NEW MEXICO, INC.	8,163	6.25	51	48	94.12	0	0.00	0	0.00	2	3.92	1	1.96
H6528: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	1,047	4.78	5	3	60.00	0	0.00	0	0.00	1	20.00	1	20.00
H6595: UNITEDHEALTHCARE OF KENTUCKY, LTD.	3,166	7.26	23	22	95.65	0	0.00	0	0.00	1	4.35	0	0.00
H6936: BLUE CROSS & BLUE SHIELD OF ARIZONA, INC.	981	19.37	19	19	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7317: HAWAII MEDICAL SERVICE ASSOCIATION (HMSA)	219	4.57	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H7404: PACIFICARE LIFE ASSURANCE COMPANY	9,288	4.63	43	40	93.02	1	2.33	0	0.00	2	4.65	0	0.00
H7445: UNITEDHEALTHCARE OF ILLINOIS, INC.	0	-	0	0	-	0	-	0	-	0	-	0	-
H7464: UNITEDHEALTHCARE OF THE MID-ATLANTIC, INC.	6,237	7.54	47	44	93.62	0	0.00	0	0.00	3	6.38	0	0.00
H7501: ORANGE COUNTY HEALTH AUTHORITY	208	0.00	0	0	-	0	-	0	-	0	-	0	-
H7680: PROMINENCE HEALTHFIRST OF TEXAS	1,427	11.21	16	12	75.00	1	6.25	0	0.00	3	18.75	0	0.00
H7855: BRANDMAN CENTERS FOR SENIOR CARE, INC.	223	0.00	0	0	-	0	-	0	-	0	-	0	-
H7885: SAN MATEO HEALTH COMMISSION	8,652	6.59	57	48	84.21	7	12.28	0	0.00	2	3.51	0	0.00
H7890: SANTA CLARA COUNTY HEALTH AUTHORITY	8,987	11.79	106	99	93.40	5	4.72	1	0.94	1	0.94	0	0.00
H8016: ORANGE COUNTY HEALTH AUTHORITY	14,382	9.66	139	116	83.45	17	12.23	0	0.00	6	4.32	0	0.00
H8082: STOCKTON PACE	123	0.00	0	0	-	0	-	0	-	0	-	0	-
H8125: SYMPHONIX HEALTH INSURANCE, INC.	8,119	3.45	28	26	92.86	0	0.00	0	0.00	2	7.14	0	0.00
H8211: MAMSI LIFE AND HEALTH INSURANCE COMPANY	5,316	5.46	29	26	89.66	0	0.00	0	0.00	3	10.34	0	0.00
H8258: LOCAL INITIATIVE HEALTH AUTHORITY FOR L.A. COUNT	16,971	7.84	133	123	92.48	4	3.01	2	1.50	4	3.01	0	0.00
H8677: MOLINA HEALTHCARE OF CALIFORNIA	9,093	6.71	61	49	80.33	6	9.84	0	0.00	6	9.84	0	0.00
H8748: UNITEDHEALTHCARE INSURANCE COMPANY	26,284	4.26	112	95	84.82	1	0.89	0	0.00	9	8.04	7	6.25
H8764: ASPIRE HEALTH PLAN	5,434	6.26	34	31	91.18	3	8.82	0	0.00	0	0.00	0	0.00
H8768: UNITEDHEALTHCARE INSURANCE CO OF THE RIVER VALLE	61,298	4.55	279	241	86.38	5	1.79	2	0.72	30	10.75	1	0.36
H9003: KAISER FOUNDATION HP OF THE N W	96,909	0.73	71	68	95.77	1	1.41	1	1.41	1	1.41	0	0.00
H9104: SCAN HEALTH PLAN	27	0.00	0	0	-	0	-	0	-	0	-	0	-
H9592: INNOVATIVE INTEGRATED HEALTH, INC.	484	0.00	0	0	-	0	-	0	-	0	-	0	-
H9616: CENTRO DE SALUD DE LA COMUNIDAD DE SAN YSIDRO	601	0.00	0	0	-	0	-	0	-	0	-	0	-
R0759: UNITEDHEALTHCARE INSURANCE COMPANY	157,952	2.39	378	346	91.53	6	1.59	2	0.53	18	4.76	6	1.59
R1548: UNITEDHEALTHCARE INSURANCE CO OF THE RIVER VALLE	45,043	3.15	142	116	81.69	4	2.82	0	0.00	22	15.49	0	0.00
R2604: UNITEDHEALTHCARE INSURANCE COMPANY	227,664	5.74	1,307	1,109	84.85	38	2.91	3	0.23	33	2.52	124	9.49
R3175: UNITEDHEALTHCARE INSURANCE COMPANY	4,595	1.52	7	5	71.43	1	14.29	0	0.00	1	14.29	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	76,193	10.42	794	558	70.28	16	2.02	0	0.00	219	27.58	1	0.13
R5287: UNITEDHEALTHCARE INSURANCE COMPANY	-	-	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
R5329: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	5,583	3.94	22	15	68.18	0	0.00	0	0.00	7	31.82	0	0.00

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TABLE 5 - 2020
Annual Report of Medicare Reconsideration Activity:
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Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
R5342: UNITEDHEALTHCARE INSURANCE COMPANY OF NEW YORK	113,325	4.59	520	417	80.19	16	3.08	2	0.38	80	15.38	5	0.96
R6801: CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	127,394	10.57	1,346	1,186	88.11	36	2.67	2	0.15	116	8.62	6	0.45
R7444: UNITEDHEALTHCARE INSURANCE COMPANY	22,824	53.23	1,215	1,010	83.13	41	3.37	0	0.00	157	12.92	7	0.58

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TABLE 5 - 2020
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2020, and Distribution of Final
Decisions, by Region and Plan

Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1302: BLUE CROSS OF IDAHO CARE PLUS, INC.	754	6.63	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1304: REGENCE BLUESHIELD OF IDAHO	5,378	0.93	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO CARE PLUS, INC.	38,879	7.61	296	259	87.50	20	6.76	3	1.01	14	4.73	0	0.00
H1372: MARQUIS ADVANTAGE, INC.	601	0.00	0	0	-	0	-	0	-	0	-	0	-
H1969: REGENCE BLUESHIELD OF IDAHO	1,788	2.24	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1997: REGENCE BLUESHIELD	3,064	1.96	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H3084: INTERNATIONAL COMMUNITY HEALTH SERVICES	38	0.00	0	0	-	0	-	0	-	0	-	0	-
H3809: PROVIDENCE HEALTH & SERVICES - OREGON	1,578	0.00	0	0	-	0	-	0	-	0	-	0	-
H3810: ALLCARE HEALTH PLAN, INC.	3,610	5.26	19	18	94.74	1	5.26	0	0.00	0	0.00	0	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	5,480	3.28	18	12	66.67	4	22.22	0	0.00	2	11.11	0	0.00
H3813: MODA HEALTH PLAN, INC.	9,555	12.87	123	104	84.55	13	10.57	1	0.81	5	4.07	0	0.00
H3814: ATRIO HEALTH PLANS	2,225	5.39	12	11	91.67	1	8.33	0	0.00	0	0.00	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD OF OREGON	60,650	1.19	72	62	86.11	4	5.56	0	0.00	6	8.33	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEALTH PLANS	26,644	3.75	100	90	90.00	6	6.00	0	0.00	3	3.00	1	1.00
H4605: REGENCE BLUECROSS BLUESHIELD OF UTAH	7,886	1.65	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4754: PACIFICSOURCE COMMUNITY HEALTH PLANS	9,208	3.37	31	26	83.87	4	12.90	0	0.00	1	3.23	0	0.00
H5007: PROVIDENCE HEALTH SYSTEM	853	3.52	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H5009: REGENCE BLUESHIELD	19,008	1.95	37	33	89.19	2	5.41	0	0.00	2	5.41	0	0.00
H5010: ASURIS NORTHWEST HEALTH	859	1.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5649: CENTRAL HEALTH PLAN OF CALIFORNIA, INC.	42,514	2.23	95	82	86.32	5	5.26	1	1.05	7	7.37	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WASHINGTON	13,169	3.19	42	32	76.19	4	9.52	0	0.00	6	14.29	0	0.00
H5859: HEALTH PLAN OF CAREOREGON, INC.	12,604	1.35	17	14	82.35	2	11.76	0	0.00	1	5.88	0	0.00
H5995: ATRIO HEALTH PLANS	3,303	2.42	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H6237: REGENCE BLUECROSS BLUESHIELD OF OREGON	7,061	0.99	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00
H6743: ATRIO HEALTH PLANS	11,070	3.70	41	37	90.24	2	4.88	1	2.44	1	2.44	0	0.00
H7006: ATRIO HEALTH PLANS	2,356	6.37	15	13	86.67	0	0.00	1	6.67	0	0.00	1	6.67
H7245: PREMIERA BLUE CROSS	22,869	0.70	16	13	81.25	2	12.50	0	0.00	1	6.25	0	0.00
H8506: MODA HEALTH PLAN, INC.	-	-	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H9047: PROVIDENCE HEALTH ASSURANCE	62,383	4.28	267	230	86.14	24	8.99	3	1.12	10	3.75	0	0.00
H9302: PREMIERA BLUE CROSS	12,033	0.50	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00

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TABLE 5 - 2020
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2020, and Distribution of Final
Decisions, by Region and Plan

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
: TOTAL	24,957,005	4.26	106,218	90,403	85.11	4,637	4.37	418	0.39	10,233	9.63	527	0.50

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TABLE 5A - 2020

**Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2020, and Rate of Favorable Decisions per 1,000 Members
by Region and Managed Care Organization**

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0137: COMMONWEALTH CARE ALLIANCE, INC.	25,125	14.77	371	69	2.75	18.60
H0477: SERENITY CARE, INC.	414	0.00	0	0	0.00	-
H0751: AETNA U.S. HEALTHCARE INC.	-	-	1	0	-	0.00
H0809: MERCY LIFE, INC.	294	10.20	3	0	0.00	0.00
H1660: HARVARD PILGRIM HEALTH CARE INC.	8,991	39.26	353	32	3.56	9.07
H2218: HARBOR HEALTH SERVICES, INC.	454	0.00	0	0	0.00	-
H2219: FALLON COMMUNITY HEALTH PLAN	1,172	0.00	0	0	0.00	-
H2221: CAMBRIDGE PUBLIC HEALTH COMMISSION	414	0.00	0	0	0.00	-
H2222: ELEMENT CARE, INC.	946	0.00	0	0	0.00	-
H2225: COMMONWEALTH CARE ALLIANCE, INC.	11,237	8.54	96	12	1.07	12.50
H2230: BCBS OF MASSACHUSETTS HMO BLUE, INC.	47,146	1.36	64	3	0.06	4.69
H2256: TUFTS ASSOCIATED HEALTH MAINTENANCE ORGANIZATION	103,164	12.07	1,245	32	0.31	2.57
H2261: BCBS OF MASSACHUSETTS HMO BLUE, INC.	14,372	1.46	21	1	0.07	4.76
H3329: CENTERLIGHT HEALTHCARE, INC.	2,104	27.09	57	34	16.16	59.65
H3557: BLUE CROSS & BLUE SHIELD OF RHODE ISLAND	3,745	1.87	7	1	0.27	14.29
H4105: PACE ORGANIZATION OF RHODE ISLAND	315	0.00	0	0	0.00	-
H4152: BLUE CROSS & BLUE SHIELD OF RHODE ISLAND	53,009	2.17	115	2	0.04	1.74
H5273: CAREPARTNERS OF CONNECTICUT, INC.	1,719	9.31	16	1	0.58	6.25
H6750: HARVARD PILGRIM HEALTH CARE OF NEW ENGLAND, INC.	9,722	39.40	383	36	3.70	9.40
H7419: TUFTS HEALTH PUBLIC PLANS, INC.	3,341	5.99	20	3	0.90	15.00
H9001: FALLON COMMUNITY HEALTH PLAN	19,971	14.07	281	31	1.55	11.03
H9576: NEIGHBORHOOD HEALTH PLAN OF RHODE ISLAND	13,193	1.82	24	7	0.53	29.17
H9585: BOSTON MEDICAL CENTER HEALTH PLAN, INC.	1,313	4.57	6	1	0.76	16.67

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Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0034: HAMASPIK, INC.	0	-	0	0	-	-
H0354: CIGNA HEALTHCARE OF ARIZONA, INC.	54,083	6.71	363	21	0.39	5.79
H0423: METROPLUS HEALTH PLAN, INC.	7,601	1.71	13	1	0.13	7.69
H0439: CIGNA HEALTHCARE OF GEORGIA, INC.	26,668	5.51	147	7	0.26	4.76
H0672: CIGNA HEALTHCARE OF COLORADO, INC.	681	2.94	2	0	0.00	0.00
H1205: INTEGRA MLTC, INC	0	-	0	0	-	-
H1234: LIFE ST. FRANCIS	293	0.00	0	0	0.00	-
H1290: DEVOTED HEALTH PLAN OF FLORIDA, INC.	12,655	7.11	90	2	0.16	2.22
H1365: MARTIN'S POINT GENERATIONS ADVANTAGE, INC.	1,466	2.05	3	1	0.68	33.33
H1415: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	12,821	4.99	64	3	0.23	4.69
H1518: CATHOLIC HEALTH SYSTEM BUFFALO PACE	271	0.00	0	0	0.00	-
H1644: LONGEVITY HEALTH PLAN OF FLORIDA, INC.	404	4.95	2	1	2.48	50.00
H1722: HEALTHFIRST HEALTH PLAN, INC.	0	-	0	0	-	-
H1777: CATHOLIC SPECIAL NEEDS PLAN, LLC	1,454	2.06	3	0	0.00	0.00
H1991: HORIZON BLUE CROSS BLUE SHIELD OF NJ	-	-	1	0	-	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, INC.	15,326	7.24	111	4	0.26	3.60
H2168: VILLAGE SENIOR SERVICES CORPORATION	2,242	15.17	34	4	1.78	11.76
H2220: UPHAMS CORNER HEALTH COMMITTEE, INC.	247	0.00	0	0	0.00	-
H2223: ELDER SVC PLN/E BOSTON HEALTH CENTER	604	0.00	0	0	0.00	-
H2773: QUALITY HEALTH PLANS OF NEW YORK, INC.	-	-	1	0	-	0.00
H2879: MOLINA HEALTHCARE OF WISCONSIN, INC.	994	4.02	4	1	1.01	25.00
H3154: HORIZON INSURANCE COMPANY	22,394	5.18	116	1	0.04	0.86
H3227: KALOS HEALTH, INC.	379	10.55	4	0	0.00	0.00
H3276: CONNECTICARE INSURANCE COMPANY, INC.	1,354	5.17	7	0	0.00	0.00
H3293: MMM OF FLORIDA, INC.	2,878	15.98	46	8	2.78	17.39
H3305: MVP HEALTH PLAN, INC.	33,839	10.79	365	32	0.95	8.77
H3321: LORETTO INDEPENDENT LIVING SERVICES, INC.	625	0.00	0	0	0.00	-
H3322: SENIOR CARE CONNECTION, INC.	285	0.00	0	0	0.00	-
H3330: HEALTH INSURANCE PLAN OF GREATER NEW YORK	115,895	4.25	492	16	0.14	3.25
H3331: INDEPENDENT LIVING FOR SENIORS, INC.	699	0.00	0	0	0.00	-
H3335: EXCELLUS HEALTH PLAN, INC.	59,662	10.64	635	78	1.31	12.28

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H3344: INDEPENDENT HEALTH BENEFITS CORPORATION	5,659	12.37	70	5	0.88	7.14
H3347: ELDERPLAN, INC.	11,113	4.86	54	6	0.54	11.11
H3351: EXCELLUS HEALTH PLAN, INC.	97,187	9.94	966	89	0.92	9.21
H3359: HEALTHFIRST HEALTH PLAN, INC.	195,326	3.24	633	18	0.09	2.84
H3362: INDEPENDENT HEALTH ASSOCIATION, INC.	60,664	15.38	933	38	0.63	4.07
H3384: HEALTHNOW NEW YORK INC.	45,953	2.42	111	12	0.26	10.81
H3388: CAPITAL DISTRICT PHYSICIANS' HEALTH PLAN, INC.	41,830	2.06	86	3	0.07	3.49
H3493: LIFE AT LOURDES, INC.	193	0.00	0	0	0.00	-
H3528: CONNECTICARE, INC.	46,311	7.38	342	30	0.65	8.77
H3949: BRAVO HEALTH PENNSYLVANIA, INC.	50,896	5.64	287	8	0.16	2.79
H4003: MMM HEALTHCARE, LLC	212,586	1.48	314	12	0.06	3.82
H4004: MMM HEALTHCARE, LLC	47,026	1.38	65	3	0.06	4.62
H4005: TRIPLE S ADVANTAGE, INC.	11,042	0.36	4	0	0.00	0.00
H4393: CATHOLIC MANAGED LONG TERM CARE, INC.	643	0.00	0	0	0.00	-
H4407: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	12,964	2.55	33	0	0.00	0.00
H4513: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	250,745	5.94	1,489	65	0.26	4.37
H4922: AGEWELL NEW YORK, LLC	935	41.71	39	0	0.00	0.00
H5042: CDPHP UNIVERSAL BENEFITS, INC.	5,025	1.39	7	3	0.60	42.86
H5126: OSCAR INSURANCE COMPANY	583	18.87	11	0	0.00	0.00
H5141: CLOVER INSURANCE COMPANY	51,592	7.11	367	58	1.12	15.80
H5410: HEALTHSPRING OF FLORIDA, INC.	54,875	4.32	237	7	0.13	2.95
H5526: HEALTHNOW NEW YORK INC.	15,132	1.85	28	9	0.59	32.14
H5528: GROUP HEALTH INCORPORATED	40	0.00	0	0	0.00	-
H5549: VNS CHOICE	3,087	6.80	21	2	0.65	9.52
H5577: MCS ADVANTAGE, INC.	178,209	1.49	265	1	0.01	0.38
H5591: MARTIN'S POINT GENERATIONS ADVANTAGE, INC.	47,762	2.45	117	12	0.25	10.26
H5628: MOLINA HEALTHCARE OF UTAH, INC.	13,588	13.39	182	21	1.55	11.54
H5774: TRIPLE S ADVANTAGE, INC.	124,112	0.68	85	6	0.05	7.06
H5810: MOLINA HEALTHCARE OF CALIFORNIA	2,150	5.58	12	3	1.40	25.00
H5823: MOLINA HEALTHCARE OF WASHINGTON, INC.	10,007	9.39	94	12	1.20	12.77
H5926: MOLINA HEALTHCARE OF MICHIGAN, INC.	13,222	9.15	121	24	1.82	19.83
H5989: HEALTHFIRST HEALTH PLAN, INC.	107	140.19	15	10	93.46	66.67

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H5991: HEALTH INSURANCE PLAN OF GREATER NEW YORK	8,343	0.72	6	0	0.00	0.00
H6334: NY HOTEL TRADES COUNCIL & HOTEL ASSOCIATION OF N	5,081	0.00	0	0	0.00	-
H6371: LUTHERAN SENIOR HEALTHCARE, INC.	114	0.00	0	0	0.00	-
H6596: FALLON HEALTH WEINBERG, INC.	128	0.00	0	0	0.00	-
H6776: ELDERSERVE HEALTH, INC.	219	9.13	2	0	0.00	0.00
H6887: INSPIRA HEALTH NETWORK LIFE, INC.	247	0.00	0	0	0.00	-
H6988: CENTERS PLAN FOR HEALTHY LIVING, LLC	1,149	90.51	104	16	13.93	15.38
H7020: CIGNA HEALTHCARE OF SOUTH CAROLINA, INC.	6,484	4.47	29	0	0.00	0.00
H7322: OSCAR HEALTH PLAN OF NEW YORK, INC.	1,117	22.38	25	3	2.69	12.00
H7522: MMM HEALTHCARE, LLC	1,540	0.65	1	0	0.00	0.00
H7619: ATLANTICARE HEALTH SERVICES, INC.	76	13.16	1	0	0.00	0.00
H7678: MOLINA HEALTHCARE OF TEXAS, INC.	1,634	10.40	17	2	1.22	11.76
H7787: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	3,447	11.89	41	2	0.58	4.88
H7849: CIGNA HEALTH AND LIFE INSURANCE COMPANY	10,457	5.74	60	6	0.57	10.00
H7971: HORIZON INSURANCE COMPANY	1,251	2.40	3	0	0.00	0.00
H7993: DEVOTED HEALTH PLAN OF TEXAS, INC.	5,487	7.11	39	4	0.73	10.26
H8010: CLOVER HMO OF NEW JERSEY, INC.	5,220	6.51	34	7	1.34	20.59
H8130: MOLINA HEALTHCARE OF FLORIDA, INC.	1,747	17.74	31	3	1.72	9.68
H8176: MOLINA HEALTHCARE OF SOUTH CAROLINA, INC.	899	7.79	7	0	0.00	0.00
H8298: HORIZON HEALTHCARE OF NEW JERSEY, INC.	13,590	3.53	48	3	0.22	6.25
H8457: LONGEVITY HEALTH PLAN OF NEW YORK, INC.	563	12.43	7	1	1.78	14.29
H8578: HEALTH NEW ENGLAND, INC.	9,130	6.57	60	5	0.55	8.33
H8777: COMPLETE SENIOR CARE, INC.	124	0.00	0	0	0.00	-
H8800: TOTAL SENIOR CARE, INC.	132	0.00	0	0	0.00	-
H9066: VISITING NURSE ASSOCIATION OF CENTRAL NEW YORK	41	0.00	0	0	0.00	-
H9082: MOLINA HEALTHCARE OF NEW MEXICO, INC.	2,916	11.66	34	7	2.40	20.59
H9095: LONGEVITY HEALTH PLAN OF OKLAHOMA, INC	418	2.39	1	0	0.00	0.00
H9323: ACUTE CARE HEALTH SYSTEM, LLC	128	0.00	0	0	0.00	-
H9460: CIGNA HEALTHCARE OF ST LOUIS, INC.	3,084	9.40	29	1	0.32	3.45
H9590: LONGEVITY HEALTH PLAN OF ILLINOIS, INC.	240	4.17	1	1	4.17	100.00
H9615: MVP HEALTH PLAN, INC.	31,996	11.19	358	45	1.41	12.57
H9725: CIGNA HEALTHCARE OF NORTH CAROLINA, INC.	13,129	4.57	60	5	0.38	8.33

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H9869: PARTNERS HEALTH PLAN, INC.	1,690	0.00	0	0	0.00	-
H9942: LONGEVITY HEALTH PLAN OF NEW JERSEY INSURANCE CO	337	2.97	1	0	0.00	0.00
R0802: MARTIN'S POINT GENERATIONS ADVANTAGE, INC.	5,301	1.51	8	1	0.19	12.50

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Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
90091: UNITED MINE WORKERS OF AMERICA HLTH & RETIREMENT	46,111	0.85	39	1	0.02	2.56
H0523: AETNA HEALTH OF CALIFORNIA INC.	8,176	1.71	14	1	0.12	7.14
H0628: AETNA HEALTH OF OHIO INC.	6,045	1.82	11	0	0.00	0.00
H0819: SENIOR LIFE YORK, INC.	222	0.00	0	0	0.00	-
H1100: INNOVATION HEALTH INSURANCE COMPANY	711	5.63	4	0	0.00	0.00
H1109: AETNA HEALTH INC.(GA)	3,381	3.25	11	0	0.00	0.00
H1225: HOPKINS HEALTH ADVANTAGE, INC.	12,775	9.00	115	15	1.17	13.04
H1239: INNOVAGE VIRGINIA PACE-ROANOKE VALLEY, LLC	159	0.00	0	0	0.00	-
H1277: ALIGN SENIOR CARE, INC.	16	0.00	0	0	0.00	-
H1608: COVENTRY HEALTH AND LIFE INSURANCE COMPANY	192,600	2.16	416	11	0.06	2.64
H1609: AETNA HEALTH INC. (FL)	53,414	2.77	148	6	0.11	4.05
H1610: COVENTRY HEALTH CARE OF VIRGINIA, INC.	3,826	9.93	38	7	1.83	18.42
H1692: COVENTRY HEALTH CARE OF WEST VIRGINIA, INC.	7,377	1.90	14	0	0.00	0.00
H2056: AETNA BETTER HEALTH OF MICHIGAN INC.	2,923	2.05	6	0	0.00	0.00
H2064: GEISINGER COMMUNITY HEALTH SERVICES	317	0.00	0	0	0.00	-
H2109: THE JOHNS HOPKINS HEALTH SYSTEM CORPORATION	141	0.00	0	0	0.00	-
H2185: LIFEWORKS ADVANTAGE, LLC	752	0.00	0	0	0.00	-
H2386: APPALACHIAN AGENCY FOR SENIOR CITIZENS, INC.	95	0.00	0	0	0.00	-
H2537: SPIRITRUST LUTHERAN LIFE	100	0.00	0	0	0.00	-
H2563: OPTIMA HEALTH PLAN	6,397	5.63	36	7	1.09	19.44
H2663: COVENTRY HEALTH CARE OF MISSOURI, INC	71,806	2.16	155	10	0.14	6.45
H2825: MARY WASHINGTON HEALTH PLAN	1,536	5.21	8	0	0.00	0.00
H2829: INNOVATION HEALTH PLAN, INC.	5,793	4.32	25	1	0.17	4.00
H2937: SENIOR LIFE GREENSBURG, INC.	216	0.00	0	0	0.00	-
H2941: SENTARA LIFE CARE CORPORATION, INC	202	4.95	1	0	0.00	0.00
H2992: SENIORLIFE WASHINGTON, INC.	574	0.00	0	0	0.00	-
H3060: VIECARE BUTLER, LLC	189	0.00	0	0	0.00	-
H3146: AETNA BETTER HEALTH INC. (GA)	5,301	1.32	7	0	0.00	0.00
H3152: AETNA HEALTH INC. (NJ)	49,227	3.62	178	3	0.06	1.69
H3192: AETNA HEALTH OF MICHIGAN INC.	2,530	1.58	4	0	0.00	0.00
H3219: ALLINA HEALTH AND AETNA INSURANCE COMPANY	11,173	2.86	32	1	0.09	3.13

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H3239: AETNA BETTER HEALTH, INC. (LA)	1,344	4.46	6	0	0.00	0.00
H3288: AETNA HEALTH AND LIFE INSURANCE COMPANY	134,671	3.29	443	5	0.04	1.13
H3312: AETNA HEALTH INC. (NY)	23,398	5.30	124	2	0.09	1.61
H3473: INNOVAGE VIRGINIA PACE-CHARLOTTESVILLE, LLC	182	0.00	0	0	0.00	-
H3597: AETNA HEALTH INC. (ME)	11,825	2.20	26	1	0.08	3.85
H3672: THE HEALTH PLAN OF WEST VIRGINIA, INC.	12,843	2.65	34	3	0.23	8.82
H3748: AETNA BETTER HEALTH OF WASHINGTON, INC.	20,836	1.10	23	1	0.05	4.35
H3800: PROVIDER PARTNERS HEALTH PLAN OF ILLINOIS	769	13.00	10	3	3.90	30.00
H3890: HOPKINS HEALTH ADVANTAGE, INC.	8,738	12.82	112	24	2.75	21.43
H3907: UPMC HEALTH PLAN, INC.	151,472	10.89	1,650	29	0.19	1.76
H3908: TRINITY HEALTH LIFE PENNSYLVANIA, INC.	409	0.00	0	0	0.00	-
H3909: QCC INSURANCE COMPANY	11,360	4.93	56	5	0.44	8.93
H3916: HIGHMARK SENIOR HEALTH COMPANY	151,356	4.39	664	23	0.15	3.46
H3917: PITTSBURGH CARE PARTNERSHIP, INC.	675	0.00	0	0	0.00	-
H3918: LIVING INDEPENDENCE FOR THE ELDERLY	545	0.00	0	0	0.00	-
H3919: ST. AGNES CONTINUING CARE CENTER	845	0.00	0	0	0.00	-
H3923: CAPITAL ADVANTAGE INSURANCE COMPANY	12,749	4.08	52	7	0.55	13.46
H3924: GEISINGER INDEMNITY INSURANCE COMPANY	21,524	1.21	26	2	0.09	7.69
H3925: PENNSYLVANIA PACE, INC.	211	0.00	0	0	0.00	-
H3928: AETNA HEALTH INC. (LA)	1,104	4.53	5	0	0.00	0.00
H3930: SPARTAN PLAN NY, INC.	108	0.00	0	0	0.00	-
H3931: AETNA HEALTH INC. (PA)	61,559	4.00	246	6	0.10	2.44
H3952: KEYSTONE HEALTH PLAN EAST, INC.	85,713	5.72	490	22	0.26	4.49
H3954: GEISINGER HEALTH PLAN	69,259	1.46	101	3	0.04	2.97
H3957: HIGHMARK CHOICE COMPANY	81,815	5.11	418	9	0.11	2.15
H3959: AETNA HEALTH INC. (PA)	104,318	2.10	219	5	0.05	2.28
H3962: KEYSTONE HEALTH PLAN CENTRAL, INC.	14,395	6.18	89	5	0.35	5.62
H4093: PROVIDER PARTNERS HEALTH PLAN OF PENNSYLVANIA, I	747	10.71	8	2	2.68	25.00
H4227: VISTA HEALTH PLAN, INC.	9,815	9.58	94	6	0.61	6.38
H4236: SPARTAN PLAN VA, INC.	186	5.38	1	0	0.00	0.00
H4279: UPMC FOR YOU, INC	31,695	6.15	195	10	0.32	5.13
H4523: AETNA HEALTH INC. (TX)	32,194	9.63	310	4	0.12	1.29

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H4711: COVENTRY HEALTH CARE OF NEBRASKA, INC.	9,203	3.26	30	0	0.00	0.00
H4778: SPARTAN PLAN VA, INC.	199	5.03	1	0	0.00	0.00
H4835: AETNA BETTER HEALTH OF OKLAHOMA INC.	13,617	2.86	39	1	0.07	2.56
H4906: C AND O EMPLOYEES' HOSPITAL ASSOCIATION	1,735	0.00	0	0	0.00	-
H4982: AETNA BETTER HEALTH OF CALIFORNIA INC.	9,938	2.82	28	0	0.00	0.00
H4999: THE LUTHERAN HOME FOR THE AGED	358	0.00	0	0	0.00	-
H5037: MOUNTAIN EMPIRE OLDER CITIZENS, INC.	87	0.00	0	0	0.00	-
H5106: HIGHMARK SENIOR SOLUTIONS COMPANY	4,580	5.02	23	0	0.00	0.00
H5302: AETNA HEALTH INC. (GA)	721	0.00	0	0	0.00	-
H5325: COVENTRY HEALTH CARE OF KANSAS, INC.	3,052	2.29	7	0	0.00	0.00
H5337: AETNA BETTER HEALTH INC. (OH)	1,272	0.79	1	0	0.00	0.00
H5493: LIFE AT ST. FRANCIS HEALTHCARE, INC.	239	0.00	0	0	0.00	-
H5521: AETNA LIFE INSURANCE COMPANY	1,599,338	2.65	4,244	135	0.08	3.18
H5522: HEALTHASSURANCE PENNSYLVANIA, INC.	74,547	1.74	130	9	0.12	6.92
H5533: UPMC HEALTH NETWORK, INC.	8,857	7.68	68	1	0.11	1.47
H5593: AETNA HEALTH OF IOWA INC.	1,369	1.46	2	0	0.00	0.00
H5793: AETNA HEALTH INC. (CT)	9,645	2.90	28	2	0.21	7.14
H5812: GEISINGER INDEMNITY INSURANCE COMPANY	-	-	1	0	-	0.00
H5902: SENIOR LIFE ALTOONA, INC.	376	0.00	0	0	0.00	-
H5932: GATEWAY HEALTH PLAN, INC.	46,690	5.16	241	4	0.09	1.66
H5978: SENIOR LIFE LEHIGH VALLEY, INC.	365	0.00	0	0	0.00	-
H6188: VIECARE ARMSTRONG, LLC	70	0.00	0	0	0.00	-
H6551: LIFE ST. MARY	251	0.00	0	0	0.00	-
H6832: ALIGN SENIOR CARE MI, LLC	173	0.00	0	0	0.00	-
H6959: ISNP VENTURES, LLC	483	0.00	0	0	0.00	-
H7119: PROVIDER PARTNERS HEALTH PLAN OF OHIO	0	-	0	0	-	-
H7123: UPMC HEALTH COVERAGE, INC.	800	12.50	10	1	1.25	10.00
H7149: AETNA HEALTH INC. (PA)	5,516	2.72	15	0	0.00	0.00
H7301: COVENTRY HEALTH CARE OF ILLINOIS, INC.	35,503	2.00	71	3	0.08	4.23
H7660: VIECARE BEAVER, LLC	461	0.00	0	0	0.00	-
H7802: SPARTAN PLAN VA, INC.	99	10.10	1	0	0.00	0.00
H8067: PROVIDER PARTNERS HEALTH PLAN, INC.	479	41.75	20	7	14.61	35.00

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H8096: CENTRA HEALTH, INC.	240	0.00	0	0	0.00	-
H8597: AETNA BETTER HEALTH OF TEXAS INC.	2,438	5.33	13	1	0.41	7.69
H8604: THP INSURANCE COMPANY	1,457	0.69	1	0	0.00	0.00
H8649: AETNA HEALTH OF UTAH INC	7,669	3.39	26	1	0.13	3.85
H8655: INNOVAGE VIRGINIA PACE II, LLC	423	0.00	0	0	0.00	-
H8854: UNIVERSITY OF MARYLAND HEALTH ADVANTAGE, INC.	5,999	15.17	91	11	1.83	12.09
H9068: ALBRIGHT CARE SERVICES	219	0.00	0	0	0.00	-
H9153: WEST VIRGINIA SENIOR ADVANTAGE, INC.	532	1.88	1	0	0.00	0.00
H9190: GATEWAY HEALTH PLAN OF OHIO, INC.	-	-	10	0	-	0.00
H9207: HEALTH PARTNERS PLANS, INC.	14,697	6.40	94	5	0.34	5.32
H9408: VIBRA HEALTH PLAN, INC.	4,111	6.08	25	3	0.73	12.00
H9412: GEISINGER QUALITY OPTIONS, INC.	0	-	0	0	-	-
H9431: FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	12,150	3.21	39	3	0.25	7.69
H9830: INNOVAGE PENNSYLVANIA LIFE, LLC	701	0.00	0	0	0.00	-
H9877: VIRGINIA PREMIER HEALTH PLAN, INC.	8,457	1.89	16	2	0.24	12.50
R6694: AETNA LIFE INSURANCE COMPANY	3,945	3.80	15	0	0.00	0.00
S5601: SILVERSCRIPT INSURANCE COMPANY	-	-	1	0	-	0.00
X0001: LIMITED INCOME NET PROGRAM	-	-	3	0	-	0.00

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by Region and Managed Care Organization**

Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0104: BLUE CROSS AND BLUE SHIELD OF ALABAMA	86,990	1.66	144	2	0.02	1.39
H0105: THE METHODIST OAKS	96	0.00	0	0	0.00	-
H0112: MORSE LIFE HOME CARE, INC.	639	0.00	0	0	0.00	-
H0154: VIVA HEALTH, INC.	49,379	2.86	141	3	0.06	2.13
H0320: WELLCARE OF TEXAS, INC.	-	-	1	0	-	0.00
H0839: VOANS SENIOR COMMUNITY CARE OF NORTH CAROLINA, I	174	5.75	1	0	0.00	0.00
H0982: SOLIS HEALTH PLANS, INC.	1,199	0.83	1	0	0.00	0.00
H1003: CIGNA HEALTHCARE OF FLORIDA, INC.	-	-	1	0	-	0.00
H1016: AVMED, INC.	24,093	2.37	57	3	0.12	5.26
H1026: HEALTH OPTIONS, INC.	-	-	6	0	-	0.00
H1035: FLORIDA BLUE MEDICARE, INC.	77,408	5.22	404	28	0.36	6.93
H1037: CHOICE CARE HEALTH PLAN	-	-	1	0	-	0.00
H1043: FLORIDA PACE CENTERS, INC.	824	0.00	0	0	0.00	-
H1074: PRUDENTIAL HLTH CARE PLAN, INC.	-	-	10	1	-	10.00
H1099: HEALTH FIRST HEALTH PLANS	38,374	7.37	283	7	0.18	2.47
H1264: WELLCARE OF TEXAS, INC.	-	-	3	0	-	0.00
H1357: CAROLINA SENIORCARE	182	0.00	0	0	0.00	-
H1500: LIFE ST. JOSEPH OF THE PINES, INC.	272	0.00	0	0	0.00	-
H1533: STAYWELL SENIOR CARE, INC.	85	0.00	0	0	0.00	-
H1723: ABSOLUTE TOTAL CARE, INC.	4,166	5.28	22	3	0.72	13.64
H2120: SECURITYCARE OF TENNESSEE, INC.	44	90.91	4	0	0.00	0.00
H2235: BAYCARE SELECT HEALTH PLANS, INC.	7,921	8.84	70	2	0.25	2.86
H2400: SIGNATURE ADVANTAGE, LLC	314	0.00	0	0	0.00	-
H2533: MOLINA HEALTHCARE OF SOUTH CAROLINA, INC.	4,147	9.16	38	4	0.96	10.53
H2624: CARE N' CARE INSURANCE COMPANY OF NORTH CAROLINA	351	0.00	0	0	0.00	-
H2758: BEHEALTHY FLORIDA, INC.	-	-	37	1	-	2.70
H2962: ULTIMATE HEALTH PLANS, INC.	7,417	8.76	65	3	0.40	4.62
H3259: VOLUNTEER STATE HEALTH PLAN	20,157	1.24	25	0	0.00	0.00
H3291: PRUITTHEALTH PREMIER, INC.	1,985	0.50	1	0	0.00	0.00
H3361: WELLCARE OF NEW YORK, INC.	-	-	1	0	-	0.00
H3404: BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA	23,014	1.48	34	1	0.04	2.94

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H3430: SUNCOAST PACE, INC.	316	0.00	0	0	0.00	-
H3449: BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA	46,000	1.28	59	2	0.04	3.39
H3777: EXPERIENCE HEALTH, INC.	1,106	5.42	6	0	0.00	0.00
H3942: ELDERHAUS INC.	126	0.00	0	0	0.00	-
H4053: PRISMA HEALTH-UPSTATE	68	0.00	0	0	0.00	-
H4074: MERCY LIFE OF ALABAMA	157	0.00	0	0	0.00	-
H4091: SIMPRA ADVANTAGE, INC.	3,326	0.00	0	0	0.00	-
H4140: DOCTORS HEALTHCARE PLANS, INC.	9,822	3.26	32	6	0.61	18.75
H4203: PRISMA HEALTH-MIDLANDS	255	0.00	0	0	0.00	-
H4235: SENIOR TOTAL LIFE CARE, INC.	229	0.00	0	0	0.00	-
H4326: PACE @ HOME, INC.	142	0.00	0	0	0.00	-
H4402: ALEXIAN BROTHERS COMMUNITY SERVICES	260	0.00	0	0	0.00	-
H4676: TROY HEALTH, INC.	266	7.52	2	0	0.00	0.00
H4714: PACE OF THE SOUTHERN PIEDMONT, INC.	171	0.00	0	0	0.00	-
H5434: BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	19,270	4.98	96	10	0.52	10.42
H5698: HARMONY HEALTH PLAN, INC.	-	-	6	0	-	0.00
H5934: HOPE HOSPICE AND COMMUNITY SERVICES, INC.	423	4.73	2	0	0.00	0.00
H5938: CAPITAL HEALTH PLAN	22,551	2.22	50	3	0.13	6.00
H6059: PACE OF GUILFORD AND ROCKINGHAM COUNTIES, INC.	221	0.00	0	0	0.00	-
H6306: FIRSTCAROLINACARE INSURANCE COMPANY	5,771	2.60	15	1	0.17	6.67
H6345: PRUITTHEALTH PREMIER NORTH CAROLINA, LLC	687	1.46	1	1	1.46	100.00
H6351: LIBERTY ADVANTAGE, LLC	682	1.47	1	0	0.00	0.00
H6846: CAREPARTNERS REHABILITATION HOSPITAL, LLLP	188	0.00	0	0	0.00	-
H7165: BLUECROSS AND BLUESHIELD OF SOUTH CAROLINA	81	0.00	0	0	0.00	-
H7469: PACE PARTNERS OF NORTHEAST FLORIDA, INC.	0	-	0	0	-	-
H7917: BLUECROSS BLUESHIELD OF TENNESSEE, INC.	138,781	7.56	1,049	42	0.30	4.00
H8003: BLUECROSS AND BLUESHIELD OF SOUTH CAROLINA	12,276	0.98	12	1	0.08	8.33
H8064: FIRSTCAROLINACARE INSURANCE COMPANY	655	6.11	4	0	0.00	0.00
H8146: SECURITYCARE OF TENNESSEE, INC.	-	-	1	0	-	0.00
H8213: SELECT HEALTH OF SOUTH CAROLINA, INC.	7,982	6.26	50	8	1.00	16.00
H8916: BEST CARE PARTNERS, INC.	93	21.51	2	0	0.00	0.00
H9266: PIEDMONT HEALTH SERVICES, INC.	306	0.00	0	0	0.00	-

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H9808: CARE N' CARE INSURANCE COMPANY OF NORTH CAROLINA	15,475	4.39	68	5	0.32	7.35
H9870: UNIVERSITY HEALTH CARE, INC.	2,392	0.84	2	0	0.00	0.00
R3332: BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	48,331	5.36	259	34	0.70	13.13

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Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0022: BUCKEYE COMMUNITY HEALTH PLAN, INC.	15,309	7.58	116	10	0.65	8.62
H0192: AMERIHEALTH MICHIGAN, INC.	2,789	13.62	38	4	1.43	10.53
H0281: MERIDIAN HEALTH PLAN OF ILLINOIS, INC.	7,409	5.26	39	4	0.54	10.26
H0336: HUMANA HEALTH PLAN, INC.	7,632	4.06	31	4	0.52	12.90
H0390: PACE OF SOUTHWEST MICHIGAN, INC.	202	0.00	0	0	0.00	-
H0422: UCARE HEALTH, INC.	541	3.70	2	0	0.00	0.00
H0480: MERIDIAN HEALTH PLAN OF MICHIGAN, INC.	4,907	7.74	38	4	0.82	10.53
H0544: BLUE CROSS OF CALIFORNIA	129,374	3.39	439	11	0.09	2.51
H0564: BLUE CROSS OF CALIFORNIA	-	-	6	0	-	0.00
H0735: UCARE MINNESOTA	-	-	1	0	-	0.00
H0838: UNIVERSAL CARE, INC.	47,094	0.64	30	2	0.04	6.67
H0927: HEALTH CARE SERVICE CORPORATION	18,514	9.51	176	36	1.94	20.45
H1119: TSG GUARD, INC.	405	4.94	2	0	0.00	0.00
H1142: BRIGHT HEALTH INSURANCE COMPANY OF OHIO, INC.	427	9.37	4	1	2.34	25.00
H1310: COMPREHENSIVE SENIOR CARE CORPORATION	533	0.00	0	0	0.00	-
H1393: BRIGHT HEALTH INSURANCE COMPANY OF TENNESSEE	123	16.26	2	0	0.00	0.00
H1463: HEALTH ALLIANCE CONNECT, INC.	25,324	9.36	237	35	1.38	14.77
H1475: ILLINICARE HEALTH PLAN, INC.	212	0.00	0	0	0.00	-
H1607: ANTHEM INSURANCE COMPANIES, INC.	5,049	3.57	18	0	0.00	0.00
H1737: HEALTH ALLIANCE - MIDWEST, INC.	698	7.16	5	0	0.00	0.00
H1846: MOUNT CARMEL HEALTH INSURANCE COMPANY	683	0.00	0	0	0.00	-
H1894: AMERIGROUP WASHINGTON, INC.	3,230	6.50	21	1	0.31	4.76
H1947: COMMUNITY CARE HEALTH PLAN OF LOUISIANA, INC.	593	0.00	0	0	0.00	-
H1977: UPPER PENINSULA HEALTH PLAN, LLC	4,153	6.50	27	0	0.00	0.00
H2011: BRIGHT HEALTH INSURANCE COMPANY OF TENNESSEE	112	0.00	0	0	0.00	-
H2020: DELAWARE LIFE INSURANCE COMPANY	121	16.53	2	0	0.00	0.00
H2034: COMMUNITY CARE HEALTH PLAN, INC.	505	0.00	0	0	0.00	-
H2161: UPPER PENINSULA HEALTH PLAN, LLC	832	12.02	10	1	1.20	10.00
H2224: SENIOR WHOLE HEALTH, LLC	13,971	1.93	27	2	0.14	7.41
H2237: INDEPENDENT CARE HEALTH PLAN, INC.	8,658	8.66	75	6	0.69	8.00
H2288: BRIGHT HEALTH INSURANCE COMPANY OF NEW YORK	678	7.37	5	0	0.00	0.00

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H2318: PACE SOUTHEAST MICHIGAN	1,110	0.00	0	0	0.00	-
H2320: PRIORITY HEALTH	134,108	5.97	801	67	0.50	8.36
H2322: ALLIANCE HEALTH AND LIFE INSURANCE COMPANY	6,096	1.48	9	3	0.49	33.33
H2334: EON HEALTH, INC. (SC)	45	0.00	0	0	0.00	-
H2354: HEALTH ALLIANCE PLAN OF MICHIGAN	67,943	1.69	115	1	0.01	0.87
H2416: PRIMEWEST RURAL MN HEALTH CARE ACCESS INITIATIVE	1,893	1.58	3	0	0.00	0.00
H2417: ITASCA MEDICAL CARE	424	0.00	0	0	0.00	-
H2419: SOUTH COUNTRY HEALTH ALLIANCE	1,578	1.27	2	1	0.63	50.00
H2422: HEALTHPARTNERS, INC.	4,097	0.98	4	0	0.00	0.00
H2425: BLUE PLUS	8,525	0.82	7	0	0.00	0.00
H2446: BLUE CROSS AND BLUE SHIELD OF MINNESOTA	197	0.00	0	0	0.00	-
H2456: UCARE MINNESOTA	13,688	1.61	22	2	0.15	9.09
H2458: MEDICA HEALTH PLANS	10,886	1.93	21	3	0.28	14.29
H2459: UCARE MINNESOTA	102,015	4.09	417	26	0.25	6.24
H2461: BLUE CROSS AND BLUE SHIELD OF MINNESOTA	43,679	0.55	24	0	0.00	0.00
H2462: GROUP HEALTH PLAN, INC. (MN)	5,726	1.22	7	0	0.00	0.00
H2506: AETNA BETTER HEALTH INC. (IL)	7,395	10.01	74	21	2.84	28.38
H2531: UNITEDHEALTHCARE COMMUNITY PLAN OF OHIO, INC.	14,930	2.21	33	1	0.07	3.03
H2591: HEALTH ALLIANCE - MIDWEST, INC.	338	2.96	1	0	0.00	0.00
H2593: AMERIGROUP TEXAS, INC.	112,976	2.13	241	8	0.07	3.32
H2678: MA DELIVERY INNOVATIONS, INC.	443	9.03	4	0	0.00	0.00
H2835: THE CASCADE PACE, INC.	152	0.00	0	0	0.00	-
H2836: ANTHEM HEALTH PLANS, INC.	0	-	0	0	-	-
H2882: PACE CENTRAL MICHIGAN, INC.	52	0.00	0	0	0.00	-
H2926: PRIMEWEST RURAL MN HEALTH CARE ACCESS INITIATIVE	154	6.49	1	0	0.00	0.00
H2936: LIFECIRCLES	337	0.00	0	0	0.00	-
H3071: COMMUNITY CARE ALLIANCE OF ILLINOIS, NFP	3,605	4.16	15	1	0.28	6.67
H3240: AMERIGROUP NEW JERSEY, INC.	16,990	3.83	65	3	0.18	4.62
H3281: BRIGHT HEALTH INSURANCE COMPANY OF FLORIDA	284	3.52	1	0	0.00	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANCE, INC.	597	0.00	0	0	0.00	-
H3416: HEALTHPARTNERS UNITYPOINT HEALTH, INC.	1,976	2.53	5	0	0.00	0.00
H3447: HEALTHKEEPERS, INC.	111,443	3.73	416	11	0.10	2.64

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H3471: HEALTH ALLIANCE NORTHWEST HEALTH PLAN	11,654	5.06	59	9	0.77	15.25
H3536: MATTHEW THORNTON HEALTH PLAN, INC.	2,943	2.38	7	0	0.00	0.00
H3613: MCGREGOR PACE	523	0.00	0	0	0.00	-
H3653: PARAMOUNT CARE, INC.	16,519	5.75	95	5	0.30	5.26
H3655: COMMUNITY INSURANCE COMPANY	225,862	2.90	656	17	0.08	2.59
H3660: SUMMACARE INC.	22,466	7.12	160	8	0.36	5.00
H3664: AULTCARE HEALTH INSURING CORPORATION	17,229	2.09	36	3	0.17	8.33
H3668: MOUNT CARMEL HEALTH PLAN, INC.	43,717	1.42	62	0	0.00	0.00
H3725: BRIGHT HEALTH INSURANCE COMPANY OF ILLINOIS	0	-	0	0	-	-
H4036: ANTHEM INSURANCE COMPANIES, INC.	31,737	3.28	104	9	0.28	8.65
H4118: THE WASHTENAW PACE	186	0.00	0	0	0.00	-
H4256: PACE NORTH, INC.	40	0.00	0	0	0.00	-
H4346: HMO COLORADO, INC.	16,911	6.33	107	1	0.06	0.93
H4497: MEDICAL MUTUAL OF OHIO	9,061	5.19	47	7	0.77	14.89
H4709: BRIGHT HEALTH INSURANCE COMPANY OF FLORIDA	137	29.20	4	0	0.00	0.00
H4853: BRIGHT HEALTH COMPANY OF ARIZONA	1,763	22.12	39	3	1.70	7.69
H4875: PRIORITY HEALTH	44,726	7.11	318	27	0.60	8.49
H4882: HEALTHPARTNERS, INC.	22,829	1.10	25	1	0.04	4.00
H4909: ANTHEM INSURANCE COMPANIES, INC.	145,380	2.50	363	23	0.16	6.34
H5085: COMMUNITY PACE AT HOME, INC	61	0.00	0	0	0.00	-
H5124: FRANCISCAN ACO, INC.	238	0.00	0	0	0.00	-
H5209: CARE WISCONSIN HEALTH PLAN, INC.	2,160	5.09	11	3	1.39	27.27
H5211: SECURITY HEALTH PLAN OF WISCONSIN, INC.	51,179	4.98	255	31	0.61	12.16
H5212: COMMUNITY CARE, INC.	522	0.00	0	0	0.00	-
H5215: NETWORK HEALTH INSURANCE CORPORATION	63,459	3.47	220	43	0.68	19.55
H5232: PARAMOUNT CARE, INC.	0	-	0	0	-	-
H5262: QUARTZ HEALTH PLAN CORPORATION	18,114	3.86	70	6	0.33	8.57
H5264: DEAN HEALTH PLAN, INC.	17,565	9.68	170	6	0.34	3.53
H5280: MOLINA HEALTHCARE OF OHIO, INC.	15,814	15.94	252	22	1.39	8.73
H5422: BLUE CROSS BLUE SHIELD HEALTHCARE PLAN OF GEORGI	8,507	6.11	52	2	0.24	3.85
H5427: FREEDOM HEALTH, INC.	77,382	5.93	459	3	0.04	0.65
H5431: HEALTHSUN HEALTH PLANS, INC.	52,028	2.42	126	3	0.06	2.38

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H5454: CLEAR SPRING HEALTH OF ILLINOIS, INC.	70	0.00	0	0	0.00	-
H5471: SIMPLY HEALTHCARE PLANS, INC.	63,821	7.05	450	36	0.56	8.00
H5594: OPTIMUM HEALTHCARE, INC.	56,803	5.12	291	1	0.02	0.34
H5610: CARE RESOURCES	233	0.00	0	0	0.00	-
H5644: NETWORK HEALTH INSURANCE CORPORATION	296	0.00	0	0	0.00	-
H5703: SOUTH COUNTRY HEALTH ALLIANCE	522	3.83	2	0	0.00	0.00
H5746: AMERIGROUP COMMUNITY CARE OF NEW MEXICO, INC.	2,201	0.45	1	0	0.00	0.00
H5817: AMERIGROUP TEXAS, INC.	-	-	1	0	-	0.00
H5841: BRIGHT HEALTH INSURANCE COMPANY	304	3.29	1	0	0.00	0.00
H5854: ANTHEM HEALTH PLANS, INC.	28,502	7.09	202	8	0.28	3.96
H5883: BLUE CARE NETWORK OF MICHIGAN	89,143	2.43	217	8	0.09	3.69
H5937: UCARE MINNESOTA	4,400	2.05	9	0	0.00	0.00
H5959: BLUE CROSS AND BLUE SHIELD OF MINNESOTA	95,090	2.85	271	25	0.26	9.23
H5992: SENIOR WHOLE HEALTH OF NEW YORK, INC.	134	0.00	0	0	0.00	-
H6080: MERIDIAN HEALTH PLAN OF ILLINOIS, INC.	7,518	39.24	295	11	1.46	3.73
H6121: BRIGHT HEALTH INSURANCE COMPANY OF ILLINOIS	0	-	0	0	-	-
H6140: WABASH MEMORIAL HOSPITAL ASSOCIATION	1,291	0.00	0	0	0.00	-
H6141: SIDNEY HILLMAN HC	466	0.00	0	0	0.00	-
H6142: UNION HEALTH SERVICES, INC.	1,935	0.00	0	0	0.00	-
H6379: CLEAR SPRING HEALTH (CO), INC.	259	3.86	1	0	0.00	0.00
H6396: CARESOURCE	3,944	32.20	127	8	2.03	6.30
H6672: EON HEALTH, INC. (GA)	258	3.88	1	0	0.00	0.00
H6723: MEDICAL MUTUAL OF OHIO	25,527	4.15	106	8	0.31	7.55
H6786: ANTHEM HEALTH PLANS OF MAINE, INC.	100	0.00	0	0	0.00	-
H6787: VOANS SENIOR COMMUNITY CARE OF MICHIGAN, INC.	165	0.00	0	0	0.00	-
H6910: MOUNT CARMEL HEALTH PLAN OF IDAHO, INC.	661	1.51	1	0	0.00	0.00
H7172: AETNA BETTER HEALTH INC. (OH)	16,729	13.99	234	51	3.05	21.79
H7200: AMERIGROUP TENNESSEE, INC.	-	-	2	0	-	0.00
H7220: INDIANA UNIVERSITY HEALTH PLANS NFP, INC.	14,082	4.90	69	3	0.21	4.35
H7330: ZING HEALTH, INC.	344	0.00	0	0	0.00	-
H7409: BRIGHT HEALTH COMPANY OF SOUTH CAROLINA, INC.	118	0.00	0	0	0.00	-
H7559: MAGELLAN COMPLETE CARE OF VIRGINIA, INC.	88	0.00	0	0	0.00	-

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H7646: PHP MEDICARE	3,284	8.83	29	1	0.30	3.45
H7728: ANTHEM HEALTH PLANS OF NEW HAMPSHIRE, INC.	33,474	2.57	86	4	0.12	4.65
H7844: MOLINA HEALTHCARE OF MICHIGAN, INC.	12,051	11.12	134	19	1.58	14.18
H7853: BRIGHT HEALTH INSURANCE COMPANY	1,474	16.96	25	3	2.04	12.00
H8026: AETNA BETTER HEALTH OF MICHIGAN INC.	7,670	7.69	59	15	1.96	25.42
H8046: MOLINA HEALTHCARE OF ILLINOIS, INC.	8,032	13.94	112	11	1.37	9.82
H8170: AMERICA'S 1ST CHOICE OF SOUTH CAROLINA, INC.	404	2.48	1	0	0.00	0.00
H8280: BRIGHT HEALTH INSURANCE COMPANY OF ALABAMA, INC.	60	16.67	1	0	0.00	0.00
H8293: CLEAR SPRING HEALTH (VA), INC.	601	16.64	10	0	0.00	0.00
H8364: BRIGHT HEALTH INSURANCE COMPANY OF ALABAMA, INC.	11	90.91	1	0	0.00	0.00
H8379: PRIORITY HEALTH CHOICE, INC.	2,589	12.75	33	7	2.70	21.21
H8432: EMPIRE HEALTHCHOICE HMO, INC.	71,223	3.61	257	8	0.11	3.11
H8452: CARESOURCE	19,338	8.12	157	16	0.83	10.19
H8552: ANTHEM BLUE CROSS LIFE AND HEALTH INS COMPANY	8,925	3.03	27	3	0.34	11.11
H8769: GENESYS AMBULATORY HEALTH SERVICES, INC.	139	0.00	0	0	0.00	-
H8783: UCARE HEALTH, INC.	1,942	6.18	12	0	0.00	0.00
H8845: MAGELLAN COMPLETE CARE OF ARIZONA, INC.	14	0.00	0	0	0.00	-
H9065: AMH HEALTH, LLC	5,206	1.54	8	0	0.00	0.00
H9096: DEAN HEALTH PLAN, INC.	6,236	29.35	183	5	0.80	2.73
H9185: A&D CHARITABLE FOUNDATION, INC.	164	0.00	0	0	0.00	-
H9403: EON HEALTH, INC. (SC)	111	9.01	1	0	0.00	0.00
H9487: MICHIGAN COMPLETE HEALTH, INC.	2,896	5.87	17	0	0.00	0.00
H9516: BRIGHT HEALTH INSURANCE COMPANY OF NEW YORK	96	10.42	1	0	0.00	0.00
H9525: COMPCARE HEALTH SERVICES INSURANCE CORPORATION	74,410	2.70	201	2	0.03	1.00
H9572: BCBS OF MICHIGAN MUTUAL INSURANCE COMPANY	501,276	1.67	837	32	0.06	3.82
H9589: EON HEALTH, INC. (GA)	163	0.00	0	0	0.00	-
H9712: HAP EMPOWERED HEALTH PLAN, INC.	4,647	13.56	63	0	0.00	0.00
H9834: QUARTZ HEALTH PLAN MN CORPORATION	2,200	3.64	8	2	0.91	25.00
H9842: SAINT JOSEPH PACE	178	0.00	0	0	0.00	-
H9861: RELIANCE HMO, INC.	417	4.80	2	1	2.40	50.00
H9878: BRIGHT HEALTH INSURANCE COMPANY OF OHIO, INC.	228	0.00	0	0	0.00	-
H9952: MEDICA HEALTH PLANS	1,383	5.78	8	0	0.00	0.00

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H9954: ANTHEM INSURANCE COMPANIES, INC.	-	-	4	0	-	0.00
R4487: ANTHEM INSURANCE COMPANIES, INC.	28,830	2.53	73	4	0.14	5.48
R5941: ANTHEM INSURANCE COMPANIES, INC.	18,964	2.43	46	3	0.16	6.52

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Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0029: COORDINATED CARE OF WASHINGTON, INC.	0	-	0	0	-	-
H0062: SUPERIOR HEALTHPLAN COMMUNITY SOLUTIONS, INC.	2,674	2.99	8	0	0.00	0.00
H0088: WELLCARE HEALTH INSURANCE OF NEW YORK, INC.	127	7.87	1	0	0.00	0.00
H0111: WELLCARE OF GEORGIA, INC.	5,081	4.72	24	2	0.39	8.33
H0150: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY	-	-	2	0	-	0.00
H0174: WELLCARE OF TEXAS, INC.	31,587	13.36	422	35	1.11	8.29
H0270: WELLCARE HEALTH INSURANCE COMPANY OF AMERICA	111	0.00	0	0	0.00	-
H0332: KS PLAN ADMINISTRATORS, LLC	37,613	5.08	191	3	0.08	1.57
H0351: HEALTH NET OF ARIZONA, INC.	8,436	5.22	44	4	0.47	9.09
H0562: HEALTH NET OF CALIFORNIA, INC.	93,250	3.37	314	25	0.27	7.96
H0712: WELLCARE OF CONNECTICUT, INC.	8,939	20.81	186	3	0.34	1.61
H0724: BUCKEYE HEALTH PLAN COMMUNITY SOLUTIONS	2,221	5.40	12	2	0.90	16.67
H0908: BUCKEYE COMMUNITY HEALTH PLAN, INC.	1,086	6.45	7	2	1.84	28.57
H0913: WELLCARE HEALTH PLANS OF NEW JERSEY, INC.	11,732	6.22	73	6	0.51	8.22
H0969: WELLCARE HEALTH INSURANCE COMPANY OF NEW HAMPSHI	434	6.91	3	0	0.00	0.00
H1032: WELLCARE OF FLORIDA, INC.	109,915	6.44	708	19	0.17	2.68
H1112: WELLCARE OF GEORGIA, INC.	51,869	5.55	288	21	0.40	7.29
H1189: CHRISTUS HEALTH PLAN	3,929	13.23	52	3	0.76	5.77
H1248: LOUISIANA HEALTH SERVICE & INDEMNITY COMPANY	2,256	11.97	27	0	0.00	0.00
H1353: WELLCARE OF WASHINGTON, INC.	1,035	4.83	5	0	0.00	0.00
H1416: HARMONY HEALTH PLAN, INC.	77,720	7.12	553	12	0.15	2.17
H1436: ABSOLUTE TOTAL CARE, INC.	5,933	2.87	17	3	0.51	17.65
H1664: HOME STATE HEALTH PLAN, INC.	1,372	3.64	5	0	0.00	0.00
H1904: PACE GREATER NEW ORLEANS	159	0.00	0	0	0.00	-
H1914: WELLCARE HEALTH INSURANCE OF CONNECTICUT, INC.	2,035	1.97	4	1	0.49	25.00
H2032: INSURANCE COMPANY OF SCOTT AND WHITE	2,396	8.76	21	7	2.92	33.33
H2134: WESTERN SKY COMMUNITY CARE, INC.	366	0.00	0	0	0.00	-
H2162: WELLCARE OF NEW HAMPSHIRE, INC.	25	120.00	3	0	0.00	0.00
H2171: CARE N' CARE INSURANCE COMPANY, INC.	4,126	8.97	37	11	2.67	29.73
H2174: TRILLIUM COMMUNITY HEALTH PLAN	1,310	0.76	1	0	0.00	0.00
H2491: WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	21,305	9.11	194	4	0.19	2.06

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H2722: VANTAGE HEALTH PLAN OF ARKANSAS, INC.	218	0.00	0	0	0.00	-
H2775: AMERICAN PROGRESSIVE LIFE & HLTH INS COMPANY OF	38,948	3.18	124	8	0.21	6.45
H2816: AMERICAN PROGRESSIVE LIFE & HLTH INS COMPANY OF	8,974	0.11	1	0	0.00	0.00
H2906: HOMETOWN HEALTH PLAN, INC.	-	-	1	0	-	0.00
H2915: PENNSYLVANIA HEALTH & WELLNESS, INC.	4,797	3.13	15	0	0.00	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	17,272	3.24	56	8	0.46	14.29
H3204: PRESBYTERIAN HEALTH PLAN	42,936	13.00	558	91	2.12	16.31
H3206: PRESBYTERIAN INSURANCE COMPANY, INC.	2,357	11.03	26	5	2.12	19.23
H3328: THE NEW YORK STATE CATHOLIC HEALTH PLAN, INC.	51,791	6.74	349	33	0.64	9.46
H3499: COORDINATED CARE CORPORATION	964	4.15	4	1	1.04	25.00
H3561: HEALTH NET COMMUNITY SOLUTIONS, INC.	18,785	3.25	61	0	0.00	0.00
H3706: GLOBALHEALTH, INC.	13,161	7.37	97	14	1.06	14.43
H3755: COMMUNITYCARE GOVERNMENT PROGRAMS, INC.	27,393	2.08	57	3	0.11	5.26
H3945: CIGNA HEALTH AND LIFE INSURANCE COMPANY	-	-	11	1	-	9.09
H4142: CHEROKEE NATION COMPREHENSIVE CARE AGENCY	172	0.00	0	0	0.00	-
H4198: COMMUNITYCARE GOVERNMENT PROGRAMS, INC.	1,770	3.39	6	0	0.00	0.00
H4213: USABLE MUTUAL INSURANCE COMPANY	7,518	0.53	4	1	0.13	25.00
H4305: TOTAL LIFE HEALTHCARE	208	0.00	0	0	0.00	-
H4454: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY	-	-	7	0	-	0.00
H4506: SELECTCARE OF TEXAS, INC.	56,975	8.16	465	9	0.16	1.94
H4517: AMARILLO MULTISVC CTR FR THE AGING INC	130	0.00	0	0	0.00	-
H4518: BIENVIVIR SENIOR HEALTH SERVICES	851	0.00	0	0	0.00	-
H4556: CONSOLIDATED ASSOC OF RAILROAD EMPLOYEES HC	1,873	0.00	0	0	0.00	-
H4847: WELLCARE OF SOUTH CAROLINA, INC.	4,291	8.16	35	0	0.00	0.00
H4868: WELLCARE OF NEW YORK, INC.	36,986	9.06	335	8	0.22	2.39
H5087: WELLCARE OF CALIFORNIA, INC.	40,546	1.46	59	0	0.00	0.00
H5117: LOUISIANA HEALTHCARE CONNECTIONS, INC.	620	0.00	0	0	0.00	-
H5190: SUNSHINE STATE HEALTH PLAN, INC.	2,090	4.78	10	1	0.48	10.00
H5199: WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	2,369	2.53	6	0	0.00	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	406	0.00	0	0	0.00	-
H5294: SUPERIOR HEALTH PLAN, INC.	5,567	3.23	18	1	0.18	5.56
H5398: CENTENE VENTURE COMPANY KANSAS	404	0.00	0	0	0.00	-

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H5430: ONECARE BY CARE1ST HEALTH PLAN OF ARIZONA INC.	3,068	13.36	41	1	0.33	2.44
H5439: HEALTH NET LIFE INSURANCE COMPANY	23,054	4.08	94	5	0.22	5.32
H5475: MERIDIAN HEALTH PLAN OF MICHIGAN, INC.	27,101	13.39	363	19	0.70	5.23
H5576: VANTAGE HEALTH PLAN, INC.	18,125	5.74	104	3	0.17	2.88
H5590: BRIDGEWAY HEALTH SOLUTIONS	11,631	2.84	33	7	0.60	21.21
H5656: SELECTCARE HEALTH PLANS, INC.	1,762	23.84	42	3	1.70	7.14
H5742: SHA, L.L.C	0	-	0	0	-	-
H5779: MERIDIAN HEALTH PLAN OF ILLINOIS, INC.	5,356	19.42	104	2	0.37	1.92
H5965: WELLCARE HEALTH INSURANCE COMPANY OF WASHINGTON	56	0.00	0	0	0.00	-
H6231: FRANCISCAN PACE, INC.	293	0.00	0	0	0.00	-
H6316: MISSOURI CARE, INCORPORATED	640	20.31	13	0	0.00	0.00
H6328: CARE N' CARE INSURANCE COMPANY, INC.	10,417	13.34	139	33	3.17	23.74
H6342: COMPLETE HEALTH WITH PACE	55	0.00	0	0	0.00	-
H6348: COORDINATED CARE CORPORATION	417	2.40	1	0	0.00	0.00
H6425: WASHINGTON REGIONAL MEDICORP	47	0.00	0	0	0.00	-
H6439: WELLCARE HEALTH PLANS OF ARIZONA, INC.	3,730	7.77	29	1	0.27	3.45
H6446: SILVERSUMMIT HEALTHPLAN, INC.	254	3.94	1	0	0.00	0.00
H6453: HMO LOUISIANA, INC.	15,782	10.84	171	5	0.32	2.92
H6550: SUNFLOWER STATE HEALTH PLAN, INC.	1,832	2.18	4	0	0.00	0.00
H6801: GHS MANAGED HEALTH CARE PLANS, INC.	-	-	2	1	-	50.00
H6815: HEALTH NET HEALTH PLAN OF OREGON	23,281	4.30	100	11	0.47	11.00
H6870: SUPERIOR HEALTH PLAN, INC.	9,192	3.37	31	3	0.33	9.68
H6941: LIFE PACE	167	0.00	0	0	0.00	-
H6975: WELLCARE OF ALABAMA, INC.	61	49.18	3	0	0.00	0.00
H7114: VALIR PACE FOUNDATION	231	0.00	0	0	0.00	-
H7115: MEMORIAL HERMANN HEALTH PLAN	5,330	18.57	99	14	2.63	14.14
H7173: PEACH STATE HEALTH PLAN, INC.	1,960	4.59	9	0	0.00	0.00
H7175: WELLCARE HEALTH INSURANCE OF NORTH CAROLINA, INC	1,265	2.37	3	0	0.00	0.00
H7323: WELLCARE NATIONAL HEALTH INSURANCE COMPANY	1,055	6.64	7	1	0.95	14.29
H7326: WELLCARE OF SOUTH CAROLINA, INC.	6,801	1.47	10	0	0.00	0.00
H7399: CENTENE VENTURE COMPANY ILLINOIS	438	11.42	5	1	2.28	20.00
H7518: WELLCARE OF MISSOURI HEALTH INSURANCE COMPANY, I	143	0.00	0	0	0.00	-

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H7833: UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.	4,862	1.44	7	0	0.00	0.00
H8142: SCOTT AND WHITE HEALTH PLAN	25,934	9.87	256	16	0.62	6.25
H8189: MANAGED HEALTH SERVICES, WISCONSIN	1,499	4.00	6	0	0.00	0.00
H8197: MOLINA HEALTHCARE OF TEXAS, INC.	11,762	14.11	166	24	2.04	14.46
H8225: CENTENE VENTURE COMPANY FLORIDA	1,020	3.92	4	0	0.00	0.00
H8237: INSURANCE COMPANY OF SCOTT AND WHITE	-	-	2	0	-	0.00
H8423: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	2,089	2.87	6	0	0.00	0.00
H8786: AMERIGROUP TEXAS, INC.	12,714	6.69	85	2	0.16	2.35
H9276: SUNSHINE HEALTH COMMUNITY SOLUTIONS, INC.	890	1.12	1	0	0.00	0.00
H9287: HEALTH NET COMMUNITY SOLUTIONS OF ARIZONA, INC.	2,511	2.79	7	1	0.40	14.29
H9364: WELLCARE OF MAINE, INC.	4,654	10.31	48	4	0.86	8.33
H9428: WELLCARE HEALTH INSURANCE OF TENNESSEE, INC.	36	0.00	0	0	0.00	-
H9455: HEALTH CHOICE UTAH, INC.	328	0.00	0	0	0.00	-
H9630: ARKANSAS HEALTH AND WELLNESS HEALTH PLAN, INC	24,222	2.15	52	4	0.17	7.69
H9699: HMO PARTNERS, INC.	5,134	0.97	5	0	0.00	0.00
H9730: WELLCARE HEALTH INSURANCE COMPANY OF KENTUCKY, I	22,259	7.14	159	4	0.18	2.52
H9811: MAGNOLIA HEALTH PLAN, INC.	1,187	2.53	3	0	0.00	0.00
H9826: COMMUNITY HEALTH CHOICE TEXAS, INC.	0	-	0	0	-	-
H9998: LUBBOCK REGIONAL MENTAL HEALTH MENTAL RETARDATIO	161	0.00	0	0	0.00	-

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Region=07: KANSAS CITY

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0028: CHA HMO, INC.	337,269	4.75	1,602	51	0.15	3.18
H0216: PACE IOWA	369	2.71	1	0	0.00	0.00
H0292: HUMANA HEALTH PLAN OF OHIO, INC.	6,859	6.85	47	2	0.29	4.26
H0473: HUMANA INSURANCE COMPANY OF KENTUCKY	15,851	4.92	78	3	0.19	3.85
H0798: MEDICA COMMUNITY HEALTH PLAN	135	0.00	0	0	0.00	-
H1019: CAREPLUS HEALTH PLANS, INC.	158,795	3.78	601	10	0.06	1.66
H1036: HUMANA MEDICAL PLAN, INC.	509,144	4.72	2,405	99	0.19	4.12
H1352: BLUE-ADVANTAGE PLUS OF KANSAS CITY, INC.	7,318	10.11	74	7	0.96	9.46
H1406: HUMANA HEALTH PLAN, INC.	-	-	3	0	-	0.00
H1468: HUMANA BENEFIT PLAN OF ILLINOIS, INC.	117,948	3.81	449	15	0.13	3.34
H1651: MEDICAL ASSOCIATES HEALTH PLAN, INC.	13,307	0.15	2	0	0.00	0.00
H1714: VIA CHRISTI HEALTHCARE OUTREACH FOR ELDERS, INC.	201	0.00	0	0	0.00	-
H1716: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H1951: HUMANA HEALTH BENEFIT PLAN OF LOUISIANA, INC.	161,084	4.71	759	17	0.11	2.24
H2012: HUMANA HEALTH PLAN, INC.	-	-	1	0	-	0.00
H2029: HUMANA INSURANCE OF PUERTO RICO, INC.	799	0.00	0	0	0.00	-
H2450: MEDICA INSURANCE COMPANY	83,527	0.80	67	5	0.06	7.46
H2463: HUMANA HEALTH PLAN OF TEXAS, INC.	5,353	5.23	28	1	0.19	3.57
H2486: HUMANA MEDICAL PLAN OF UTAH, INC.	2,392	4.18	10	0	0.00	0.00
H2610: ESSENCE HEALTHCARE, INC.	64,252	8.82	567	49	0.76	8.64
H2649: HUMANA HEALTH PLAN, INC.	-	-	20	1	-	5.00
H2944: HUMANA INSURANCE COMPANY	3,822	10.73	41	5	1.31	12.20
H2949: HUMANA HEALTH PLAN, INC.	-	-	1	0	-	0.00
H3170: SAPPHIRE EDGE, INC.	1,281	1.56	2	0	0.00	0.00
H3533: HUMANA HEALTH COMPANY OF NEW YORK, INC.	34,925	7.67	268	14	0.40	5.22
H3632: MEDICA COMMUNITY HEALTH PLAN	37	27.03	1	0	0.00	0.00
H4007: HUMANA HEALTH PLANS OF PUERTO RICO, INC.	28,435	0.67	19	1	0.04	5.26
H4141: HUMANA EMPLOYERS HEALTH PLAN OF GEORGIA, INC.	72,090	4.16	300	10	0.14	3.33
H4172: NHC ADVANTAGE, LLC	1,079	0.00	0	0	0.00	-
H4461: CARITEN HEALTH PLAN INC.	120,729	2.75	332	9	0.07	2.71
H4623: HUMANA REGIONAL HEALTH PLAN, INC.	15,316	2.61	40	2	0.13	5.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H4672: MEDICARE ADVANTAGE INSURANCE COMPANY OF OMAHA	1,027	8.76	9	0	0.00	0.00
H5178: HUMANA HEALTH PLAN, INC.	0	-	0	0	-	-
H5216: HUMANA INSURANCE COMPANY	1,597,098	4.99	7,964	337	0.21	4.23
H5256: MEDICAL ASSOCIATES CLINIC HEALTH PLAN	3,741	0.27	1	0	0.00	0.00
H5377: HUMANA MEDICAL PLAN OF PENNSYLVANIA, INC.	282	7.09	2	0	0.00	0.00
H5525: HUMANA BENEFIT PLAN OF ILLINOIS, INC.	129,656	4.24	550	21	0.16	3.82
H5619: ARCADIAN HEALTH PLAN, INC.	411,735	3.67	1,511	47	0.11	3.11
H5822: MIDLAND CARE CONNECTION	264	0.00	0	0	0.00	-
H5970: HUMANA INSURANCE COMPANY OF NEW YORK	39,602	4.90	194	5	0.13	2.58
H6154: MEDICA HEALTH PLANS	1,595	4.39	7	0	0.00	0.00
H6502: MISSOURI VALLEY LIFE AND HEALTH INSURANCE COMPAN	7,724	17.22	133	19	2.46	14.29
H6609: HUMANA INSURANCE COMPANY	-	-	9	0	-	0.00
H6622: HUMANA WI HEALTH ORGANIZATION INSURANCE CORP	304,912	4.05	1,236	54	0.18	4.37
H6821: MUTUAL OF OMAHA MEDICARE ADVANTAGE COMPANY	1,336	23.95	32	2	1.50	6.25
H6859: HUMANA MEDICAL PLAN OF PENNSYLVANIA, INC.	-	-	5	0	-	0.00
H7003: PACE NEBRASKA	194	41.24	8	0	0.00	0.00
H7063: BLUECROSS BLUESHIELD KANSAS SOLUTIONS, INC.	1,117	3.58	4	1	0.90	25.00
H7284: HUMANA HEALTH INSURANCE COMPANY OF FLORIDA, INC.	1,937	6.71	13	0	0.00	0.00
H7617: EMPHESYS INSURANCE COMPANY	0	-	0	0	-	-
H7621: HUMANA HEALTH PLAN OF CALIFORNIA, INC.	7,235	6.50	47	0	0.00	0.00
H8087: HUMANADENTAL INSURANCE COMPANY	28,119	4.34	122	8	0.28	6.56
H8145: HUMANA INSURANCE COMPANY	48,088	4.49	216	9	0.19	4.17
H8181: SAPPHIRE EDGE, INC.	1,727	1.74	3	0	0.00	0.00
H8424: SIOUXLAND PACE, INC.	202	0.00	0	0	0.00	-
H8889: MEDICA HEALTH PLANS	26,618	2.07	55	5	0.19	9.09
H8908: HUMANA MEDICAL PLAN OF MICHIGAN, INC.	19,614	6.73	132	5	0.25	3.79
H9070: COMPBENEFITS INSURANCE COMPANY	33,356	4.77	159	7	0.21	4.40
H9438: BLUESTEM PACE, INC.	77	0.00	0	0	0.00	-
R0110: HUMANA INSURANCE COMPANY	23,989	5.00	120	4	0.17	3.33
R0865: HUMANA INSURANCE COMPANY	24,098	3.73	90	2	0.08	2.22
R0923: HUMANA INSURANCE COMPANY	6,950	5.32	37	2	0.29	5.41
R1390: HUMANA INSURANCE COMPANY	50,342	5.74	289	17	0.34	5.88

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TABLE 5A - 2020
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2020, and Rate of Favorable Decisions per 1,000 Members
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
R1532: HUMANA INSURANCE COMPANY	5,812	4.65	27	0	0.00	0.00
R3392: HUMANA INSURANCE COMPANY	28,762	5.15	148	5	0.17	3.38
R3887: HUMANA INSURANCE COMPANY	9,228	3.79	35	0	0.00	0.00
R4182: HUMANA INSURANCE COMPANY	40,429	6.13	248	6	0.15	2.42
R4845: HUMANA INSURANCE COMPANY	6,323	7.75	49	5	0.79	10.20
R5361: HUMANA INSURANCE COMPANY	16,689	4.49	75	3	0.18	4.00
R5495: HUMANA INSURANCE COMPANY	6,573	3.50	23	3	0.46	13.04
R5826: HUMANA INSURANCE COMPANY	24,041	5.41	130	6	0.25	4.62
R7220: HUMANA INSURANCE COMPANY	6,724	4.91	33	2	0.30	6.06
R7315: HUMANA INSURANCE COMPANY	15,319	3.98	61	2	0.13	3.28
S5884: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00

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**Annual Report of Medicare Reconsideration Activity:
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Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0107: HEALTH CARE SERVICE CORPORATION	15,288	6.80	104	23	1.50	22.12
H0545: INTER VALLEY HEALTH PLAN, INC.	18,605	0.32	6	0	0.00	0.00
H0605: TAKECARE OF COLORADO, INC.	-	-	1	0	-	0.00
H0613: TOTAL LONGTERM CARE, INC.	3,274	0.00	0	0	0.00	-
H0657: FRIDAY HEALTH PLANS OF COLORADO, INC.	651	0.00	0	0	0.00	-
H1181: NETWORK HEALTH INSURANCE CORPORATION	1,460	6.85	10	1	0.68	10.00
H1587: ARKANSAS SUPERIOR SELECT, INC.	1,239	13.72	17	1	0.81	5.88
H1666: HCSC INSURANCE SERVICES COMPANY	12,741	20.33	259	37	2.90	14.29
H1787: GOOD SAMARITAN INSURANCE PLAN OF SOUTH DAKOTA, I	313	0.00	0	0	0.00	-
H1924: PORT HOLDINGS, INC.	3,574	1.12	4	1	0.28	25.00
H1994: SELECTHEALTH, INC.	42,949	5.22	224	7	0.16	3.13
H2392: KANSAS SUPERIOR SELECT, INC.	350	5.71	2	0	0.00	0.00
H2701: NEW WEST HEALTH SERVICES	-	-	1	0	-	0.00
H2815: VOANS SENIOR COMMUNITY CARE OF COLORADO, INC	320	0.00	0	0	0.00	-
H3251: HEALTH CARE SERVICE CORPORATION	10,583	9.26	98	19	1.80	19.39
H3407: EL PASO FIRST HEALTH PLANS, INC.	0	-	0	0	-	-
H3467: PROCARE ADVANTAGE, LLC	489	4.09	2	0	0.00	0.00
H3708: OKLAHOMA SUPERIOR SELECT, INC.	318	0.00	0	0	0.00	-
H3822: HEALTH CARE SERVICE CORPORATION	26,312	7.79	205	22	0.84	10.73
H3979: GHS HEALTH MAINTENANCE ORGANIZATION, INC.	2,178	27.55	60	8	3.67	13.33
H4000: MEMORIAL HOSPITAL OF LARAMIE COUNTY	135	0.00	0	0	0.00	-
H4388: SECURITY HEALTH PLAN OF WISCONSIN, INC.	3,137	2.23	7	0	0.00	0.00
H4490: MISSOURI MEDICARE SELECT, LLC	137	7.30	1	0	0.00	0.00
H4652: UNION PACIFIC RAILROAD EMPLOYES HEALTH SYSTEMS	11,716	0.00	0	0	0.00	-
H5015: TEXAS INDEPENDENCE HEALTH PLAN, INC.	0	-	30	4	-	13.33
H5167: ROCKY MOUNTAIN HEALTH CARE SERVICES	704	0.00	0	0	0.00	-
H5608: DENVER HEALTH MEDICAL PLAN, INC.	4,882	9.01	44	4	0.82	9.09
H5613: MVP HEALTH PLAN, INC.	199	0.00	0	0	0.00	-
H7195: NORTHLAND PACE PROGRAM	166	0.00	0	0	0.00	-
H7262: TRU COMMUNITY CARE	171	0.00	0	0	0.00	-
H7511: GOOD SAMARITAN INSURANCE PLAN OF NEBRASKA, INC.	631	1.58	1	0	0.00	0.00

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Rate of Appeals During 2020, and Rate of Favorable Decisions per 1,000 Members
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H7779: AMERICAN HEALTH PLAN, INC.	685	1.46	1	1	1.46	100.00
H8093: GEORGIA ASSURANCE, INC.	788	0.00	0	0	0.00	-
H8133: GHS INSURANCE COMPANY	4,165	36.25	151	12	2.88	7.95
H8492: DIGNITY CARE CORPORATION	86	0.00	0	0	0.00	-
H8554: GHS INSURANCE COMPANY	568	42.25	24	1	1.76	4.17
H8634: HEALTH CARE SERVICE CORPORATION	16,111	11.92	192	40	2.48	20.83
H8967: GOOD SAMARITAN INSURANCE PLAN OF NORTH DAKOTA, L	246	4.07	1	1	4.07	100.00
H9706: HCSC INSURANCE SERVICES COMPANY	578	22.49	13	2	3.46	15.38
H9909: AMERICAN HEALTH PLAN OF MS, INC.	0	-	0	0	-	-

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Annual Report of Medicare Reconsideration Activity:
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Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0148: BLUE SHIELD OF CALIFORNIA PROMISE HEALTH PLAN	5,114	2.54	13	1	0.20	7.69
H0169: UNITEDHEALTHCARE OF THE MIDWEST, INC.	37,232	3.30	123	3	0.08	2.44
H0251: UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	61,503	3.66	225	2	0.03	0.89
H0271: SYMPHONIX HEALTH INSURANCE, INC.	58,195	5.64	328	11	0.19	3.35
H0294: CARE IMPROVEMENT PLUS WISCONSIN INSURANCE COMPAN	27,532	3.41	94	0	0.00	0.00
H0302: MEDISUN, INC.	35,436	18.37	651	48	1.35	7.37
H0321: ARIZONA PHYSICIANS IPA, INC.	49,142	4.05	199	2	0.04	1.01
H0432: UNITEDHEALTHCARE OF ALABAMA, INC.	40,676	2.88	117	2	0.05	1.71
H0504: CALIFORNIA PHYSICIANS' SERVICE	89,902	4.65	418	13	0.14	3.11
H0524: KAISER FOUNDATION HP, INC.	1,240,292	0.68	845	30	0.02	3.55
H0542: ALTAMED HEALTH SERVICES CORPORATION	2,116	0.00	0	0	0.00	-
H0543: UHC OF CALIFORNIA	374,114	1.75	653	15	0.04	2.30
H0571: CHINESE COMMUNITY HEALTH PLAN	5,061	3.16	16	1	0.20	6.25
H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE ORGANIZATION	9,695	5.05	49	4	0.41	8.16
H0609: PACIFICARE OF COLORADO, INC.	341,598	2.29	781	27	0.08	3.46
H0624: UNITEDHEALTHCARE INSURANCE COMPANY	12,720	6.68	85	3	0.24	3.53
H0630: KAISER FOUNDATION HP OF CO	110,256	0.93	102	7	0.06	6.86
H0710: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	41,716	8.46	353	18	0.43	5.10
H0755: OXFORD HEALTH PLANS (CT), INC.	149,524	5.33	797	7	0.05	0.88
H0934: PACIFIC PACE, LLC	58	0.00	0	0	0.00	-
H1045: PREFERRED CARE PARTNERS, INC.	211,974	4.89	1,036	14	0.07	1.35
H1111: UNITEDHEALTHCARE OF GEORGIA, INC.	14,011	4.92	69	2	0.14	2.90
H1170: KAISER FOUNDATION HP OF GA, INC.	31,674	0.85	27	1	0.03	3.70
H1230: KAISER FOUNDATION HP, INC.	33,030	0.09	3	0	0.00	0.00
H1278: HARKEN HEALTH INSURANCE COMPANY	27,989	2.75	77	1	0.04	1.30
H1286: UNITEDHEALTHCARE OF OREGON, INC.	20,438	1.91	39	1	0.05	2.56
H1375: UNITEDHEALTHCARE COMMUNITY PLAN OF CALIFORNIA, I	711	5.63	4	0	0.00	0.00
H1426: VITALITY HEALTH PLAN OF CALIFORNIA, INC.	11,679	1.97	23	2	0.17	8.70
H1537: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	2,104	3.33	7	0	0.00	0.00
H1544: LA COAST PACE, LLC	0	-	0	0	-	-
H1659: UNITEDHEALTHCARE INSURANCE CO OF THE RIVER VALLE	5,019	2.39	12	0	0.00	0.00

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H1693: FAMILY HEALTH CENTERS OF SAN DIEGO	36	0.00	0	0	0.00	-
H1889: UNITEDHEALTHCARE OF FLORIDA, INC.	1,010	3.96	4	0	0.00	0.00
H1944: UNITEDHEALTHCARE OF NEW ENGLAND, INC.	76,440	3.62	277	3	0.04	1.08
H1961: PEOPLES HEALTH, INC.	82,737	2.78	230	11	0.13	4.78
H2001: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	1,305,744	5.10	6,659	175	0.13	2.63
H2150: KAISER FNDN HP OF THE MID-ATLANTIC STS	11,650	1.12	13	0	0.00	0.00
H2172: KAISER FDTN HLTH PLAN OF THE MID-ATLANTIC STATES	73,947	1.73	128	5	0.07	3.91
H2226: UNITEDHEALTHCARE INSURANCE COMPANY	19,280	1.66	32	6	0.31	18.75
H2228: UNITEDHEALTHCARE INSURANCE COMPANY	302,107	3.00	905	22	0.07	2.43
H2241: GOLDEN STATE MEDICARE HEALTH PLAN	8,277	9.54	79	4	0.48	5.06
H2247: UNITEDHEALTHCARE COMMUNITY PLAN, INC.	4,933	6.69	33	0	0.00	0.00
H2292: OXFORD HEALTH INSURANCE, INC.	9,119	3.73	34	0	0.00	0.00
H2406: UNITEDHEALTHCARE INSURANCE COMPANY	140,816	3.69	520	11	0.08	2.12
H2577: CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	25,564	2.23	57	2	0.08	3.51
H2582: ROCKY MOUNTAIN HEALTH MAINTENANCE ORGANIZATION	1,103	4.53	5	0	0.00	0.00
H2793: IMPERIAL INSURANCE COMPANIES INC.	873	9.16	8	1	1.15	12.50
H2802: UNITEDHEALTHCARE OF THE MIDLANDS, INC.	250,087	3.71	929	4	0.02	0.43
H2931: HEALTH PLAN OF NEVADA, INC.	-	-	1	0	-	0.00
H2986: STANFORD HEALTHCARE ADVANTAGE	4,651	6.02	28	0	0.00	0.00
H3113: OXFORD HEALTH PLANS (NJ), INC.	51,712	3.73	193	2	0.04	1.04
H3132: AHF MCO OF FLORIDA, INC.	1,531	0.00	0	0	0.00	-
H3164: AMERICHoice OF NEW JERSEY, INC	-	-	1	0	-	0.00
H3237: HEALTH NET COMMUNITY SOLUTIONS, INC.	8,978	3.34	30	3	0.33	10.00
H3307: OXFORD HEALTH PLANS (NY), INC.	55,097	6.33	349	2	0.04	0.57
H3379: UNITEDHEALTHCARE OF NEW YORK, INC.	33,238	4.36	145	0	0.00	0.00
H3387: UNITEDHEALTHCARE OF NEW YORK, INC.	106,874	6.15	657	4	0.04	0.61
H3418: UNITEDHEALTHCARE INSURANCE COMPANY OF NEW YORK	15,927	2.26	36	0	0.00	0.00
H3442: UNITEDHEALTHCARE INSURANCE COMPANY OF ILLINOIS	21,097	2.46	52	1	0.05	1.92
H3464: UNITEDHEALTHCARE OF ARKANSAS, INC.	17,000	2.94	50	0	0.00	0.00
H3517: HUMBOLDT SENIOR RESOURCE CENTER, INC.	185	0.00	0	0	0.00	-
H3563: GARY AND MARY WEST SENIOR SERVICES, INC.	59	0.00	0	0	0.00	-
H3572: AHF MCO OF GEORGIA, INC.	28	0.00	0	0	0.00	-

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H3749: UNITEDHEALTHCARE OF OKLAHOMA, INC.	30,671	2.71	83	2	0.07	2.41
H3794: CARE IMPROVEMENT PLUS WISCONSIN INSURANCE COMPAN	14,424	2.77	40	1	0.07	2.50
H3805: UNITEDHEALTHCARE OF OREGON, INC.	155,437	1.25	195	3	0.02	1.54
H3815: ALIGNMENT HEALTH PLAN	63,327	4.64	294	6	0.09	2.04
H3832: HAWAII MEDICAL SERVICE ASSOCIATION	36,471	1.23	45	7	0.19	15.56
H3887: UNITEDHEALTHCARE OF THE MIDWEST, INC.	-	-	3	0	-	0.00
H4089: UNITEDHEALTHCARE OF LOUISIANA, INC.	-	-	19	0	-	0.00
H4094: OPTIMUM CHOICE, INC.	1,166	13.72	16	0	0.00	0.00
H4514: UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.	34,799	5.12	178	2	0.06	1.12
H4527: PHYSICIANS HEALTH CHOICE OF TEXAS, LLC	97,758	2.30	225	2	0.02	0.89
H4590: UNITEDHEALTHCARE BENEFITS OF TEXAS, INC.	287,561	1.11	320	3	0.01	0.94
H4604: UNITEDHEALTHCARE OF UTAH, INC.	87,294	1.95	170	3	0.03	1.76
H4931: BANNER - UNIVERSITY CARE ADVANTAGE	15,560	9.70	151	20	1.29	13.25
H4937: CALIFORNIA PHYSICIANS' SERVICE	40	0.00	0	0	0.00	-
H4961: ALIGNMENT HEALTH PLAN	470	0.00	0	0	0.00	-
H5008: UNITEDHEALTHCARE INSURANCE COMPANY	65,038	6.04	393	8	0.12	2.04
H5050: KAISER FOUNDATION HEALTH PLAN OF WASHINGTON	95,088	6.31	600	19	0.20	3.17
H5140: BLUE CROSS AND BLUE SHIELD ARIZONA, INC.	426	25.82	11	1	2.35	9.09
H5172: COMMUNITY HEALTH GROUP	6,459	1.08	7	0	0.00	0.00
H5253: UNITEDHEALTHCARE OF WISCONSIN, INC.	604,442	4.35	2,629	41	0.07	1.56
H5322: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	34,115	6.01	205	6	0.18	2.93
H5355: IEHP HEALTH ACCESS	28,900	15.02	434	23	0.80	5.30
H5386: SHARP HEALTH PLAN	5,008	8.39	42	3	0.60	7.14
H5403: ON LOK SENIOR HEALTH SERVICES	1,392	0.00	0	0	0.00	-
H5405: CENTER FOR ELDERS INDEPENDENCE	698	0.00	0	0	0.00	-
H5406: SUTTER VALLEY HOSPITALS	360	0.00	0	0	0.00	-
H5420: MEDICA HEALTHCARE PLANS, INC.	44,053	5.24	231	5	0.11	2.16
H5425: SCAN HEALTH PLAN	216,121	4.46	964	51	0.24	5.29
H5433: ORANGE COUNTY HEALTH AUTHORITY	1,431	13.28	19	0	0.00	0.00
H5435: UNITEDHEALTHCARE INSURANCE COMPANY	13,460	10.92	147	9	0.67	6.12
H5496: IMPERIAL HEALTH PLAN OF CALIFORNIA, INC.	3,611	7.75	28	6	1.66	21.43
H5580: MERCY CARE	16,154	5.88	95	5	0.31	5.26

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H5587: HEALTH CHOICE ARIZONA, INC.	8,332	19.32	161	10	1.20	6.21
H5629: COMMUNITY ELDERCARE OF SAN DIEGO	811	0.00	0	0	0.00	-
H5652: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	5,050	2.57	13	0	0.00	0.00
H5852: AIDS HEALTHCARE FOUNDATION	668	2.99	2	0	0.00	0.00
H5928: BLUE SHIELD OF CALIFORNIA PROMISE HEALTH PLAN	55,038	4.20	231	8	0.15	3.46
H5943: SCAN HEALTH PLAN	1,495	7.36	11	4	2.68	36.36
H5945: PROMINENCE HEALTHFIRST	11,359	8.89	101	17	1.50	16.83
H5969: ALOHACARE	1,950	2.56	5	0	0.00	0.00
H6053: SANTE FE EMPLOYEES HOSPITAL ASSOCIATION	796	0.00	0	0	0.00	-
H6079: TOTAL LONGTERM CARE, INC.	734	0.00	0	0	0.00	-
H6229: BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN, INC.	4,412	4.76	21	2	0.45	9.52
H6526: UNITEDHEALTHCARE OF NEW MEXICO, INC.	8,163	6.25	51	0	0.00	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	1,047	4.78	5	0	0.00	0.00
H6595: UNITEDHEALTHCARE OF KENTUCKY, LTD.	3,166	7.26	23	0	0.00	0.00
H6936: BLUE CROSS & BLUE SHIELD OF ARIZONA, INC.	981	19.37	19	0	0.00	0.00
H7317: HAWAII MEDICAL SERVICE ASSOCIATION (HMSA)	219	4.57	1	0	0.00	0.00
H7404: PACIFICARE LIFE ASSURANCE COMPANY	9,288	4.63	43	1	0.11	2.33
H7445: UNITEDHEALTHCARE OF ILLINOIS, INC.	0	-	0	0	-	-
H7464: UNITEDHEALTHCARE OF THE MID-ATLANTIC, INC.	6,237	7.54	47	0	0.00	0.00
H7501: ORANGE COUNTY HEALTH AUTHORITY	208	0.00	0	0	0.00	-
H7680: PROMINENCE HEALTHFIRST OF TEXAS	1,427	11.21	16	1	0.70	6.25
H7855: BRANDMAN CENTERS FOR SENIOR CARE, INC.	223	0.00	0	0	0.00	-
H7885: SAN MATEO HEALTH COMMISSION	8,652	6.59	57	7	0.81	12.28
H7890: SANTA CLARA COUNTY HEALTH AUTHORITY	8,987	11.79	106	6	0.67	5.66
H8016: ORANGE COUNTY HEALTH AUTHORITY	14,382	9.66	139	17	1.18	12.23
H8082: STOCKTON PACE	123	0.00	0	0	0.00	-
H8125: SYMPHONIX HEALTH INSURANCE, INC.	8,119	3.45	28	0	0.00	0.00
H8211: MAMSI LIFE AND HEALTH INSURANCE COMPANY	5,316	5.46	29	0	0.00	0.00
H8258: LOCAL INITIATIVE HEALTH AUTHORITY FOR L.A. COUNT	16,971	7.84	133	6	0.35	4.51
H8677: MOLINA HEALTHCARE OF CALIFORNIA	9,093	6.71	61	6	0.66	9.84
H8748: UNITEDHEALTHCARE INSURANCE COMPANY	26,284	4.26	112	1	0.04	0.89
H8764: ASPIRE HEALTH PLAN	5,434	6.26	34	3	0.55	8.82

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2020 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2020
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2020, and Rate of Favorable Decisions per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H8768: UNITEDHEALTHCARE INSURANCE CO OF THE RIVER VALLE	61,298	4.55	279	7	0.11	2.51
H9003: KAISER FOUNDATION HP OF THE N W	96,909	0.73	71	2	0.02	2.82
H9104: SCAN HEALTH PLAN	27	0.00	0	0	0.00	-
H9592: INNOVATIVE INTEGRATED HEALTH, INC.	484	0.00	0	0	0.00	-
H9616: CENTRO DE SALUD DE LA COMUNIDAD DE SAN YSIDRO	601	0.00	0	0	0.00	-
R0759: UNITEDHEALTHCARE INSURANCE COMPANY	157,952	2.39	378	8	0.05	2.12
R1548: UNITEDHEALTHCARE INSURANCE CO OF THE RIVER VALLE	45,043	3.15	142	4	0.09	2.82
R2604: UNITEDHEALTHCARE INSURANCE COMPANY	227,664	5.74	1,307	41	0.18	3.14
R3175: UNITEDHEALTHCARE INSURANCE COMPANY	4,595	1.52	7	1	0.22	14.29
R3444: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	76,193	10.42	794	16	0.21	2.02
R5287: UNITEDHEALTHCARE INSURANCE COMPANY	-	-	3	0	-	0.00
R5329: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	5,583	3.94	22	0	0.00	0.00
R5342: UNITEDHEALTHCARE INSURANCE COMPANY OF NEW YORK	113,325	4.59	520	18	0.16	3.46
R6801: CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	127,394	10.57	1,346	38	0.30	2.82
R7444: UNITEDHEALTHCARE INSURANCE COMPANY	22,824	53.23	1,215	41	1.80	3.37

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2020 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2020

**Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2020, and Rate of Favorable Decisions per 1,000 Members
by Region and Managed Care Organization**

Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H1302: BLUE CROSS OF IDAHO CARE PLUS, INC.	754	6.63	5	0	0.00	0.00
H1304: REGENCE BLUESHIELD OF IDAHO	5,378	0.93	5	1	0.19	20.00
H1350: BLUE CROSS OF IDAHO CARE PLUS, INC.	38,879	7.61	296	23	0.59	7.77
H1372: MARQUIS ADVANTAGE, INC.	601	0.00	0	0	0.00	-
H1969: REGENCE BLUESHIELD OF IDAHO	1,788	2.24	4	0	0.00	0.00
H1997: REGENCE BLUESHIELD	3,064	1.96	6	0	0.00	0.00
H3084: INTERNATIONAL COMMUNITY HEALTH SERVICES	38	0.00	0	0	0.00	-
H3809: PROVIDENCE HEALTH & SERVICES - OREGON	1,578	0.00	0	0	0.00	-
H3810: ALLCARE HEALTH PLAN, INC.	3,610	5.26	19	1	0.28	5.26
H3811: SAMARITAN HEALTH PLANS, INC.	5,480	3.28	18	4	0.73	22.22
H3813: MODA HEALTH PLAN, INC.	9,555	12.87	123	14	1.47	11.38
H3814: ATRIO HEALTH PLANS	2,225	5.39	12	1	0.45	8.33
H3817: REGENCE BLUECROSS BLUESHIELD OF OREGON	60,650	1.19	72	4	0.07	5.56
H3864: PACIFICSOURCE COMMUNITY HEALTH PLANS	26,644	3.75	100	6	0.23	6.00
H4605: REGENCE BLUECROSS BLUESHIELD OF UTAH	7,886	1.65	13	0	0.00	0.00
H4754: PACIFICSOURCE COMMUNITY HEALTH PLANS	9,208	3.37	31	4	0.43	12.90
H5007: PROVIDENCE HEALTH SYSTEM	853	3.52	3	1	1.17	33.33
H5009: REGENCE BLUESHIELD	19,008	1.95	37	2	0.11	5.41
H5010: ASURIS NORTHWEST HEALTH	859	1.16	1	0	0.00	0.00
H5649: CENTRAL HEALTH PLAN OF CALIFORNIA, INC.	42,514	2.23	95	6	0.14	6.32
H5826: COMMUNITY HEALTH PLAN OF WASHINGTON	13,169	3.19	42	4	0.30	9.52
H5859: HEALTH PLAN OF CAREOREGON, INC.	12,604	1.35	17	2	0.16	11.76
H5995: ATRIO HEALTH PLANS	3,303	2.42	8	1	0.30	12.50
H6237: REGENCE BLUECROSS BLUESHIELD OF OREGON	7,061	0.99	7	0	0.00	0.00
H6743: ATRIO HEALTH PLANS	11,070	3.70	41	3	0.27	7.32
H7006: ATRIO HEALTH PLANS	2,356	6.37	15	1	0.42	6.67
H7245: PREMIERA BLUE CROSS	22,869	0.70	16	2	0.09	12.50
H8506: MODA HEALTH PLAN, INC.	-	-	3	2	-	66.67
H9047: PROVIDENCE HEALTH ASSURANCE	62,383	4.28	267	27	0.43	10.11
H9302: PREMIERA BLUE CROSS	12,033	0.50	6	0	0.00	0.00

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TABLE 5A - 2020
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2020, and Rate of Favorable Decisions per 1,000 Members
by Region and Managed Care Organization

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
: TOTAL	24,957,005	4.26	106,218	5,055	0.20	4.76

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2020 divided by the mid-year enrollment, times 1,000.

TABLE 6 - 2020 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2020, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0137: COMMONWEALTH CARE ALLIANCE,	25,125	3.22	81	64	79.01	17	20.99	0	0.00	0	0.00	0	0.00
H1660: HARVARD PILGRIM HEALTH CARE	8,991	4.34	39	23	58.97	16	41.03	0	0.00	0	0.00	0	0.00
H2225: COMMONWEALTH CARE ALLIANCE,	11,237	1.16	13	10	76.92	3	23.08	0	0.00	0	0.00	0	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	47,146	0.13	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2256: TUFTS ASSOCIATED HEALTH MAIN	103,164	0.49	51	49	96.08	2	3.92	0	0.00	0	0.00	0	0.00
H2261: BCBS OF MASSACHUSETTS HMO B	14,372	0.28	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3557: BLUE CROSS & BLUE SHIELD OF	3,745	0.53	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4152: BLUE CROSS & BLUE SHIELD OF	53,009	0.79	42	40	95.24	1	2.38	0	0.00	1	2.38	0	0.00
H5273: CAREPARTNERS OF CONNECTICUT,	1,719	0.58	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6750: HARVARD PILGRIM HEALTH CARE	9,722	4.83	47	34	72.34	13	27.66	0	0.00	0	0.00	0	0.00
H7419: TUFTS HEALTH PUBLIC PLANS, I	3,341	0.90	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	19,971	3.40	68	59	86.76	8	11.76	1	1.47	0	0.00	0	0.00
H9576: NEIGHBORHOOD HEALTH PLAN OF	13,193	0.38	5	2	40.00	3	60.00	0	0.00	0	0.00	0	0.00
H9585: BOSTON MEDICAL CENTER HEALTH	1,313	3.81	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2020 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2020, and Distribution of Final
Decisions, by Region and Plan

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0354: CIGNA HEALTHCARE OF ARIZONA,	54,083	1.48	80	70	87.50	9	11.25	0	0.00	1	1.25	0	0.00
H0423: METROPLUS HEALTH PLAN, INC.	7,601	0.13	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0439: CIGNA HEALTHCARE OF GEORGIA,	26,668	2.14	57	51	89.47	4	7.02	2	3.51	0	0.00	0	0.00
H0672: CIGNA HEALTHCARE OF COLORADO	681	1.47	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1290: DEVOTED HEALTH PLAN OF FLORI	12,655	1.42	18	18	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1415: HEALTHSPRING LIFE & HEALTH I	12,821	1.64	21	20	95.24	1	4.76	0	0.00	0	0.00	0	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, I	15,326	3.26	50	47	94.00	3	6.00	0	0.00	0	0.00	0	0.00
H2879: MOLINA HEALTHCARE OF WISCONS	994	2.01	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3154: HORIZON INSURANCE COMPANY	22,394	0.80	18	16	88.89	1	5.56	0	0.00	1	5.56	0	0.00
H3227: KALOS HEALTH, INC.	379	2.64	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3276: CONNECTICARE INSURANCE COMPA	1,354	2.95	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3293: MMM OF FLORIDA, INC.	2,878	0.35	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3305: MVP HEALTH PLAN, INC.	33,839	3.52	119	96	80.67	23	19.33	0	0.00	0	0.00	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	115,895	0.23	27	20	74.07	0	0.00	0	0.00	7	25.93	0	0.00
H3335: EXCELLUS HEALTH PLAN, INC.	59,662	3.54	211	182	86.26	27	12.80	2	0.95	0	0.00	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS	5,659	3.71	21	20	95.24	1	4.76	0	0.00	0	0.00	0	0.00
H3347: ELDERPLAN, INC.	11,113	0.36	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	97,187	3.00	292	252	86.30	39	13.36	1	0.34	0	0.00	0	0.00
H3359: HEALTHFIRST HEALTH PLAN, INC	195,326	0.34	66	28	42.42	2	3.03	0	0.00	36	54.55	0	0.00
H3362: INDEPENDENT HEALTH ASSOCIATI	60,664	3.03	184	167	90.76	14	7.61	0	0.00	3	1.63	0	0.00
H3384: HEALTHNOW NEW YORK INC.	45,953	0.28	13	11	84.62	2	15.38	0	0.00	0	0.00	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS'	41,830	0.36	15	15	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3528: CONNECTICARE, INC.	46,311	0.82	38	33	86.84	5	13.16	0	0.00	0	0.00	0	0.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	50,896	2.36	120	116	96.67	2	1.67	0	0.00	2	1.67	0	0.00
H4003: MMM HEALTHCARE, LLC	212,586	0.11	23	22	95.65	1	4.35	0	0.00	0	0.00	0	0.00
H4004: MMM HEALTHCARE, LLC	47,026	0.06	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H4407: HEALTHSPRING LIFE & HEALTH I	12,964	1.08	14	14	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4513: HEALTHSPRING LIFE & HEALTH I	250,745	2.59	650	616	94.77	27	4.15	3	0.46	4	0.62	0	0.00
H4922: AGEWELL NEW YORK, LLC	935	1.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	5,025	0.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5126: OSCAR INSURANCE COMPANY	583	3.43	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5141: CLOVER INSURANCE COMPANY	51,592	2.04	105	84	80.00	14	13.33	1	0.95	6	5.71	0	0.00
H5410: HEALTHSPRING OF FLORIDA, INC	54,875	1.86	102	99	97.06	3	2.94	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2020 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2020, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5526: HEALTHNOW NEW YORK INC.	15,132	0.46	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00
H5577: MCS ADVANTAGE, INC.	178,209	0.02	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5591: MARTIN'S POINT GENERATIONS A	47,762	0.59	28	24	85.71	3	10.71	0	0.00	1	3.57	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	13,588	3.02	41	33	80.49	8	19.51	0	0.00	0	0.00	0	0.00
H5774: TRIPLE S ADVANTAGE, INC.	124,112	0.07	9	6	66.67	3	33.33	0	0.00	0	0.00	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	2,150	1.40	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H5823: MOLINA HEALTHCARE OF WASHING	10,007	1.80	18	15	83.33	3	16.67	0	0.00	0	0.00	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	13,222	3.25	43	33	76.74	8	18.60	1	2.33	1	2.33	0	0.00
H6776: ELDERSERVE HEALTH, INC.	219	9.13	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6988: CENTERS PLAN FOR HEALTHY LIV	1,149	5.22	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H7020: CIGNA HEALTHCARE OF SOUTH CA	6,484	1.70	11	10	90.91	0	0.00	0	0.00	1	9.09	0	0.00
H7322: OSCAR HEALTH PLAN OF NEW YOR	1,117	4.48	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H7678: MOLINA HEALTHCARE OF TEXAS,	1,634	6.73	11	9	81.82	2	18.18	0	0.00	0	0.00	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	3,447	3.77	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7849: CIGNA HEALTH AND LIFE INSURA	10,457	1.82	19	17	89.47	2	10.53	0	0.00	0	0.00	0	0.00
H7993: DEVOTED HEALTH PLAN OF TEXAS	5,487	1.28	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H8010: CLOVER HMO OF NEW JERSEY, IN	5,220	1.72	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00
H8130: MOLINA HEALTHCARE OF FLORIDA	1,747	3.43	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H8176: MOLINA HEALTHCARE OF SOUTH C	899	4.45	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8298: HORIZON HEALTHCARE OF NEW JE	13,590	0.59	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	9,130	2.19	20	18	90.00	2	10.00	0	0.00	0	0.00	0	0.00
H9082: MOLINA HEALTHCARE OF NEW MEX	2,916	1.03	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H9095: LONGEVITY HEALTH PLAN OF OKL	418	2.39	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9460: CIGNA HEALTHCARE OF ST LOUIS	3,084	3.24	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	31,996	2.25	72	52	72.22	18	25.00	0	0.00	2	2.78	0	0.00
H9725: CIGNA HEALTHCARE OF NORTH CA	13,129	1.45	19	15	78.95	4	21.05	0	0.00	0	0.00	0	0.00
R0802: MARTIN'S POINT GENERATIONS A	5,301	0.57	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2020 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2020, and Distribution of Final
Decisions, by Region and Plan

Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0523: AETNA HEALTH OF CALIFORNIA I	8,176	0.37	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H0628: AETNA HEALTH OF OHIO INC.	6,045	0.99	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1100: INNOVATION HEALTH INSURANCE	711	1.41	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1109: AETNA HEALTH INC.(GA)	3,381	1.48	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1225: HOPKINS HEALTH ADVANTAGE, IN	12,775	0.23	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS	192,600	0.88	170	164	96.47	4	2.35	0	0.00	2	1.18	0	0.00
H1609: AETNA HEALTH INC. (FL)	53,414	1.25	67	65	97.01	2	2.99	0	0.00	0	0.00	0	0.00
H1610: COVENTRY HEALTH CARE OF VIRG	3,826	4.70	18	13	72.22	3	16.67	0	0.00	2	11.11	0	0.00
H1692: COVENTRY HEALTH CARE OF WEST	7,377	1.08	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2056: AETNA BETTER HEALTH OF MICH	2,923	1.71	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2563: OPTIMA HEALTH PLAN	6,397	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2663: COVENTRY HEALTH CARE OF MISS	71,806	0.88	63	59	93.65	4	6.35	0	0.00	0	0.00	0	0.00
H2825: MARY WASHINGTON HEALTH PLAN	1,536	1.95	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2829: INNOVATION HEALTH PLAN, INC.	5,793	1.73	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H3146: AETNA BETTER HEALTH INC. (GA	5,301	0.94	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3152: AETNA HEALTH INC. (NJ)	49,227	1.30	64	61	95.31	2	3.13	1	1.56	0	0.00	0	0.00
H3192: AETNA HEALTH OF MICHIGAN INC	2,530	0.40	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3219: ALLINA HEALTH AND AETNA INSU	11,173	0.90	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3239: AETNA BETTER HEALTH, INC. (L	1,344	2.23	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3288: AETNA HEALTH AND LIFE INSURA	134,671	2.15	289	288	99.65	1	0.35	0	0.00	0	0.00	0	0.00
H3312: AETNA HEALTH INC. (NY)	23,398	0.68	16	15	93.75	1	6.25	0	0.00	0	0.00	0	0.00
H3597: AETNA HEALTH INC. (ME)	11,825	0.34	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H3672: THE HEALTH PLAN OF WEST VIRG	12,843	0.23	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3748: AETNA BETTER HEALTH OF WASHI	20,836	0.38	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3890: HOPKINS HEALTH ADVANTAGE, IN	8,738	0.23	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H3907: UPMC HEALTH PLAN, INC.	151,472	0.70	106	103	97.17	3	2.83	0	0.00	0	0.00	0	0.00
H3909: QCC INSURANCE COMPANY	11,360	1.06	12	9	75.00	3	25.00	0	0.00	0	0.00	0	0.00
H3916: HIGHMARK SENIOR HEALTH COMPA	151,356	2.05	310	298	96.13	8	2.58	0	0.00	4	1.29	0	0.00
H3923: CAPITAL ADVANTAGE INSURANCE	12,749	0.94	12	9	75.00	3	25.00	0	0.00	0	0.00	0	0.00
H3924: GEISINGER INDEMNITY INSURANC	21,524	0.28	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3928: AETNA HEALTH INC. (LA)	1,104	2.72	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3931: AETNA HEALTH INC. (PA)	61,559	1.22	75	72	96.00	2	2.67	0	0.00	1	1.33	0	0.00
H3952: KEYSTONE HEALTH PLAN EAST, I	85,713	1.55	133	121	90.98	7	5.26	1	0.75	4	3.01	0	0.00

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Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3954: GEISINGER HEALTH PLAN	69,259	0.66	46	45	97.83	1	2.17	0	0.00	0	0.00	0	0.00
H3957: HIGHMARK CHOICE COMPANY	81,815	2.16	177	170	96.05	5	2.82	0	0.00	2	1.13	0	0.00
H3959: AETNA HEALTH INC. (PA)	104,318	0.84	88	86	97.73	1	1.14	0	0.00	1	1.14	0	0.00
H3962: KEYSTONE HEALTH PLAN CENTRAL	14,395	1.04	15	13	86.67	2	13.33	0	0.00	0	0.00	0	0.00
H4227: VISTA HEALTH PLAN, INC.	9,815	1.02	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H4279: UPMC FOR YOU, INC	31,695	1.48	47	44	93.62	3	6.38	0	0.00	0	0.00	0	0.00
H4523: AETNA HEALTH INC. (TX)	32,194	3.39	109	108	99.08	1	0.92	0	0.00	0	0.00	0	0.00
H4711: COVENTRY HEALTH CARE OF NEBR	9,203	2.39	22	22	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4778: SPARTAN PLAN VA, INC.	199	5.03	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4835: AETNA BETTER HEALTH OF OKLAH	13,617	1.25	17	16	94.12	1	5.88	0	0.00	0	0.00	0	0.00
H4982: AETNA BETTER HEALTH OF CALIF	9,938	1.01	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00
H5106: HIGHMARK SENIOR SOLUTIONS CO	4,580	3.06	14	13	92.86	0	0.00	0	0.00	1	7.14	0	0.00
H5325: COVENTRY HEALTH CARE OF KANS	3,052	0.98	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5337: AETNA BETTER HEALTH INC. (OH	1,272	0.79	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5521: AETNA LIFE INSURANCE COMPANY	1,599,338	1.35	2,165	2,088	96.44	64	2.96	3	0.14	9	0.42	1	0.05
H5522: HEALTHASSURANCE PENNSYLVANIA	74,547	0.74	55	51	92.73	4	7.27	0	0.00	0	0.00	0	0.00
H5533: UPMC HEALTH NETWORK, INC.	8,857	0.79	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H5593: AETNA HEALTH OF IOWA INC.	1,369	0.73	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5793: AETNA HEALTH INC. (CT)	9,645	0.52	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H5932: GATEWAY HEALTH PLAN, INC.	46,690	1.41	66	65	98.48	0	0.00	0	0.00	1	1.52	0	0.00
H7123: UPMC HEALTH COVERAGE, INC.	800	3.75	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H7149: AETNA HEALTH INC. (PA)	5,516	0.91	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7301: COVENTRY HEALTH CARE OF ILLI	35,503	0.54	19	18	94.74	1	5.26	0	0.00	0	0.00	0	0.00
H8597: AETNA BETTER HEALTH OF TEXAS	2,438	4.51	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8649: AETNA HEALTH OF UTAH INC	7,669	0.78	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H8854: UNIVERSITY OF MARYLAND HEALT	5,999	0.67	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H9207: HEALTH PARTNERS PLANS, INC.	14,697	0.68	10	9	90.00	0	0.00	1	10.00	0	0.00	0	0.00
H9408: VIBRA HEALTH PLAN, INC.	4,111	0.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9431: FIRST HEALTH LIFE & HEALTH I	12,150	0.66	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9877: VIRGINIA PREMIER HEALTH PLAN	8,457	0.24	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
R6694: AETNA LIFE INSURANCE COMPANY	3,945	1.52	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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Decisions, by Region and Plan

Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD O	86,990	0.29	25	25	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0154: VIVA HEALTH, INC.	49,379	0.59	29	26	89.66	3	10.34	0	0.00	0	0.00	0	0.00
H1016: AVMED, INC.	24,093	0.66	16	14	87.50	1	6.25	0	0.00	1	6.25	0	0.00
H1035: FLORIDA BLUE MEDICARE, INC.	77,408	1.07	83	74	89.16	9	10.84	0	0.00	0	0.00	0	0.00
H1074: PRUDENTIAL HLTH CARE PLAN, I	-	-	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS	38,374	1.46	56	53	94.64	3	5.36	0	0.00	0	0.00	0	0.00
H1723: ABSOLUTE TOTAL CARE, INC.	4,166	0.96	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2120: SECURITYCARE OF TENNESSEE, I	44	22.73	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2235: BAYCARE SELECT HEALTH PLANS,	7,921	4.17	33	31	93.94	0	0.00	1	3.03	1	3.03	0	0.00
H2533: MOLINA HEALTHCARE OF SOUTH C	4,147	5.06	21	18	85.71	3	14.29	0	0.00	0	0.00	0	0.00
H2962: ULTIMATE HEALTH PLANS, INC.	7,417	0.13	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3404: BLUE CROSS AND BLUE SHIELD O	23,014	0.52	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3449: BLUE CROSS AND BLUE SHIELD O	46,000	0.70	32	30	93.75	2	6.25	0	0.00	0	0.00	0	0.00
H3777: EXPERIENCE HEALTH, INC.	1,106	1.81	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4140: DOCTORS HEALTHCARE PLANS, IN	9,822	0.51	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5434: BLUE CROSS AND BLUE SHIELD O	19,270	1.71	33	29	87.88	3	9.09	0	0.00	0	0.00	1	3.03
H5938: CAPITAL HEALTH PLAN	22,551	0.27	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	138,781	0.54	75	63	84.00	6	8.00	0	0.00	6	8.00	0	0.00
H8003: BLUECROSS AND BLUESHIELD OF	12,276	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8213: SELECT HEALTH OF SOUTH CAROL	7,982	0.38	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H9808: CARE N' CARE INSURANCE COMPA	15,475	0.97	15	13	86.67	2	13.33	0	0.00	0	0.00	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	48,331	1.57	76	56	73.68	18	23.68	0	0.00	2	2.63	0	0.00

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Region=05: CHICAGO

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H0022: BUCKEYE COMMUNITY HEALTH PLA	15,309	1.18	18	15	83.33	2	11.11	0	0.00	1	5.56	0	0.00
H0192: AMERIHEALTH MICHIGAN, INC.	2,789	0.72	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0336: HUMANA HEALTH PLAN, INC.	7,632	0.66	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H0480: MERIDIAN HEALTH PLAN OF MICH	4,907	2.45	12	10	83.33	2	16.67	0	0.00	0	0.00	0	0.00
H0544: BLUE CROSS OF CALIFORNIA	129,374	0.40	52	42	80.77	3	5.77	0	0.00	7	13.46	0	0.00
H0564: BLUE CROSS OF CALIFORNIA	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0927: HEALTH CARE SERVICE CORPORAT	18,514	6.32	117	89	76.07	22	18.80	2	1.71	4	3.42	0	0.00
H1142: BRIGHT HEALTH INSURANCE COMP	427	4.68	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H1393: BRIGHT HEALTH INSURANCE COMP	123	16.26	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1463: HEALTH ALLIANCE CONNECT, INC	25,324	4.70	119	102	85.71	15	12.61	2	1.68	0	0.00	0	0.00
H1607: ANTHEM INSURANCE COMPANIES,	5,049	0.40	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1737: HEALTH ALLIANCE - MIDWEST, I	698	2.87	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1894: AMERIGROUP WASHINGTON, INC.	3,230	0.31	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1977: UPPER PENINSULA HEALTH PLAN,	4,153	0.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2224: SENIOR WHOLE HEALTH, LLC	13,971	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2320: PRIORITY HEALTH	134,108	0.30	40	27	67.50	13	32.50	0	0.00	0	0.00	0	0.00
H2322: ALLIANCE HEALTH AND LIFE INS	6,096	0.33	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2354: HEALTH ALLIANCE PLAN OF MICH	67,943	0.53	36	35	97.22	1	2.78	0	0.00	0	0.00	0	0.00
H2456: UCARE MINNESOTA	13,688	0.15	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2458: MEDICA HEALTH PLANS	10,886	0.37	4	1	25.00	2	50.00	0	0.00	1	25.00	0	0.00
H2459: UCARE MINNESOTA	102,015	0.20	20	17	85.00	2	10.00	0	0.00	1	5.00	0	0.00
H2506: AETNA BETTER HEALTH INC. (IL	7,395	6.76	50	42	84.00	7	14.00	1	2.00	0	0.00	0	0.00
H2531: UNITEDHEALTHCARE COMMUNITY P	14,930	0.33	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H2591: HEALTH ALLIANCE - MIDWEST, I	338	2.96	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2593: AMERIGROUP TEXAS, INC.	112,976	0.35	39	37	94.87	0	0.00	0	0.00	2	5.13	0	0.00
H3071: COMMUNITY CARE ALLIANCE OF I	3,605	2.50	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	16,990	0.41	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3447: HEALTHKEEPERS, INC.	111,443	0.83	93	78	83.87	6	6.45	0	0.00	9	9.68	0	0.00
H3471: HEALTH ALLIANCE NORTHWEST HE	11,654	1.63	19	17	89.47	2	10.53	0	0.00	0	0.00	0	0.00
H3536: MATTHEW THORNTON HEALTH PLAN	2,943	0.68	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	225,862	0.69	156	141	90.38	3	1.92	0	0.00	12	7.69	0	0.00
H3660: SUMMACARE INC.	22,466	0.45	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H3664: AULTCARE HEALTH INSURING COR	17,229	0.12	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H3668: MOUNT CARMEL HEALTH PLAN, IN	43,717	0.23	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4036: ANTHEM INSURANCE COMPANIES,	31,737	0.85	27	21	77.78	1	3.70	0	0.00	5	18.52	0	0.00
H4346: HMO COLORADO, INC.	16,911	0.24	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H4497: MEDICAL MUTUAL OF OHIO	9,061	0.22	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4853: BRIGHT HEALTH COMPANY OF ARI	1,763	1.70	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H4875: PRIORITY HEALTH	44,726	0.49	22	19	86.36	3	13.64	0	0.00	0	0.00	0	0.00
H4882: HEALTHPARTNERS, INC.	22,829	0.22	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H4909: ANTHEM INSURANCE COMPANIES,	145,380	0.43	62	47	75.81	2	3.23	0	0.00	13	20.97	0	0.00
H5211: SECURITY HEALTH PLAN OF WISC	51,179	2.89	148	127	85.81	20	13.51	1	0.68	0	0.00	0	0.00
H5215: NETWORK HEALTH INSURANCE COR	63,459	0.65	41	33	80.49	7	17.07	1	2.44	0	0.00	0	0.00
H5262: QUARTZ HEALTH PLAN CORPORATI	18,114	0.28	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5280: MOLINA HEALTHCARE OF OHIO, I	15,814	3.54	56	53	94.64	3	5.36	0	0.00	0	0.00	0	0.00
H5422: BLUE CROSS BLUE SHIELD HEALT	8,507	1.53	13	12	92.31	0	0.00	0	0.00	1	7.69	0	0.00
H5427: FREEDOM HEALTH, INC.	77,382	1.02	79	78	98.73	1	1.27	0	0.00	0	0.00	0	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	52,028	0.67	35	35	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	63,821	0.45	29	19	65.52	3	10.34	1	3.45	6	20.69	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	56,803	0.76	43	41	95.35	1	2.33	0	0.00	1	2.33	0	0.00
H5854: ANTHEM HEALTH PLANS, INC.	28,502	0.35	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGA	89,143	1.21	108	102	94.44	6	5.56	0	0.00	0	0.00	0	0.00
H5937: UCARE MINNESOTA	4,400	0.45	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5959: BLUE CROSS AND BLUE SHIELD O	95,090	0.20	19	11	57.89	2	10.53	0	0.00	6	31.58	0	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	7,518	3.19	24	22	91.67	2	8.33	0	0.00	0	0.00	0	0.00
H6396: CARESOURCE	3,944	0.25	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6723: MEDICAL MUTUAL OF OHIO	25,527	0.20	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7172: AETNA BETTER HEALTH INC. (OH	16,729	6.22	104	79	75.96	22	21.15	0	0.00	3	2.88	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PL	14,082	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7646: PHP MEDICARE	3,284	2.74	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H7728: ANTHEM HEALTH PLANS OF NEW H	33,474	0.42	14	13	92.86	0	0.00	0	0.00	1	7.14	0	0.00
H7844: MOLINA HEALTHCARE OF MICHIGA	12,051	4.23	51	40	78.43	10	19.61	0	0.00	1	1.96	0	0.00
H7853: BRIGHT HEALTH INSURANCE COMP	1,474	2.71	4	1	25.00	1	25.00	0	0.00	2	50.00	0	0.00
H8026: AETNA BETTER HEALTH OF MICH	7,670	3.00	23	16	69.57	7	30.43	0	0.00	0	0.00	0	0.00
H8046: MOLINA HEALTHCARE OF ILLINOI	8,032	6.72	54	51	94.44	2	3.70	1	1.85	0	0.00	0	0.00
H8293: CLEAR SPRING HEALTH (VA), IN	601	1.66	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8379: PRIORITY HEALTH CHOICE, INC.	2,589	0.77	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H8432: EMPIRE HEALTHCHOICE HMO, INC	71,223	0.37	26	19	73.08	1	3.85	0	0.00	6	23.08	0	0.00

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H8452: CARESOURCE	19,338	0.72	14	7	50.00	5	35.71	0	0.00	2	14.29	0	0.00
H8552: ANTHEM BLUE CROSS LIFE AND H	8,925	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9065: AMH HEALTH, LLC	5,206	0.38	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H9096: DEAN HEALTH PLAN, INC.	6,236	0.32	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9487: MICHIGAN COMPLETE HEALTH, IN	2,896	1.04	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9525: COMPCARE HEALTH SERVICES INS	74,410	0.58	43	37	86.05	1	2.33	0	0.00	5	11.63	0	0.00
H9572: BCBS OF MICHIGAN MUTUAL INSU	501,276	0.70	350	331	94.57	14	4.00	0	0.00	5	1.43	0	0.00
H9712: HAP EMPOWERED HEALTH PLAN, I	4,647	0.22	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9834: QUARTZ HEALTH PLAN MN CORPOR	2,200	0.45	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9952: MEDICA HEALTH PLANS	1,383	1.45	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R4487: ANTHEM INSURANCE COMPANIES,	28,830	0.87	25	24	96.00	1	4.00	0	0.00	0	0.00	0	0.00
R5941: ANTHEM INSURANCE COMPANIES,	18,964	0.69	13	11	84.62	0	0.00	0	0.00	2	15.38	0	0.00

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Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0062: SUPERIOR HEALTHPLAN COMMUNIT	2,674	0.75	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0111: WELLCARE OF GEORGIA, INC.	5,081	2.16	11	10	90.91	1	9.09	0	0.00	0	0.00	0	0.00
H0150: HEALTHSPRING LIFE & HEALTH I	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0174: WELLCARE OF TEXAS, INC.	31,587	1.08	34	28	82.35	0	0.00	1	2.94	5	14.71	0	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	37,613	0.93	35	33	94.29	2	5.71	0	0.00	0	0.00	0	0.00
H0351: HEALTH NET OF ARIZONA, INC.	8,436	1.07	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00
H0562: HEALTH NET OF CALIFORNIA, INC.	93,250	0.45	42	37	88.10	4	9.52	0	0.00	1	2.38	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC	8,939	1.23	11	8	72.73	1	9.09	1	9.09	1	9.09	0	0.00
H0724: BUCKEYE HEALTH PLAN COMMUNIT	2,221	1.80	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H0908: BUCKEYE COMMUNITY HEALTH PLA	1,086	0.92	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H0913: WELLCARE HEALTH PLANS OF NEW	11,732	1.96	23	19	82.61	3	13.04	0	0.00	1	4.35	0	0.00
H0969: WELLCARE HEALTH INSURANCE CO	434	4.61	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1032: WELLCARE OF FLORIDA, INC.	109,915	0.76	83	67	80.72	7	8.43	0	0.00	9	10.84	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	51,869	1.70	88	72	81.82	8	9.09	0	0.00	8	9.09	0	0.00
H1189: CHRISTUS HEALTH PLAN	3,929	0.25	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1248: LOUISIANA HEALTH SERVICE & I	2,256	5.76	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1416: HARMONY HEALTH PLAN, INC.	77,720	0.99	77	66	85.71	5	6.49	1	1.30	5	6.49	0	0.00
H1436: ABSOLUTE TOTAL CARE, INC.	5,933	0.34	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H1664: HOME STATE HEALTH PLAN, INC.	1,372	3.64	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1914: WELLCARE HEALTH INSURANCE OF	2,035	0.98	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H2032: INSURANCE COMPANY OF SCOTT A	2,396	1.25	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2171: CARE N' CARE INSURANCE COMPA	4,126	3.88	16	10	62.50	4	25.00	1	6.25	1	6.25	0	0.00
H2491: WELLCARE HEALTH INSURANCE OF	21,305	0.80	17	15	88.24	1	5.88	0	0.00	1	5.88	0	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	38,948	0.77	30	23	76.67	2	6.67	0	0.00	5	16.67	0	0.00
H2915: PENNSYLVANIA HEALTH & WELLNE	4,797	1.46	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	17,272	0.12	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	42,936	0.61	26	21	80.77	4	15.38	0	0.00	1	3.85	0	0.00
H3328: THE NEW YORK STATE CATHOLIC	51,791	0.21	11	9	81.82	0	0.00	0	0.00	2	18.18	0	0.00
H3499: COORDINATED CARE CORPORATION	964	1.04	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3561: HEALTH NET COMMUNITY SOLUTIO	18,785	0.11	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3706: GLOBALHEALTH, INC.	13,161	0.30	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H3755: COMMUNITYCARE GOVERNMENT PRO	27,393	0.15	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3945: CIGNA HEALTH AND LIFE INSURA	-	-	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00

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H4506: SELECTCARE OF TEXAS, INC.	56,975	1.42	81	74	91.36	4	4.94	0	0.00	3	3.70	0	0.00
H4847: WELLCARE OF SOUTH CAROLINA,	4,291	2.33	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4868: WELLCARE OF NEW YORK, INC.	36,986	0.89	33	26	78.79	3	9.09	0	0.00	4	12.12	0	0.00
H5087: WELLCARE OF CALIFORNIA, INC.	40,546	0.07	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5190: SUNSHINE STATE HEALTH PLAN,	2,090	0.48	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5199: WELLCARE HEALTH INSURANCE OF	2,369	0.42	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5294: SUPERIOR HEALTH PLAN, INC.	5,567	1.08	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5430: ONECARE BY CARE1ST HEALTH PL	3,068	2.28	7	5	71.43	1	14.29	0	0.00	1	14.29	0	0.00
H5439: HEALTH NET LIFE INSURANCE CO	23,054	0.56	13	11	84.62	0	0.00	0	0.00	2	15.38	0	0.00
H5475: MERIDIAN HEALTH PLAN OF MICH	27,101	3.99	108	96	88.89	6	5.56	0	0.00	6	5.56	0	0.00
H5576: VANTAGE HEALTH PLAN, INC.	18,125	0.17	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5590: BRIDGEWAY HEALTH SOLUTIONS	11,631	0.95	11	9	81.82	2	18.18	0	0.00	0	0.00	0	0.00
H5656: SELECTCARE HEALTH PLANS, INC	1,762	2.84	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5779: MERIDIAN HEALTH PLAN OF ILLI	5,356	2.05	11	10	90.91	1	9.09	0	0.00	0	0.00	0	0.00
H6328: CARE N' CARE INSURANCE COMPA	10,417	5.76	60	48	80.00	10	16.67	1	1.67	1	1.67	0	0.00
H6439: WELLCARE HEALTH PLANS OF ARI	3,730	0.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6453: HMO LOUISIANA, INC.	15,782	5.89	93	92	98.92	1	1.08	0	0.00	0	0.00	0	0.00
H6550: SUNFLOWER STATE HEALTH PLAN,	1,832	0.55	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OR	23,281	0.77	18	14	77.78	4	22.22	0	0.00	0	0.00	0	0.00
H6870: SUPERIOR HEALTH PLAN, INC.	9,192	0.44	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7115: MEMORIAL HERMANN HEALTH PLAN	5,330	2.25	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7173: PEACH STATE HEALTH PLAN, INC	1,960	1.53	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7175: WELLCARE HEALTH INSURANCE OF	1,265	1.58	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7323: WELLCARE NATIONAL HEALTH INS	1,055	3.79	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7326: WELLCARE OF SOUTH CAROLINA,	6,801	0.74	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H7399: CENTENE VENTURE COMPANY ILLI	438	2.28	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7833: UNITEDHEALTHCARE COMMUNITY P	4,862	0.41	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8142: SCOTT AND WHITE HEALTH PLAN	25,934	0.73	19	18	94.74	1	5.26	0	0.00	0	0.00	0	0.00
H8189: MANAGED HEALTH SERVICES, WIS	1,499	2.00	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8197: MOLINA HEALTHCARE OF TEXAS,	11,762	5.36	63	57	90.48	2	3.17	2	3.17	2	3.17	0	0.00
H8225: CENTENE VENTURE COMPANY FLOR	1,020	1.96	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8423: HEALTHSPRING LIFE & HEALTH I	2,089	0.48	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8786: AMERIGROUP TEXAS, INC.	12,714	2.60	33	31	93.94	0	0.00	0	0.00	2	6.06	0	0.00
H9287: HEALTH NET COMMUNITY SOLUTIO	2,511	0.80	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9364: WELLCARE OF MAINE, INC.	4,654	1.07	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00

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H9630: ARKANSAS HEALTH AND WELLNESS	24,222	0.78	19	16	84.21	1	5.26	1	5.26	1	5.26	0	0.00
H9730: WELLCARE HEALTH INSURANCE CO	22,259	1.84	41	37	90.24	1	2.44	0	0.00	3	7.32	0	0.00
H9811: MAGNOLIA HEALTH PLAN, INC.	1,187	0.84	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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Region=07: KANSAS CITY

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H0028: CHA HMO, INC.	337,269	1.41	476	460	96.64	9	1.89	1	0.21	6	1.26	0	0.00
H0292: HUMANA HEALTH PLAN OF OHIO,	6,859	4.67	32	32	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0473: HUMANA INSURANCE COMPANY OF	15,851	1.64	26	26	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	158,795	1.56	247	242	97.98	3	1.21	0	0.00	2	0.81	0	0.00
H1036: HUMANA MEDICAL PLAN, INC.	509,144	0.76	387	361	93.28	17	4.39	0	0.00	9	2.33	0	0.00
H1352: BLUE-ADVANTAGE PLUS OF KANSA	7,318	5.47	40	35	87.50	5	12.50	0	0.00	0	0.00	0	0.00
H1406: HUMANA HEALTH PLAN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	117,948	0.68	80	76	95.00	3	3.75	0	0.00	1	1.25	0	0.00
H1716: HUMANA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	161,084	1.09	175	164	93.71	5	2.86	0	0.00	6	3.43	0	0.00
H2012: HUMANA HEALTH PLAN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2463: HUMANA HEALTH PLAN OF TEXAS,	5,353	0.37	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	2,392	0.42	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2610: ESSENCE HEALTHCARE, INC.	64,252	3.84	247	226	91.50	19	7.69	1	0.40	1	0.40	0	0.00
H2944: HUMANA INSURANCE COMPANY	3,822	0.26	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3170: SAPPHIRE EDGE, INC.	1,281	0.78	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3533: HUMANA HEALTH COMPANY OF NEW	34,925	1.03	36	31	86.11	5	13.89	0	0.00	0	0.00	0	0.00
H4007: HUMANA HEALTH PLANS OF PUERT	28,435	0.25	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	72,090	1.47	106	100	94.34	4	3.77	0	0.00	2	1.89	0	0.00
H4461: CARITEN HEALTH PLAN INC.	120,729	0.98	118	114	96.61	2	1.69	0	0.00	2	1.69	0	0.00
H4623: HUMANA REGIONAL HEALTH PLAN,	15,316	0.85	13	12	92.31	1	7.69	0	0.00	0	0.00	0	0.00
H4672: MEDICARE ADVANTAGE INSURANCE	1,027	2.92	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5216: HUMANA INSURANCE COMPANY	1,597,098	1.64	2,622	2,512	95.80	63	2.40	4	0.15	42	1.60	1	0.04
H5377: HUMANA MEDICAL PLAN OF PENNS	282	3.55	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	129,656	1.16	150	142	94.67	5	3.33	0	0.00	3	2.00	0	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	411,735	1.14	468	440	94.02	16	3.42	2	0.43	10	2.14	0	0.00
H5970: HUMANA INSURANCE COMPANY OF	39,602	0.96	38	37	97.37	1	2.63	0	0.00	0	0.00	0	0.00
H6502: MISSOURI VALLEY LIFE AND HEA	7,724	7.77	60	57	95.00	2	3.33	0	0.00	1	1.67	0	0.00
H6609: HUMANA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6622: HUMANA WI HEALTH ORGANIZATIO	304,912	0.89	271	258	95.20	10	3.69	1	0.37	2	0.74	0	0.00
H6821: MUTUAL OF OMAHA MEDICARE ADV	1,336	8.98	12	11	91.67	1	8.33	0	0.00	0	0.00	0	0.00
H7063: BLUECROSS BLUESHIELD KANSAS	1,117	0.90	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H7284: HUMANA HEALTH INSURANCE COMP	1,937	1.03	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H7621: HUMANA HEALTH PLAN OF CALIFO	7,235	0.55	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8087: HUMANADENTAL INSURANCE COMPA	28,119	1.07	30	27	90.00	2	6.67	0	0.00	1	3.33	0	0.00
H8145: HUMANA INSURANCE COMPANY	48,088	1.14	55	50	90.91	2	3.64	0	0.00	3	5.45	0	0.00
H8889: MEDICA HEALTH PLANS	26,618	0.19	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H8908: HUMANA MEDICAL PLAN OF MICH	19,614	1.02	20	19	95.00	1	5.00	0	0.00	0	0.00	0	0.00
H9070: COMPBENEFITS INSURANCE COMPA	33,356	0.72	24	23	95.83	1	4.17	0	0.00	0	0.00	0	0.00
R0110: HUMANA INSURANCE COMPANY	23,989	0.75	18	18	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R0865: HUMANA INSURANCE COMPANY	24,098	1.20	29	29	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R0923: HUMANA INSURANCE COMPANY	6,950	0.86	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R1390: HUMANA INSURANCE COMPANY	50,342	1.05	53	50	94.34	2	3.77	0	0.00	1	1.89	0	0.00
R1532: HUMANA INSURANCE COMPANY	5,812	1.55	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3392: HUMANA INSURANCE COMPANY	28,762	1.15	33	29	87.88	2	6.06	0	0.00	2	6.06	0	0.00
R3887: HUMANA INSURANCE COMPANY	9,228	0.54	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R4182: HUMANA INSURANCE COMPANY	40,429	2.33	94	94	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R4845: HUMANA INSURANCE COMPANY	6,323	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5361: HUMANA INSURANCE COMPANY	16,689	1.20	20	19	95.00	1	5.00	0	0.00	0	0.00	0	0.00
R5495: HUMANA INSURANCE COMPANY	6,573	0.61	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5826: HUMANA INSURANCE COMPANY	24,041	0.71	17	17	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R7220: HUMANA INSURANCE COMPANY	6,724	1.04	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
R7315: HUMANA INSURANCE COMPANY	15,319	1.31	20	19	95.00	0	0.00	0	0.00	1	5.00	0	0.00

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TABLE 6 - 2020 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2020, and Distribution of Final
Decisions, by Region and Plan

Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0107: HEALTH CARE SERVICE CORPORAT	15,288	3.27	50	39	78.00	10	20.00	1	2.00	0	0.00	0	0.00
H1666: HCSC INSURANCE SERVICES COMP	12,741	7.46	95	80	84.21	12	12.63	0	0.00	3	3.16	0	0.00
H1994: SELECTHEALTH, INC.	42,949	0.26	11	10	90.91	1	9.09	0	0.00	0	0.00	0	0.00
H3251: HEALTH CARE SERVICE CORPORAT	10,583	2.83	30	21	70.00	7	23.33	0	0.00	2	6.67	0	0.00
H3467: PROCARE ADVANTAGE, LLC	489	2.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3822: HEALTH CARE SERVICE CORPORAT	26,312	1.52	40	36	90.00	4	10.00	0	0.00	0	0.00	0	0.00
H3979: GHS HEALTH MAINTENANCE ORGAN	2,178	6.89	15	9	60.00	6	40.00	0	0.00	0	0.00	0	0.00
H4388: SECURITY HEALTH PLAN OF WISC	3,137	0.64	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5015: TEXAS INDEPENDENCE HEALTH PL	0	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8133: GHS INSURANCE COMPANY	4,165	7.68	32	28	87.50	4	12.50	0	0.00	0	0.00	0	0.00
H8554: GHS INSURANCE COMPANY	568	5.28	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8634: HEALTH CARE SERVICE CORPORAT	16,111	4.72	76	57	75.00	15	19.74	2	2.63	2	2.63	0	0.00
H9706: HCSC INSURANCE SERVICES COMP	578	8.65	5	4	80.00	0	0.00	1	20.00	0	0.00	0	0.00

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TABLE 6 - 2020 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2020, and Distribution of Final
Decisions, by Region and Plan

Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0148: BLUE SHIELD OF CALIFORNIA PR	5,114	0.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0169: UNITEDHEALTHCARE OF THE MIDW	37,232	0.46	17	16	94.12	1	5.88	0	0.00	0	0.00	0	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	61,503	0.59	36	35	97.22	0	0.00	0	0.00	1	2.78	0	0.00
H0271: SYMPHONIX HEALTH INSURANCE,	58,195	0.76	44	43	97.73	1	2.27	0	0.00	0	0.00	0	0.00
H0294: CARE IMPROVEMENT PLUS WISCON	27,532	0.40	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0302: MEDISUN, INC.	35,436	1.75	62	50	80.65	10	16.13	2	3.23	0	0.00	0	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	49,142	0.35	17	12	70.59	0	0.00	0	0.00	5	29.41	0	0.00
H0432: UNITEDHEALTHCARE OF ALABAMA,	40,676	0.64	26	24	92.31	1	3.85	0	0.00	1	3.85	0	0.00
H0504: CALIFORNIA PHYSICIANS' SERVI	89,902	0.60	54	43	79.63	3	5.56	0	0.00	8	14.81	0	0.00
H0524: KAISER FOUNDATION HP, INC.	1,240,292	0.06	76	74	97.37	2	2.63	0	0.00	0	0.00	0	0.00
H0543: UHC OF CALIFORNIA	374,114	0.49	183	179	97.81	2	1.09	0	0.00	2	1.09	0	0.00
H0571: CHINESE COMMUNITY HEALTH PLA	5,061	0.79	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H0602: ROCKY MOUNTAIN HEALTH MAINT	9,695	0.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0609: PACIFICARE OF COLORADO, INC.	341,598	0.28	94	89	94.68	4	4.26	0	0.00	1	1.06	0	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	12,720	0.47	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H0630: KAISER FOUNDATION HP OF CO	110,256	0.24	27	26	96.30	1	3.70	0	0.00	0	0.00	0	0.00
H0710: SIERRA HEALTH AND LIFE INSUR	41,716	0.19	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	149,524	0.22	33	33	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1045: PREFERRED CARE PARTNERS, INC	211,974	0.48	102	96	94.12	2	1.96	0	0.00	4	3.92	0	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	14,011	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1170: KAISER FOUNDATION HP OF GA,	31,674	0.19	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1278: HARKEN HEALTH INSURANCE COMP	27,989	0.32	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1286: UNITEDHEALTHCARE OF OREGON,	20,438	0.24	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H1426: VITALITY HEALTH PLAN OF CALI	11,679	0.34	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1889: UNITEDHEALTHCARE OF FLORIDA,	1,010	0.99	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1944: UNITEDHEALTHCARE OF NEW ENGL	76,440	0.14	11	10	90.91	0	0.00	0	0.00	1	9.09	0	0.00
H1961: PEOPLES HEALTH, INC.	82,737	1.16	96	94	97.92	2	2.08	0	0.00	0	0.00	0	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	1,305,744	0.88	1,143	1,118	97.81	9	0.79	0	0.00	16	1.40	0	0.00
H2150: KAISER FNDN HP OF THE MID-AT	11,650	0.17	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2172: KAISER FDTN HLTH PLAN OF THE	73,947	0.12	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00
H2226: UNITEDHEALTHCARE INSURANCE C	19,280	0.31	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	302,107	0.25	75	71	94.67	1	1.33	0	0.00	3	4.00	0	0.00
H2241: GOLDEN STATE MEDICARE HEALTH	8,277	0.85	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00

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Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H2247: UNITEDHEALTHCARE COMMUNITY P	4,933	0.81	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2406: UNITEDHEALTHCARE INSURANCE C	140,816	0.23	32	30	93.75	2	6.25	0	0.00	0	0.00	0	0.00
H2577: CARE IMPROVEMENT PLUS OF TEX	25,564	0.08	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2793: IMPERIAL INSURANCE COMPANIES	873	1.15	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2802: UNITEDHEALTHCARE OF THE MIDL	250,087	0.30	74	73	98.65	0	0.00	0	0.00	1	1.35	0	0.00
H2986: STANFORD HEALTHCARE ADVANTAG	4,651	2.80	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3113: OXFORD HEALTH PLANS (NJ), IN	51,712	0.35	18	14	77.78	0	0.00	0	0.00	4	22.22	0	0.00
H3237: HEALTH NET COMMUNITY Solutio	8,978	0.45	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	55,097	0.18	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3379: UNITEDHEALTHCARE OF NEW YORK	33,238	0.21	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3387: UNITEDHEALTHCARE OF NEW YORK	106,874	0.11	12	8	66.67	0	0.00	0	0.00	4	33.33	0	0.00
H3418: UNITEDHEALTHCARE INSURANCE C	15,927	0.31	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3442: UNITEDHEALTHCARE INSURANCE C	21,097	0.09	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3464: UNITEDHEALTHCARE OF ARKANSAS	17,000	0.18	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3749: UNITEDHEALTHCARE OF OKLAHOMA	30,671	0.29	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3794: CARE IMPROVEMENT PLUS WISCON	14,424	0.62	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	155,437	0.10	15	14	93.33	0	0.00	0	0.00	1	6.67	0	0.00
H3815: ALIGNMENT HEALTH PLAN	63,327	0.30	19	18	94.74	1	5.26	0	0.00	0	0.00	0	0.00
H3832: HAWAII MEDICAL SERVICE ASSOC	36,471	0.47	17	14	82.35	3	17.65	0	0.00	0	0.00	0	0.00
H4094: OPTIMUM CHOICE, INC.	1,166	2.57	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4514: UNITEDHEALTHCARE COMMUNITY P	34,799	0.72	25	25	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	97,758	0.14	14	14	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF	287,561	0.26	75	69	92.00	1	1.33	0	0.00	5	6.67	0	0.00
H4604: UNITEDHEALTHCARE OF UTAH, IN	87,294	0.23	20	17	85.00	1	5.00	0	0.00	2	10.00	0	0.00
H4931: BANNER - UNIVERSITY CARE ADV	15,560	1.54	24	20	83.33	3	12.50	0	0.00	1	4.17	0	0.00
H5008: UNITEDHEALTHCARE INSURANCE C	65,038	0.58	38	37	97.37	1	2.63	0	0.00	0	0.00	0	0.00
H5050: KAISER FOUNDATION HEALTH PLA	95,088	3.23	307	289	94.14	11	3.58	2	0.65	5	1.63	0	0.00
H5140: BLUE CROSS AND BLUE SHIELD A	426	2.35	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	604,442	0.30	180	175	97.22	4	2.22	0	0.00	1	0.56	0	0.00
H5322: CARE IMPROVEMENT PLUS SOUTH	34,115	0.79	27	27	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5355: IEHP HEALTH ACCESS	28,900	0.59	17	13	76.47	4	23.53	0	0.00	0	0.00	0	0.00
H5386: SHARP HEALTH PLAN	5,008	1.20	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	44,053	0.45	20	19	95.00	0	0.00	0	0.00	1	5.00	0	0.00
H5425: SCAN HEALTH PLAN	216,121	0.72	155	140	90.32	13	8.39	0	0.00	2	1.29	0	0.00
H5435: UNITEDHEALTHCARE INSURANCE C	13,460	0.52	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H5496: IMPERIAL HEALTH PLAN OF CALI	3,611	0.28	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5587: HEALTH CHOICE ARIZONA, INC.	8,332	1.08	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5928: BLUE SHIELD OF CALIFORNIA PR	55,038	0.38	21	16	76.19	2	9.52	0	0.00	3	14.29	0	0.00
H5945: PROMINENCE HEALTHFIRST	11,359	0.44	5	3	60.00	2	40.00	0	0.00	0	0.00	0	0.00
H5969: ALOHACARE	1,950	0.51	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6229: BLUE CROSS OF CALIFORNIA PAR	4,412	0.45	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6595: UNITEDHEALTHCARE OF KENTUCKY	3,166	0.32	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6936: BLUE CROSS & BLUE SHIELD OF	981	4.08	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7404: PACIFICARE LIFE ASSURANCE CO	9,288	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7464: UNITEDHEALTHCARE OF THE MID-	6,237	0.64	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7885: SAN MATEO HEALTH COMMISSION	8,652	0.58	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H7890: SANTA CLARA COUNTY HEALTH AU	8,987	1.00	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8016: ORANGE COUNTY HEALTH AUTHORI	14,382	0.21	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8125: SYMPHONIX HEALTH INSURANCE,	8,119	0.49	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8211: MAMSI LIFE AND HEALTH INSURA	5,316	0.38	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8258: LOCAL INITIATIVE HEALTH AUTH	16,971	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8677: MOLINA HEALTHCARE OF CALIFOR	9,093	3.08	28	26	92.86	2	7.14	0	0.00	0	0.00	0	0.00
H8748: UNITEDHEALTHCARE INSURANCE C	26,284	0.19	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8764: ASPIRE HEALTH PLAN	5,434	0.18	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8768: UNITEDHEALTHCARE INSURANCE C	61,298	0.39	24	23	95.83	0	0.00	0	0.00	1	4.17	0	0.00
H9003: KAISER FOUNDATION HP OF THE	96,909	0.06	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
R0759: UNITEDHEALTHCARE INSURANCE C	157,952	0.51	80	78	97.50	1	1.25	0	0.00	1	1.25	0	0.00
R1548: UNITEDHEALTHCARE INSURANCE C	45,043	0.78	35	32	91.43	1	2.86	0	0.00	2	5.71	0	0.00
R2604: UNITEDHEALTHCARE INSURANCE C	227,664	0.61	139	136	97.84	1	0.72	0	0.00	2	1.44	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH	76,193	0.66	50	50	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5329: SIERRA HEALTH AND LIFE INSUR	5,583	0.18	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5342: UNITEDHEALTHCARE INSURANCE C	113,325	0.20	23	23	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R6801: CARE IMPROVEMENT PLUS OF TEX	127,394	0.93	118	113	95.76	1	0.85	1	0.85	2	1.69	1	0.85
R7444: UNITEDHEALTHCARE INSURANCE C	22,824	0.26	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1304: REGENCE BLUESHIELD OF IDAHO	5,378	0.37	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO CARE PLU	38,879	0.62	24	20	83.33	4	16.67	0	0.00	0	0.00	0	0.00
H1997: REGENCE BLUESHIELD	3,064	0.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3810: ALLCARE HEALTH PLAN, INC.	3,610	0.28	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	5,480	0.18	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3813: MODA HEALTH PLAN, INC.	9,555	1.15	11	8	72.73	3	27.27	0	0.00	0	0.00	0	0.00
H3814: ATRIO HEALTH PLANS	2,225	0.90	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	60,650	0.21	13	10	76.92	2	15.38	0	0.00	1	7.69	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	26,644	0.56	15	11	73.33	3	20.00	0	0.00	1	6.67	0	0.00
H4605: REGENCE BLUECROSS BLUESHIELD	7,886	0.89	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4754: PACIFICSOURCE COMMUNITY HEAL	9,208	0.33	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H5009: REGENCE BLUESHIELD	19,008	0.32	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5649: CENTRAL HEALTH PLAN OF CALIF	42,514	0.33	14	14	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WAS	13,169	0.38	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5859: HEALTH PLAN OF CAREOREGON, I	12,604	0.24	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5995: ATRIO HEALTH PLANS	3,303	0.61	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6743: ATRIO HEALTH PLANS	11,070	0.72	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7006: ATRIO HEALTH PLANS	2,356	1.27	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7245: PREMIERA BLUE CROSS	22,869	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8506: MODA HEALTH PLAN, INC.	-	-	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H9047: PROVIDENCE HEALTH ASSURANCE	62,383	0.26	16	11	68.75	5	31.25	0	0.00	0	0.00	0	0.00
H9302: PREMIERA BLUE CROSS	12,033	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2020 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2020, and Distribution of Final
Decisions, by Region and Plan

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2020	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
: TOTAL	24,957,005	0.88	22,030	20,342	92.34	1,161	5.27	53	0.24	470	2.13	4	0.02

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

Fact Sheet

Part C Reconsideration Appeals Data – Q1 2021

Part C Appeals Process

An appeal is the process by which a party (which includes individuals enrolled in a Medicare Health Plan (enrollees), their representatives, or certain providers) may challenge a plan's organization determination. Appeals begin with a request by a party for reconsideration by the plan of an "organization determination" made by the plan about furnishing, covering or paying for a benefit. If the plan's reconsideration decision continues to uphold its original denial, in whole or in part, the plan must forward the reconsideration to the Part C Independent Review Entity (also called the Part C Qualified Independent Contractor or "Part C QIC"). A party that is dissatisfied with the Independent Review Entity's decision may appeal to an Administrative Law Judge when the amount in controversy limits are met. If the party continues to be dissatisfied with the decision, additional appeal levels include the Medicare Appeals Council and federal judicial review, if additional amount in controversy limits are met.

The following data summarizes and highlights some of the key data on Part C reconsiderations from Q1 of 2021.

Reconsideration Volume

The Part C QIC received 28,137 reconsideration requests during Q1 of 2021. This represents a rate of 4.14 reconsiderations for each 1,000 Medicare beneficiaries enrolled¹.

Standard PreService cases represented 15.4% of all appeals received and resulted in a rate of 0.64 reconsiderations for each 1,000 beneficiaries enrolled.

Standard PreService Part B drug cases represented 2.1% of all appeals received and resulted in a rate of 0.09 reconsiderations for each 1,000 beneficiaries enrolled.

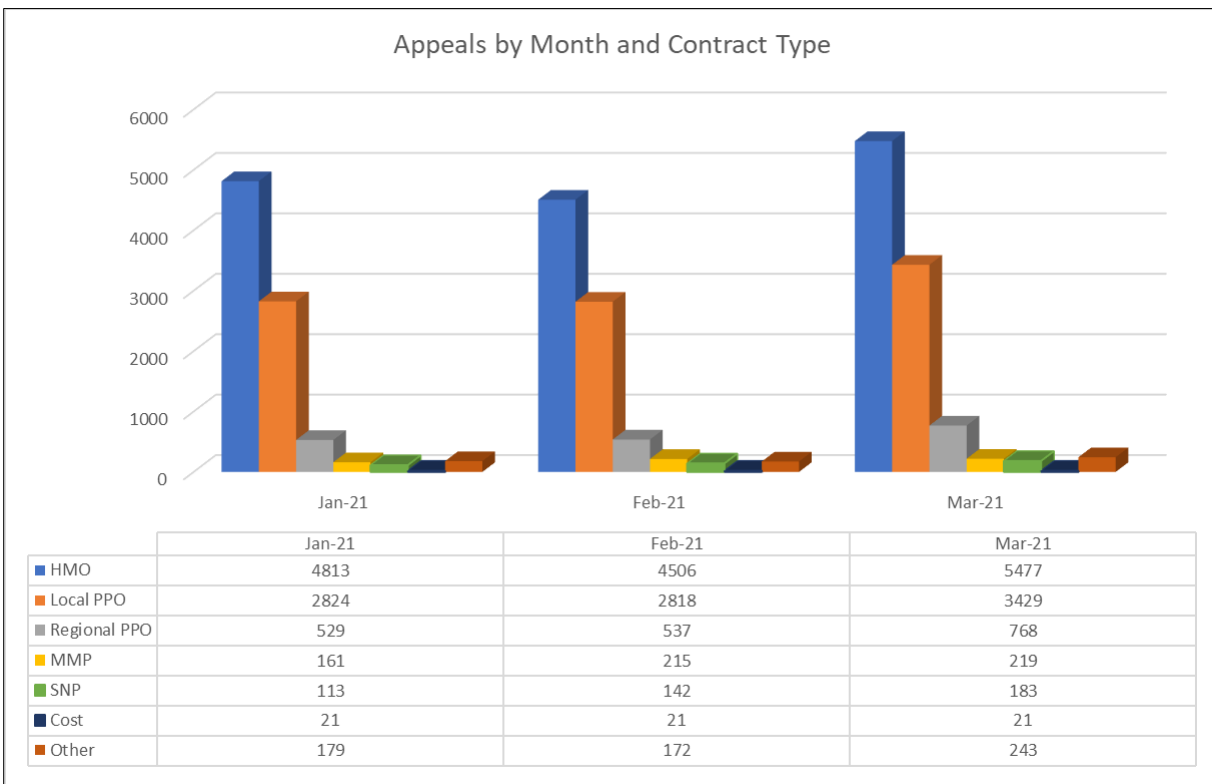
Standard Retrospective cases represented 58.3% of all appeals received and resulted in a rate of 2.42 reconsiderations for each 1,000 beneficiaries enrolled.

Expedited cases represented 24.2% of all appeals received and resulted in a rate of 1.00 expedited cases for each 1,000 beneficiaries enrolled.

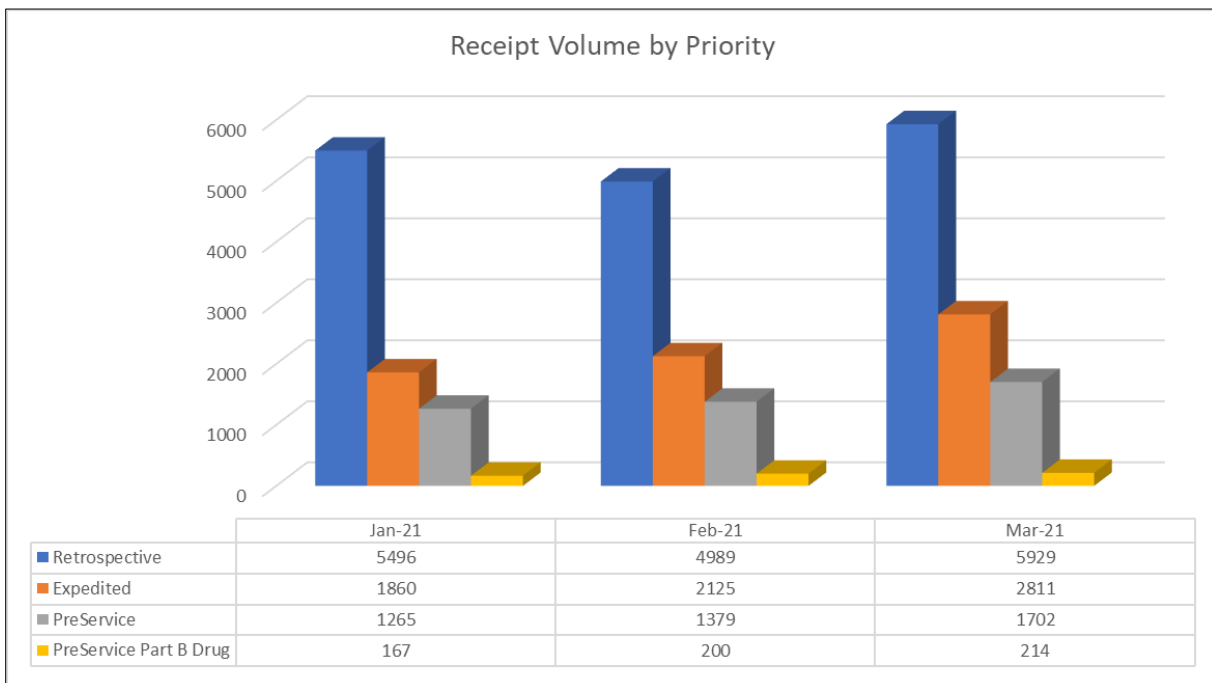
¹ Annual volume, divided by quarter-year enrollment (times 1,000) is used to calculate the annual rate of appeals per 1,000 enrollees.

Reconsideration Volume

Appeal Receipts with Contract Type

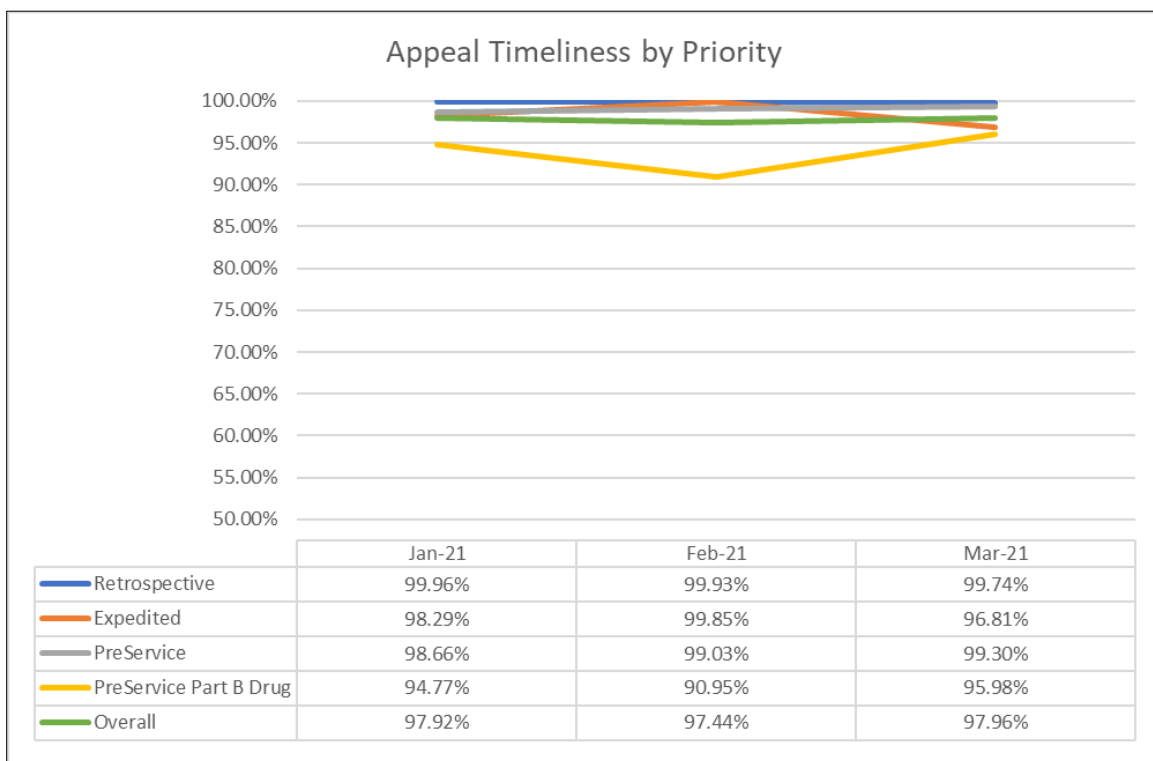


Appeal Receipts by Priority

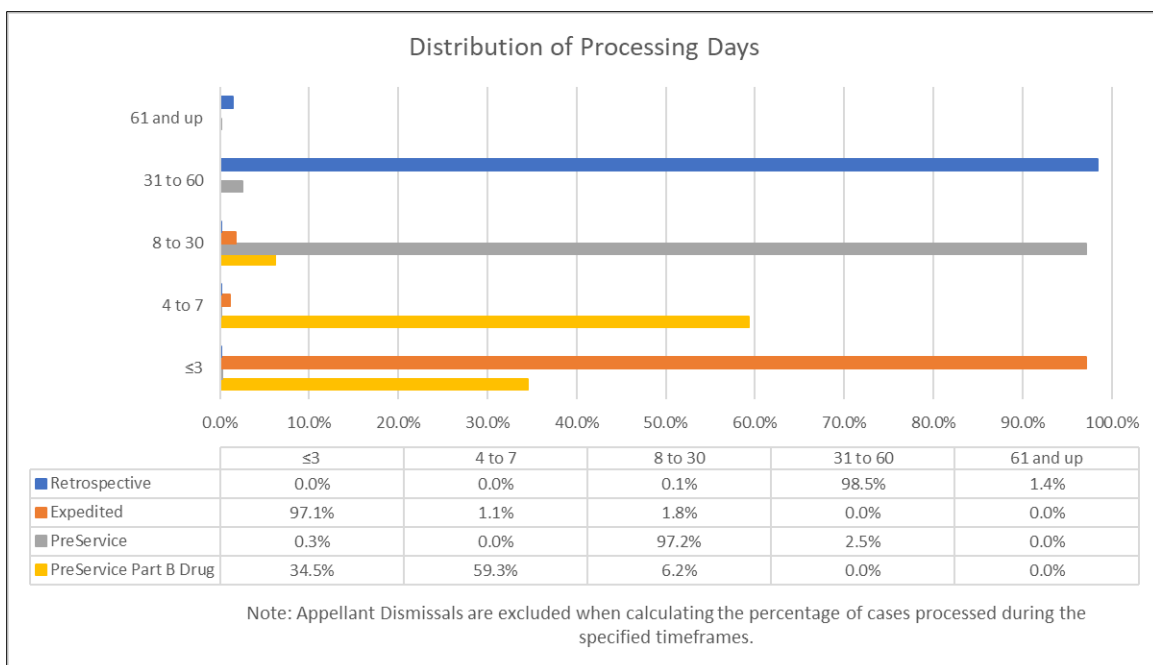


Timeliness of Reconsideration Cases

Timeliness of Decisions by Priority

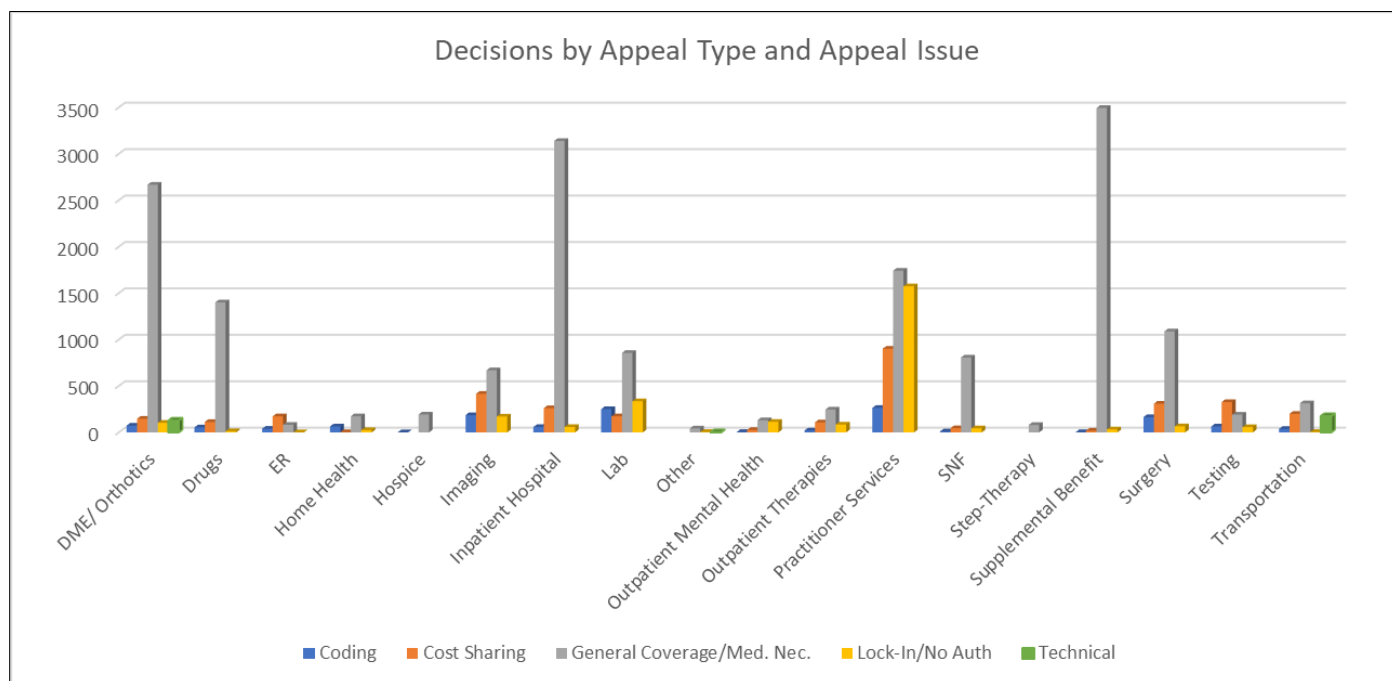


Days to Decision



Appeal Details

Substantive Decisions by Appeal Type and Appeal Issue²



² Substantive cases include appeals where MAXIMUS rendered a decision on the merits of the request. This includes unfavorable, favorable, and partially favorable decisions. It does not include Appellant Dismissals or cases that were dismissed or withdrawn.

Decisions by Appeal Type and Appeal Issue

Appeal Type	Substantive Cases										All
	Coding		Cost Sharing		General Coverage/Med. Nec.		Lock-In/No Auth		Technical		
	Number	%	Number	%	Number	%	Number	%	Number	%	
DME/Orthotics	73	2.3%	147	4.7%	2667	85.5%	104	3.3%	127	4.1%	3118
Drugs	54	3.4%	113	7.2%	1400	88.6%	13	0.8%	0	0.0%	1580
ER	40	13.5%	173	58.4%	82	27.7%	1	0.3%	0	0.0%	296
Home Health	64	24.1%	3	1.1%	174	65.4%	25	9.4%	0	0.0%	266
Hospice	1	0.5%	0	0.0%	193	99.5%	0	0.0%	0	0.0%	194
Imaging	186	12.9%	415	28.8%	669	46.4%	171	11.9%	0	0.0%	1441
Inpatient Hospital	58	1.6%	261	7.4%	3139	89.3%	59	1.7%	0	0.0%	3517
Lab	251	15.5%	173	10.7%	856	53.0%	335	20.7%	0	0.0%	1615
Other	0	0.0%	0	0.0%	42	89.4%	4	8.5%	1	2.1%	47
Outpatient Mental Health	4	1.4%	27	9.7%	132	47.7%	114	41.2%	0	0.0%	277
Outpatient Therapies	21	4.6%	108	23.5%	246	53.5%	85	18.5%	0	0.0%	460
Practitioner Services	264	5.9%	901	20.1%	1742	38.9%	1574	35.1%	0	0.0%	4481
SNF	11	1.2%	46	5.1%	807	88.9%	44	4.8%	0	0.0%	908
Step-Therapy	0	0.0%	0	0.0%	81	100.0%	0	0.0%	0	0.0%	81
Supplemental Benefit	3	0.1%	19	0.5%	3494	98.5%	32	0.9%	0	0.0%	3548
Surgery	165	10.1%	309	19.0%	1088	66.9%	65	4.0%	0	0.0%	1627
Testing	64	10.0%	327	51.2%	191	29.9%	57	8.9%	0	0.0%	639
Transportation	38	5.2%	200	27.3%	314	42.9%	5	0.7%	175	23.9%	732
Grand Total	1297	5.2%	3222	13.0%	17317	69.8%	2688	10.8%	303	1.2%	24827

Overturn Details

Substantive Case Overturn Rate by Priority

Priority	Substantive Decision				Grand Total
	Favorable (Overturn)	Partially Favorable (Partially Overturn)	Unfavorable (Uphold)	Overturn Rate	
Expedited	315	11	6114	5.1%	6440
PreService	215	20	3831	5.8%	4066
Pre-Service Part B Drug	34	0	515	6.2%	549
Retrospective	559	63	13150	4.5%	13772
Total	1123	94	23610	4.9%	24827

Types of Appeals and Rates of Overturn of Plan Denials

Appeal Type	Total Cases	Substantive Cases	Substantive Rate	Overturns*	% Overturned	% of All Overturns
DME/ Orthotics	3179	3118	98.1%	90	2.9%	7.4%
Drugs	1593	1580	99.2%	127	8.0%	10.4%
ER	317	296	93.4%	15	5.1%	1.2%
Home Health	276	266	96.4%	10	3.8%	0.8%
Hospice	194	194	100.0%	0	0.0%	0.0%
Imaging	1488	1441	96.8%	155	10.8%	12.7%
Inpatient Hospital	3687	3517	95.4%	143	4.1%	11.8%
Lab	1680	1615	96.1%	104	6.4%	8.5%
Other	51	47	92.2%	3	6.4%	0.2%
Outpatient Mental Health	279	277	99.3%	5	1.8%	0.4%
Outpatient Therapies	478	460	96.2%	23	5.0%	1.9%
Practitioner Services	4671	4481	95.9%	198	4.4%	16.3%
SNF	928	908	97.8%	51	5.6%	4.2%
Step-Therapy	81	81	100.0%	4	4.9%	0.3%
Supplemental Benefit	3608	3548	98.3%	119	3.4%	9.8%
Surgery	1678	1627	97.0%	101	6.2%	8.3%
Testing	667	639	95.8%	38	5.9%	3.1%
Transportation	772	732	94.8%	31	4.2%	2.5%
Total	25627	24827	96.9%	1217	4.9%	100.0%

*Includes both fully and partially favorable decisions.

Substantive Dispositions by Appeal Type and Item Service

	Partially Favorable						Substantive Cases
	Favorable (Overturn)	(Partially Overturn)	Unfavorable (Uphold)				
	%	Number	%	Number	%	Number	Total
DME/ Orthotics	2.73%	85	0.16%	5	97.11%	3028	3118
Compression Stockings	0.00%	0	0.00%	0	100.00%	69	69
CPAP	8.57%	6	0.00%	0	91.43%	64	70
Diabetic Supplies	5.44%	19	0.29%	1	94.27%	329	349
Extremity Brace	2.73%	5	0.00%	0	97.27%	178	183
Foot Orthotics	2.29%	4	0.00%	0	97.71%	171	175
Manual Wheelchair	0.00%	0	0.00%	0	100.00%	57	57
Neck/Back	1.15%	1	0.00%	0	98.85%	86	87
Other	2.49%	35	0.14%	2	97.37%	1371	1408
Oxygen Equipment	7.55%	8	1.89%	2	90.57%	96	106
Pneumatic Compression Device	0.74%	1	0.00%	0	99.26%	134	135
Power Mobility Devices	1.50%	5	0.00%	0	98.50%	329	334
Seat Lift Mechanism	0.00%	0	0.00%	0	100.00%	30	30
Shower/Bath Chair	0.00%	0	0.00%	0	100.00%	74	74
Walker	2.44%	1	0.00%	0	97.56%	40	41
Drugs	7.85%	124	0.19%	3	91.96%	1453	1580
Chemotherapy	18.11%	23	0.00%	0	81.89%	104	127
Immunology	41.67%	5	0.00%	0	58.33%	7	12
Other	8.36%	53	0.47%	3	91.17%	578	634
Pain Management	8.11%	3	0.00%	0	91.89%	34	37
PreService Part B-Drug	6.41%	36	0.00%	0	93.59%	526	562
Rheumatology	10.00%	1	0.00%	0	90.00%	9	10
Self-Administered	1.52%	3	0.00%	0	98.48%	195	198
ER	4.39%	13	0.68%	2	94.93%	281	296
Home Health	3.76%	10	0.00%	0	96.24%	256	266
Hospice	0.00%	0	0.00%	0	100.00%	194	194
Imaging	10.06%	145	0.69%	10	89.24%	1286	1441
CT Scan	12.54%	40	1.88%	6	85.58%	273	319
CTA	13.64%	3	0.00%	0	86.36%	19	22
DEXA	0.00%	0	0.00%	0	100.00%	3	3
EKG	11.54%	6	1.92%	1	86.54%	45	52
Mammography	1.82%	2	0.00%	0	98.18%	108	110
MRI	13.49%	29	0.00%	0	86.51%	186	215
Other	10.75%	33	0.98%	3	88.27%	271	307
PET Scan	27.40%	20	0.00%	0	72.60%	53	73
X-Ray	3.53%	12	0.00%	0	96.47%	328	340

	Partially Favorable						Substantive Cases
	Favorable (Overturn)		(Partially Overturn)		Unfavorable (Uphold)		
	%	Number	%	Number	%	Number	Total
Inpatient Hospital	3.98%	140	0.09%	3	95.93%	3374	3517
Acute Inpatient	21.36%	116	0.18%	1	78.45%	426	543
Acute Inpatient Rehab	0.23%	4	0.00%	0	99.77%	1771	1775
Critical Care	3.23%	1	0.00%	0	96.77%	30	31
Inpatient Mental Health	2.52%	4	1.26%	2	96.23%	153	159
LTACH	0.24%	2	0.00%	0	99.76%	838	840
Other	8.66%	11	0.00%	0	91.34%	116	127
Post Stabilization	4.76%	2	0.00%	0	95.24%	40	42
Lab	6.19%	100	0.25%	4	93.56%	1511	1615
Drug Testing	2.90%	6	0.00%	0	97.10%	201	207
General Health Panel	4.19%	8	0.52%	1	95.29%	182	191
Genetic Testing	9.23%	43	0.21%	1	90.56%	422	466
Other	5.73%	43	0.27%	2	94.01%	706	751
Other	6.38%	3	0.00%	0	93.62%	44	47
Outpatient Mental Health	1.81%	5	0.00%	0	98.19%	272	277
Outpatient Therapies	4.35%	20	0.65%	3	95.00%	437	460
Cardiac Rehab	0.00%	0	0.00%	0	100.00%	6	6
Occupational Therapy	8.70%	2	4.35%	1	86.96%	20	23
Other	11.03%	15	0.00%	0	88.97%	121	136
Physical Therapy	1.06%	3	0.71%	2	98.23%	278	283
Speech Therapy	0.00%	0	0.00%	0	100.00%	12	12
Practitioner Services	4.02%	180	0.40%	18	95.58%	4283	4481
Acupuncture	12.00%	6	0.00%	0	88.00%	44	50
Anesthesia	6.59%	6	0.00%	0	93.41%	85	91
Cardiovascular Disease	8.51%	4	0.00%	0	91.49%	43	47
Chiropractic Care	1.58%	3	0.53%	1	97.89%	186	190
Experimental/Investigational	0.00%	0	0.00%	0	100.00%	20	20
Immunizations	3.39%	2	0.00%	0	96.61%	57	59
Injections	5.12%	21	0.73%	3	94.15%	386	410
Non-Physician Provider	5.56%	1	0.00%	0	94.44%	17	18
Office Visit	2.08%	31	0.33%	5	97.59%	1457	1493
Other	5.15%	85	0.42%	7	94.42%	1558	1650
Out of Area	5.36%	3	0.00%	0	94.64%	53	56
Pain Management	5.26%	8	0.66%	1	94.08%	143	152
Preventive Services	9.68%	3	0.00%	0	90.32%	28	31
Pulmonary Disease	0.00%	0	0.00%	0	100.00%	7	7
Services Not Covered	5.26%	1	0.00%	0	94.74%	18	19
Specialty vs. Primary Care	0.88%	1	0.00%	0	99.12%	113	114
Wound Care	6.76%	5	1.35%	1	91.89%	68	74

	Partially Favorable						Substantive Cases
	Favorable (Overturn)		(Partially Overturn)		Unfavorable (Uphold)		
	%	Number	%	Number	%	Number	Total
Skilled Nursing Facility	5.07%	46	0.55%	5	94.38%	857	908
Step-Therapy	4.94%	4	0.00%	0	95.06%	77	81
Supplemental Benefit	2.56%	91	0.79%	28	96.65%	3429	3548
Dental	2.06%	61	0.88%	26	97.06%	2870	2957
Gym Membership	5.00%	1	0.00%	0	95.00%	19	20
Hearing Aids	3.28%	4	0.00%	0	96.72%	118	122
OTC (Over-The-Counter)	0.00%	0	0.00%	0	100.00%	8	8
Other	8.79%	8	0.00%	0	91.21%	83	91
Vision Care	4.86%	17	0.57%	2	94.57%	331	350
Surgery	5.65%	92	0.55%	9	93.79%	1526	1627
Brain and Spine	2.75%	8	0.00%	0	97.25%	283	291
Eye	5.10%	5	0.00%	0	94.90%	93	98
Joint/Bone Surgery	8.60%	16	1.08%	2	90.32%	168	186
Other	5.49%	56	0.59%	6	93.92%	958	1020
Plastic Surgery	21.88%	7	3.13%	1	75.00%	24	32
Testing	5.32%	34	0.63%	4	94.05%	601	639
Colonoscopy	8.33%	7	0.00%	0	91.67%	77	84
Endoscopy	2.13%	1	0.00%	0	97.87%	46	47
Nuclear Stress Test	10.00%	2	0.00%	0	90.00%	18	20
Other	4.27%	9	1.42%	3	94.31%	199	211
PET Scan	0.00%	0	0.00%	0	100.00%	9	9
Sleep Study	24.32%	9	0.00%	0	75.68%	28	37
Ultrasound	2.60%	6	0.43%	1	96.97%	224	231
Transportation	4.23%	31	0.00%	0	95.77%	701	732
Ambulance	4.40%	24	0.00%	0	95.60%	522	546
Ambulance - Air	18.52%	5	0.00%	0	81.48%	22	27
Ambulance – Non-Emergent	3.57%	2	0.00%	0	96.43%	54	56
Other	0.00%	0	0.00%	0	100.00%	103	103
Grand Total	4.52%	1123	0.37%	92	95.10%	23610	24827

Fact Sheet

Part C Reconsideration Appeals Data – Q2 2021

Part C Appeals Process

An appeal is the process by which a party (which includes individuals enrolled in a Medicare Health Plan (enrollees), their representatives, or certain providers) may challenge a plan's organization determination. Appeals begin with a request by a party for reconsideration by the plan of an "organization determination" made by the plan about furnishing, covering or paying for a benefit. If the plan's reconsideration decision continues to uphold its original denial, in whole or in part, the plan must forward the reconsideration to the Part C Independent Review Entity (also called the Part C Qualified Independent Contractor or "Part C QIC"). A party that is dissatisfied with the Independent Review Entity's decision may appeal to an Administrative Law Judge when the amount in controversy limits are met. If the party continues to be dissatisfied with the decision, additional appeal levels include the Medicare Appeals Council and federal judicial review, if additional amount in controversy limits are met.

The following data summarizes and highlights some of the key data on Part C reconsiderations from Q2 of 2021.

Reconsideration Volume

The Part C QIC received 33,337 reconsideration requests during Q2 of 2021. This represents a rate of 4.86 reconsiderations for each 1,000 Medicare beneficiaries enrolled¹.

Standard PreService cases represented 15.90% of all appeals received and resulted in a rate of 0.77 reconsiderations for each 1,000 beneficiaries enrolled.

Standard PreService Part B drug cases represented 1.76% of all appeals received and resulted in a rate of 0.09 reconsiderations for each 1,000 beneficiaries enrolled.

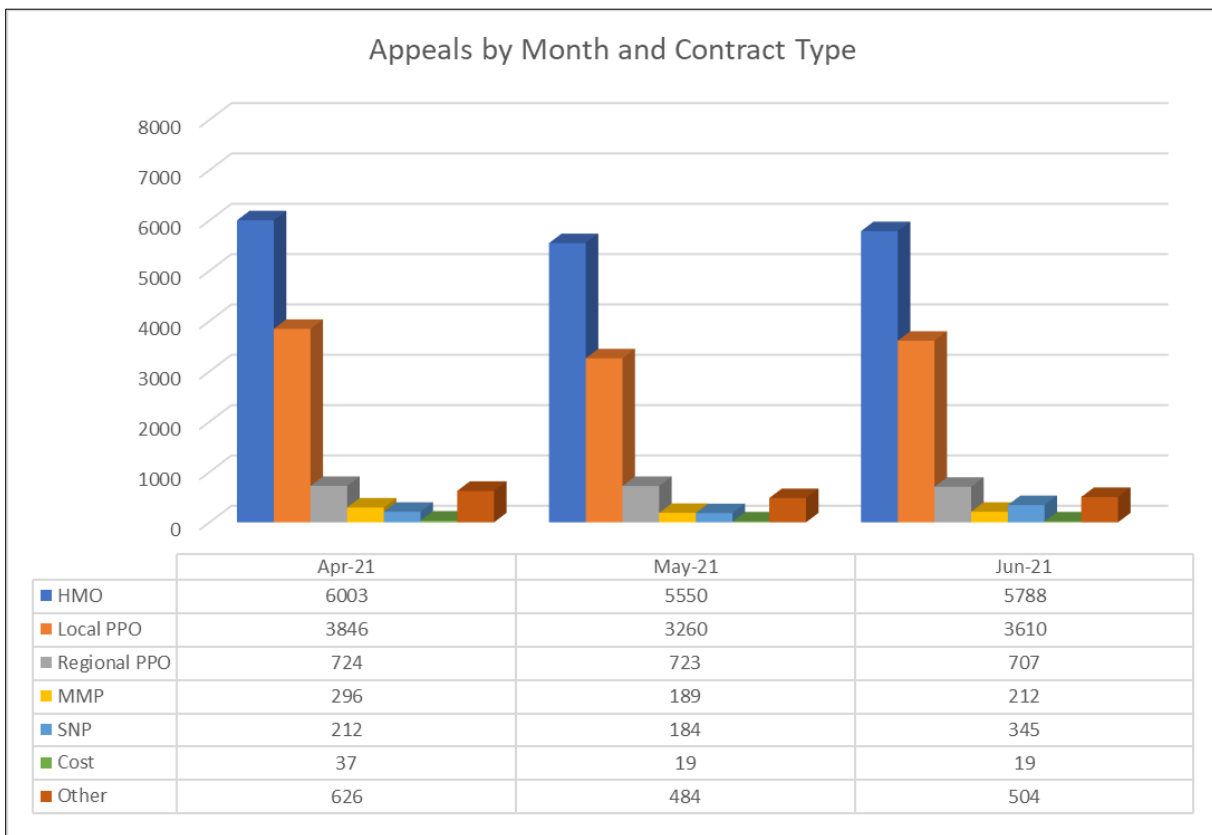
Standard Retrospective cases represented 58.47% of all appeals received and resulted in a rate of 2.84 reconsiderations for each 1,000 beneficiaries enrolled.

Expedited cases represented 23.87% of all appeals received and resulted in a rate of 1.16 expedited cases for each 1,000 beneficiaries enrolled.

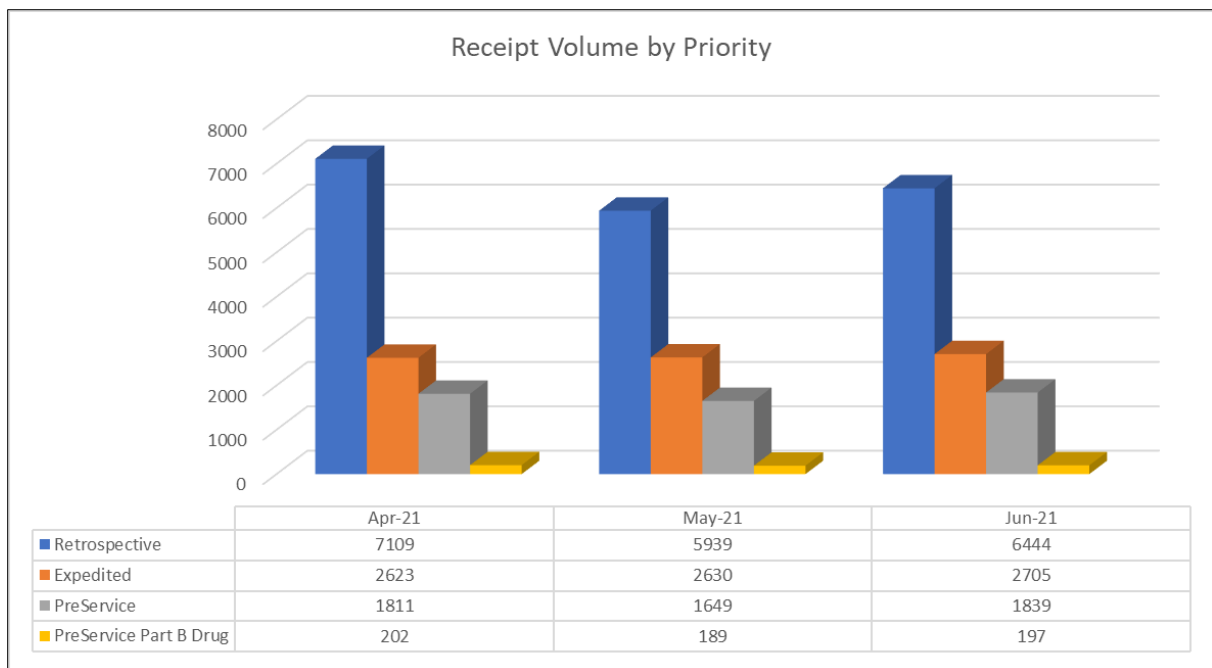
¹ Annual volume, divided by quarter-year enrollment (times 1,000) is used to calculate the annual rate of appeals per 1,000 enrollees.

Reconsideration Volume

Appeal Receipts with Contract Type

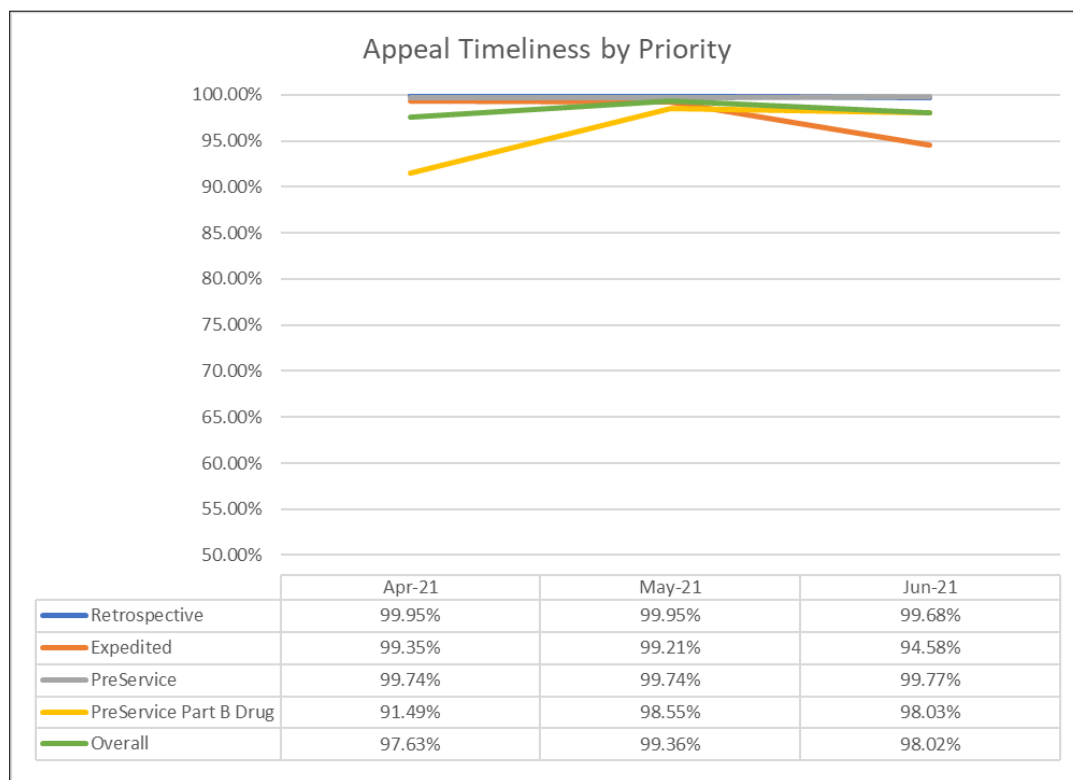


Appeal Receipts by Priority

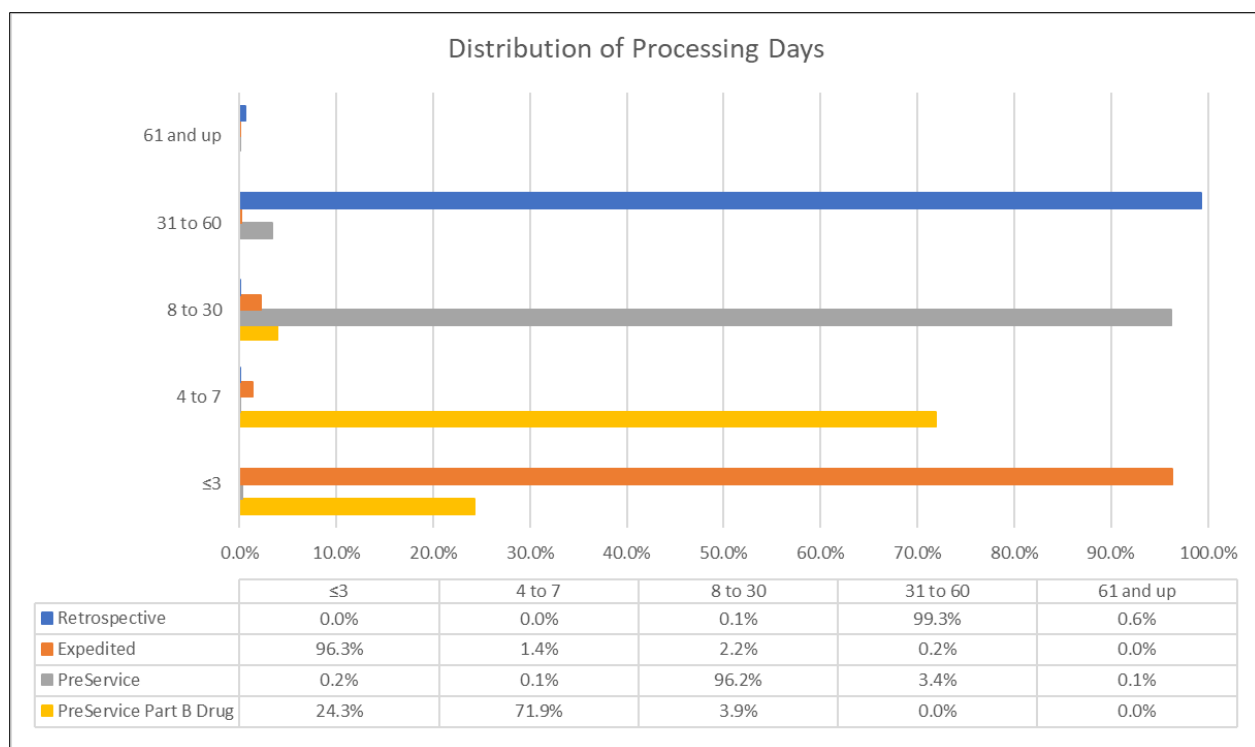


Timeliness of Reconsideration Cases

Timeliness of Decisions by Priority

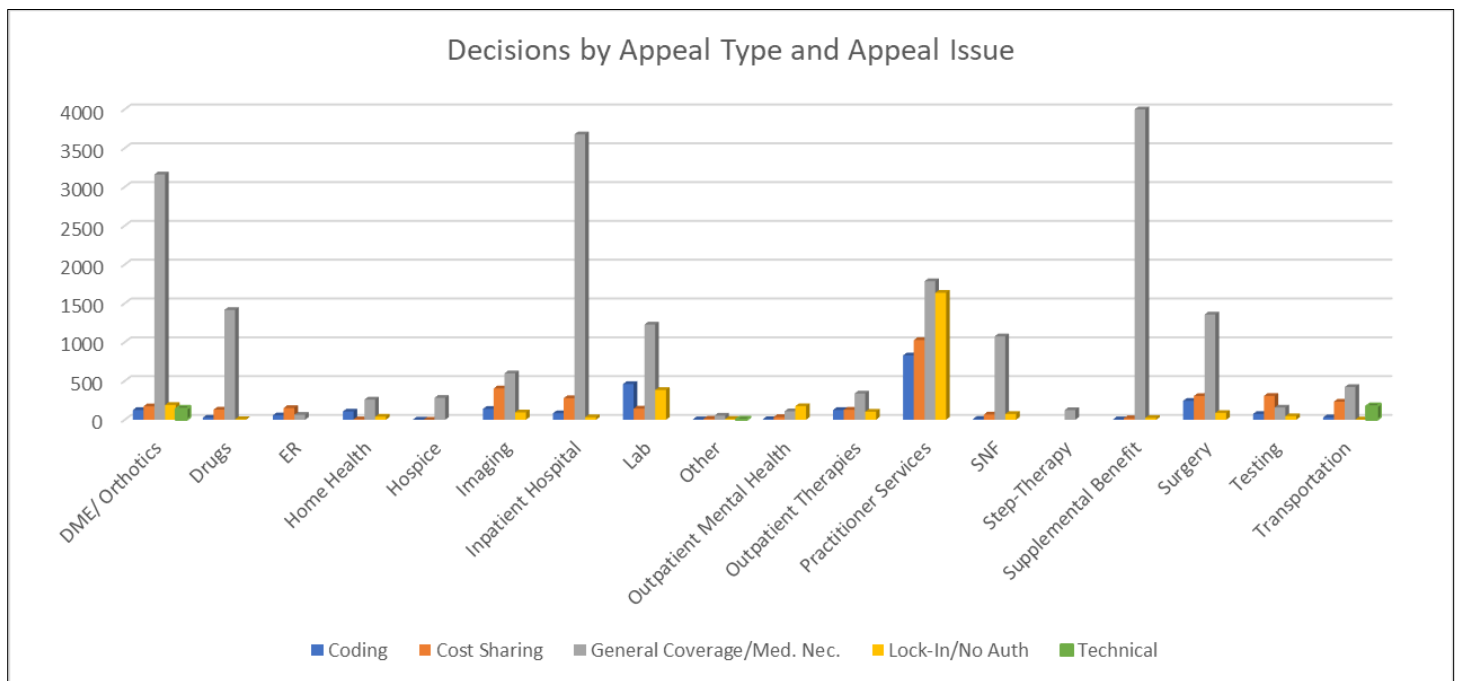


Days to Decision



Appeal Details

Substantive Decisions by Appeal Type and Appeal Issue²



² Substantive cases include appeals where MAXIMUS rendered a decision on the merits of the request. This includes unfavorable, favorable, and partially favorable decisions. It does not include Appellant Dismissals or cases that were dismissed or withdrawn.

Decisions by Appeal Type and Appeal Issue

Appeal Type	Substantive Cases										All
	Coding		Cost Sharing		General Coverage/Med. Nec.		Lock-In/No Auth		Technical		
	Number	%	Number	%	Number	%	Number	%	Number	%	
DME/Orthotics	126	3.3%	174	4.6%	3161	83.3%	191	5.0%	142	3.7%	3794
Drugs	27	1.7%	131	8.3%	1415	89.5%	8	0.5%	0	0.0%	1581
ER	57	20.9%	152	55.7%	64	23.4%	0	0.0%	0	0.0%	273
Home Health	107	25.8%	7	1.7%	260	62.8%	40	9.7%	0	0.0%	414
Hospice	2	0.7%	1	0.4%	282	98.9%	0	0.0%	0	0.0%	285
Imaging	140	11.3%	404	32.6%	598	48.3%	96	7.8%	0	0.0%	1238
Inpatient Hospital	84	2.1%	279	6.8%	3678	90.3%	34	0.8%	0	0.0%	4075
Lab	460	20.8%	145	6.5%	1227	55.4%	384	17.3%	0	0.0%	2216
Other	7	8.0%	14	15.9%	54	61.4%	11	12.5%	2	2.3%	88
Outpatient Mental Health	9	2.7%	36	10.9%	109	33.0%	176	53.3%	0	0.0%	330
Outpatient Therapies	126	18.0%	129	18.5%	339	48.5%	105	15.0%	0	0.0%	699
Practitioner Services	829	15.7%	1027	19.5%	1786	33.8%	1637	31.0%	0	0.0%	5279
SNF	11	0.9%	68	5.5%	1075	87.4%	76	6.2%	0	0.0%	1230
Step-Therapy	0	0.0%	0	0.0%	125	100.0%	0	0.0%	0	0.0%	125
Supplemental Benefit	6	0.1%	20	0.5%	4033	98.8%	25	0.6%	0	0.0%	4084
Surgery	245	12.3%	306	15.3%	1357	68.0%	89	4.5%	0	0.0%	1997
Testing	76	12.9%	308	52.3%	158	26.8%	47	8.0%	0	0.0%	589
Transportation	31	3.6%	234	27.1%	422	48.8%	4	0.5%	174	20.1%	865
Grand Total	2343	8.0%	3435	11.8%	20143	69.1%	2923	10.0%	318	1.1%	29162

Overturn Details

Substantive Case Overturn Rate by Priority

Priority	Substantive Decision				Grand Total
	Favorable (Overturn)	Partially Favorable (Partially Overturn)	Unfavorable (Uphold)	Overturn Rate	
Expedited	371	10	7363	4.9%	7744
PreService	241	23	4541	5.5%	4805
Pre-Service Part B Drug	41	1	526	7.4%	568
Retrospective	538	76	15431	3.8%	16045
Total	1191	110	27861	4.5%	29162

Types of Appeals and Rates of Overturn of Plan Denials

Appeal Type	Total Cases	Substantive Cases	Substantive Rate	Overturns*	% Overturned	% of All Overturns
DME/ Orthotics	3900	3794	97.3%	109	2.9%	8.4%
Drugs	1658	1581	95.4%	134	8.5%	10.3%
ER	305	273	89.5%	11	4.0%	0.8%
Home Health	435	414	95.2%	14	3.4%	1.1%
Hospice	297	285	96.0%	0	0.0%	0.0%
Imaging	1332	1238	92.9%	141	11.4%	10.8%
Inpatient Hospital	4225	4075	96.4%	113	2.8%	8.7%
Lab	2308	2216	96.0%	98	4.4%	7.5%
Other	676	88	13.0%	3	3.4%	0.2%
Outpatient Mental Health	341	330	96.8%	8	2.4%	0.6%
Outpatient Therapies	745	699	93.8%	23	3.3%	1.8%
Practitioner Services	5530	5279	95.5%	243	4.6%	18.7%
SNF	1258	1230	97.8%	54	4.4%	4.2%
Step-Therapy	127	125	98.4%	4	3.2%	0.3%
Supplemental Benefit	4207	4084	97.1%	131	3.2%	10.1%
Surgery	2063	1997	96.8%	142	7.1%	10.9%
Testing	627	589	93.9%	34	5.8%	2.6%
Transportation	903	865	95.8%	39	4.5%	3.0%
Total	30937	29162	94.3%	1301	4.5%	100.0%

*Includes both fully and partially favorable decisions.

Substantive Dispositions by Appeal Type and Item Service

	Favorable (Overturn)		Partially Favorable (Partially Overturn)		Unfavorable (Uphold)		Substantive Cases
	%	Number	%	Number	%	Number	Total
DME/ Orthotics	2.64%	100	0.24%	9	97.13%	3685	3794
Compression Stockings	1.15%	1	0.00%	0	98.85%	86	87
CPAP	6.06%	6	0.00%	0	93.94%	93	99
Diabetic Supplies	5.89%	34	0.00%	0	94.11%	543	577
Extremity Brace	1.40%	3	0.00%	0	98.60%	212	215
Foot Orthotics	0.00%	0	0.00%	0	100.00%	213	213
Manual Wheelchair	3.57%	2	1.79%	1	94.64%	53	56
Neck/Back	0.85%	1	0.00%	0	99.15%	117	118
Other	2.25%	35	0.19%	3	97.55%	1516	1554
Oxygen Equipment	5.76%	8	0.00%	0	94.24%	131	139
Pneumatic Compression Device	3.23%	6	0.00%	0	96.77%	180	186
Power Mobility Devices	0.76%	3	1.27%	5	97.96%	385	393
Seat Lift Mechanism	2.78%	1	0.00%	0	97.22%	35	36
Shower/Bath Chair	0.00%	0	0.00%	0	100.00%	74	74
Walker	0.00%	0	0.00%	0	100.00%	47	47
Drugs	8.22%	130	0.25%	4	91.52%	1447	1581
Chemotherapy	19.85%	27	0.74%	1	79.41%	108	136
Immunology	33.33%	4	0.00%	0	66.67%	8	12
Other	8.98%	53	0.34%	2	90.68%	535	590
Pain Management	9.76%	4	0.00%	0	90.24%	37	41
PreService Part B-Drug	7.04%	41	0.17%	1	92.78%	540	582
Rheumatology	0.00%	0	0.00%	0	100.00%	7	7
Self Administered	0.47%	1	0.00%	0	99.53%	212	213
ER	3.66%	10	0.37%	1	95.97%	262	273
Home Health	2.66%	11	0.72%	3	96.62%	400	414
Hospice	0.00%	0	0.00%	0	100.00%	285	285
Imaging	10.82%	134	0.57%	7	88.61%	1097	1238
CT Scan	10.32%	32	0.65%	2	89.03%	276	310
CTA	24.00%	6	4.00%	1	72.00%	18	25
DEXA	0.00%	0	0.00%	0	100.00%	3	3
EKG	2.86%	1	0.00%	0	97.14%	34	35
Endoscopy	0.00%	0	0.00%	0	100.00%	2	2
Mammography	4.17%	3	0.00%	0	95.83%	69	72
MRI	13.41%	33	0.81%	2	85.77%	211	246
Other	17.82%	36	0.50%	1	81.68%	165	202
PET Scan	16.36%	18	0.00%	0	83.64%	92	110
X-Ray	2.15%	5	0.43%	1	97.42%	227	233

	Favorable (Overturn)		Partially Favorable (Partially Overturn)		Unfavorable (Uphold)		Substantive Cases
	%	Number	%	Number	%	Number	Total
Inpatient Hospital	2.72%	111	0.05%	2	97.23%	3962	4075
Acute Inpatient	14.85%	87	0.17%	1	84.98%	498	586
Acute Inpatient Rehab	0.28%	6	0.00%	0	99.72%	2119	2125
Critical Care	0.00%	0	0.00%	0	100.00%	38	38
Inpatient Mental Health	3.97%	6	0.66%	1	95.36%	144	151
LTACH	0.10%	1	0.00%	0	99.90%	986	987
Other	6.02%	10	0.00%	0	93.98%	156	166
Post Stabilization	4.55%	1	0.00%	0	95.45%	21	22
Lab	4.29%	95	0.14%	3	95.58%	2118	2216
Drug Testing	2.20%	9	0.00%	0	97.80%	400	409
General Health Panel	4.48%	9	0.00%	0	95.52%	192	201
Genetic Testing	6.11%	45	0.41%	3	93.48%	688	736
Other	3.68%	32	0.00%	0	96.32%	838	870
Other	3.41%	3	0.00%	0	96.59%	85	88
Outpatient Mental Health	2.12%	7	0.30%	1	97.58%	322	330
Outpatient Therapies	2.58%	18	0.72%	5	96.71%	676	699
Cardiac Rehab	0.00%	0	0.00%	0	100.00%	5	5
Occupational Therapy	0.00%	0	0.00%	0	100.00%	52	52
Other	4.55%	8	1.14%	2	94.32%	166	176
Physical Therapy	2.01%	9	0.67%	3	97.32%	436	448
Pulmonary Rehab	0.00%	0	0.00%	0	100.00%	2	2
Speech Therapy	6.25%	1	0.00%	0	93.75%	15	16
Practitioner Services	4.21%	222	0.40%	21	95.40%	5036	5279
Acupuncture	8.16%	4	2.04%	1	89.80%	44	49
Acute Inpatient	100.00%	1	0.00%	0	0.00%	0	1
Anesthesia	1.64%	2	0.00%	0	98.36%	120	122
Cardiovascular Disease	19.05%	4	0.00%	0	80.95%	17	21
Chemotherapy	0.00%	0	0.00%	0	100.00%	1	1
Chiropractic Care	0.49%	3	0.00%	0	99.51%	613	616
Experimental/Investigational	5.17%	3	0.00%	0	94.83%	55	58
Immunizations	2.38%	2	0.00%	0	97.62%	82	84
Injections	8.25%	34	1.46%	6	90.29%	372	412
Non-Physician Provider	0.00%	0	0.00%	0	100.00%	8	8
Office Visit	3.16%	55	0.29%	5	96.55%	1680	1740
Other	5.55%	95	0.41%	7	94.05%	1611	1713
Out of Area	2.30%	2	0.00%	0	97.70%	85	87
Pain Management	5.36%	9	0.60%	1	94.05%	158	168
Preventive Services	7.14%	2	0.00%	0	92.86%	26	28
Pulmonary Disease	50.00%	1	0.00%	0	50.00%	1	2
Services Not Covered	0.00%	0	0.00%	0	100.00%	14	14

	Favorable (Overturn)		Partially Favorable (Partially Overturn)		Unfavorable (Uphold)		Substantive Cases
	%	Number	%	Number	%	Number	Total
Sleep Study	0.00%	0	0.00%	0	100.00%	1	1
Specialty vs. Primary Care	4.29%	3	0.00%	0	95.71%	67	70
Vision Care	0.00%	0	0.00%	0	100.00%	3	3
Wound Care	2.47%	2	1.23%	1	96.30%	78	81
Skilled Nursing Facility	4.31%	53	0.08%	1	95.61%	1176	1230
Other	0.00%	0	0.00%	0	100.00%	1	1
Skilled Nursing Facility	4.31%	53	0.08%	1	95.61%	1175	1229
Step-Therapy	3.20%	4	0.00%	0	96.80%	121	125
Supplemental Benefit	2.13%	87	1.08%	44	96.79%	3953	4084
Dental	1.77%	60	1.24%	42	96.99%	3288	3390
Gym Membership	0.00%	0	0.00%	0	100.00%	28	28
Hearing Aids	2.52%	3	0.00%	0	97.48%	116	119
OTC (Over-The-Counter)	0.00%	0	0.00%	0	100.00%	9	9
Other	2.80%	3	0.00%	0	97.20%	104	107
Vision Care	4.87%	21	0.46%	2	94.66%	408	431
Surgery	6.76%	135	0.35%	7	92.89%	1855	1997
Brain and Spine	0.91%	4	0.23%	1	98.86%	435	440
Eye	3.70%	4	0.93%	1	95.37%	103	108
Joint/Bone Surgery	4.10%	10	0.82%	2	95.08%	232	244
Other	9.30%	106	0.18%	2	90.53%	1032	1140
Plastic Surgery	16.92%	11	1.54%	1	81.54%	53	65
Testing	5.43%	32	0.34%	2	94.23%	555	589
Colonoscopy	5.41%	4	0.00%	0	94.59%	70	74
Endoscopy	6.52%	3	0.00%	0	93.48%	43	46
Nuclear Stress Test	13.33%	4	0.00%	0	86.67%	26	30
Other	5.80%	12	0.97%	2	93.24%	193	207
PET Scan	0.00%	0	0.00%	0	100.00%	16	16
Sleep Study	11.11%	3	0.00%	0	88.89%	24	27
Ultrasound	3.17%	6	0.00%	0	96.83%	183	189
Transportation	4.51%	39	0.00%	0	95.49%	826	865
Ambulance	3.92%	22	0.00%	0	96.08%	539	561
Ambulance - Air	26.09%	6	0.00%	0	73.91%	17	23
Ambulance - Non-Emergent	7.29%	7	0.00%	0	92.71%	89	96
Other	2.16%	4	0.00%	0	97.84%	181	185
Grand Total	4.08%	1191	0.38%	110	95.54%	27861	29162